

WORKSHOPS

DATE:

Workshop #:

What are your main wants and needs in the new hospital?

(prompts: what would facilitate a culturally safe place for you and your family?)

Questions about models of care

Virtual care (e.g., telehealth)/Specialist Hospital (e.g., cancer)/Digital hospital (e.g., integrated electronic medical records)/Integrated Care (e.g., coordination of care by an interdisciplinary team)/Hospital In the Home (e.g., wound care)/Ambulatory Care and Diagnostic Hospitals (e.g., non-admitted services)

What about this model might be good for you and your family?

(prompts: what would facilitate a culturally safe model of care for you and your family?)

What about this model might make it difficult for you and your family?

(prompts: what would be a barrier to the culturally safe model of care for you and your family?)

Additional prompts

Can you think of anything about it that might be impractical?

Can you think of anything about it that might be unachievable?

How easy is this to use for you?

What would stop you using it?

Can you think of other people who would have difficulty using this model?

What other things needs to be in place for this to work for you? For example systems, processes, people, skills and equipment

(prompts: what culturally specific environments/ spaces/ processes/ people/ skills need to be in place for you and your family?)

General questions:

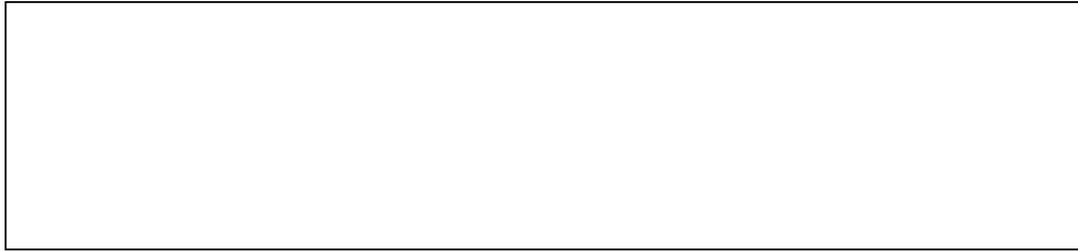
Is there anything about the model that concerns you? (prompts: from a cultural safety perspective)

Can you see any safety issues for yourself?

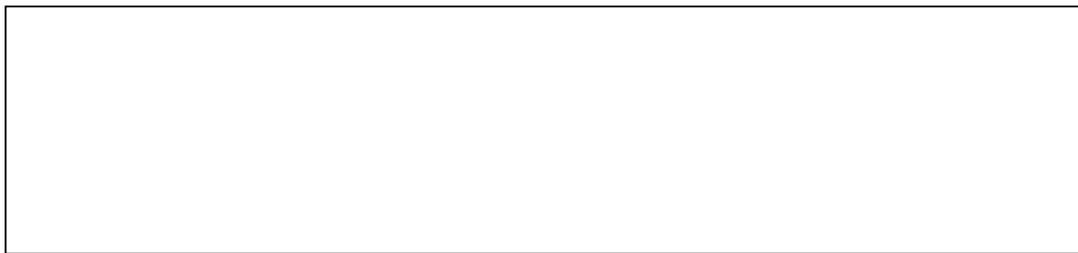
- Why is that?
- Can you suggest a better way?

(Additional prompts)

Are there any potential risks that you can identify?



What other illness and injuries might this model work for?



Interview

DATE:

Interview #:

Can you please expand upon your main wants and needs in the new hospital?

(prompts: what would facilitate a culturally safe place for you and your family?)

Can you please expand upon your views on the models of care (Virtual care (e.g., telehealth)/Specialist Hospital (e.g., cancer)/Digital hospital (e.g., integrated electronic medical records)/ Integrated Care (e.g., coordination of care by an interdisciplinary team)/Hospital In the Home (e.g., wound care)/Ambulatory Care and Diagnostic Hospitals (e.g., non-admitted services)?

(prompts: what would facilitate a culturally safe model of care for you and your family? what would be a barrier to the culturally safe model of care for you and your family? what culturally specific environments/ spaces/ processes/ people/ skills need to be in place for you and your family?)