Thesis title:

The Diminishing State of School Leader Wellbeing: The Impact of Policy and Passion

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PhD Thesis

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Australian Bureau of Statistics

Table of Abbreviations

ACARA Australian Curriculum, Assessment and Reporting Authority
CFA Confirmatory Factor Analysis

CFI Comparative Fit Index

ABS

COPSOQ Copenhagen Psychosocial Questionnaire II

DID Difference-in-differences

ELS Empowering Local Schools National Partnership

GERM Global Education Reform Movement

JD-R Job Demands-Resources
LSLD Local Schools Local Decisions

NAPLAN National Assessment Program - Literacy and Numeracy
OECD Organisation for Economic Co-operation and Development

PISA Program for international Student Assessment

Principal Survey Australian Principal Occupational Health, Safety and Wellbeing Survey

RMSEA Root Mean Squared Error of Approximation

SEIFA Socio-economic Indexes of Areas SEM Structural Equation Modelling

SES Socio-economic Status

Set-ESEM Set-Exploratory Structural Equation Model SRMR Standardised Root Mean Square Residual

TLI Tucker-Lewis Index

Statement of Authorship and Sources

This thesis contains no material published elsewhere or extracted in whole or in part from a thesis by which I have qualified for or been awarded another degree or diploma.

No parts of this thesis have been submitted towards the award of any other degree or diploma in any other tertiary institution.

No other person's work has been used without due acknowledgement in the main text of the thesis.

All work contained in this thesis is the original work of the candidate. Although Study 3 was co-authored by the candidate and his supervisors, the significant additions by his supervisors, currently under review by a peer-reviewed journal, have been excluded from this thesis.

Marcus Horwood

Statement of Appreciation and Dedication

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Thesis Abstract

Australian school leaders play a vital role in our society. They are responsible for the development and wellbeing of our youth, and thus, are integral to the success of our economy. Unfortunately, Australian school leaders have consistently reported concerningly high levels of burnout, resulting in high levels of attrition, and tragically, self-harm and suicide. Paradoxically, Australian school leaders too report high levels of job satisfaction. Evidently, the current wellbeing profile of our school leaders in complex. The aim of my thesis is to explore the current high burnout high job satisfaction paradox experienced by our school leaders. A greater understanding of this phenomenon will provide insight into how to best address the current burnout crisis school leaders are experiencing, whilst maintaining and promoting school leader job satisfaction. To gain a holistic understanding, I examined macro-, meso-, and micro-level influences hypothesised to impact school leader burnout and job satisfaction. I explored how key school leader job demands and job resources impact their burnout and job satisfaction using longitudinal structural equation models within a Job-Demands/Resources framework (Study 1). Second, using difference in differences analyses I explored how Australian federal and state education reform influences school leader job demands, job resources, burnout, and job satisfaction (Study 2). Finally, I examined how school leader general passion, and its harmonious and or obsessive manifestations, impact school leader burnout and job satisfaction (Study 3). My studies indicate that all macro-,meso-,and micro-level influences significantly impact school leader burnout and job satisfaction. From my findings I provide guidance for policy makers to best address the current burnout crisis facing our school leaders, and identify how a holistic approach is necessary. I also identify the areas needing additional research to ensure policy makers are able to best promote and support Australian school students and staff collectively.

Chapter 1: Introduction and Overview

School leaders play a vital role in their students' motivation and academic success (Brinks & William, 2012; Riley, 2013; Leithwood & Louis, 2012; Day, 2011). They are also key to creating a school environment that promotes teacher and student wellbeing (Collie, Shapka, Perry, & Martin, 2016; Dicke et al., 2019; Day, 2011; Koh, Steers, & Terborg, 1995). With such a vital role to play within our schools, and thus, society, the significant levels of reported strain and resultant high attrition of school leaders is of great concern (Darmody & Smyth, 2016; Dewa et al., 2009; Grissom, Loeb, Mitani, 2015; Riley, 2013-19).

Recent research into Australian school leaders paints a similarly grim picture, with Australian school leaders having consistently reported alarmingly high levels of burnout when compared to the general population (Riley, 2013-2019). Issues with school leader burnout have existed for decades (Friedman, 1995). These high levels of burnout have been surmised to be the result of two distinct components: the job responsibilities of school leaders; and the evolution of the Australian education system.

Paradoxically, Australian school leaders are consistently reporting high levels of job satisfaction when compared with the general population (Riley, 2013-2019). Further, approximately 90% of all Australian leaders are also considered passionate about their work (Riley 2015 – 2019). In distinct contrast, Gallup (2013) found on average only 13% of typical employees are engaged at work, and Deloitte found only 11% of typical employees were passionate about their work (Hagel, Brown, & Samoyloya, 2013). Evidently the current profile and wellbeing of Australian school leaders is complex.

This high burnout high job satisfaction phenomenon is not universally experienced by all employees within the education industry. School teachers, for example, too experience elevated levels of burnout when compared with the general population (Hinz et al., 2016), however, their career satisfaction is on par with that of the general population (Sokanu

Interactive Inc, 2016). Teachers appear to report more similarly to nurses rather than school leaders, where school nurses also experience high levels of burnout (Messias et al., 2019) but report levels of career satisfaction similar to that of the general population (Sokanu Interactive Inc, 2016). Interestingly, both chief executive officers and physicians appear to experience a similar phenomenon to that of school leaders, where these professions report higher levels of job satisfaction than the general population (Sokanu Interactive Inc, 2016), and experience high levels of burnout (Shanefelt et al., 2012; Mcconnell, 2018). These discrepancies of burnout and job satisfaction within the same industry imply the need to target the school leader role. This is necessary in order to address their current high levels of burnout, rather than simply apply a single strategy toward all education industry employees. It highlights the need to consider the specific responsibilities of school leaders, and how they impact their burnout and job satisfaction.

Recently there has been growing media and political attention to this school leader burnout crisis. The Age reported on the "grim picture of the mental health of those running the country's schools" (*The Age newspaper*, 14/08/2015) after a Victorian principal, Dr Mark Thompson, took his own life. The Victorian government announced in August of 2017 they will provide support mechanisms "to suit the realities and unique circumstances of [a school principal's] role" with backing of \$4 million in funding from the government (Premier of Victoria, 2017). Consequently, in 2018 the Victorian government established a number of services to support school leaders, such as publishing templates to reduce workloads, a mentoring program, and access to psychologists and free health consultations (Victoria Government, 2020). And recently, I alongside my supervisors Prof. Parker, and Prof. Riley published in *The Conversation* about how one in three school leaders is suffering from severe stress (2019; https://theconversation.com/one-in-three-principals-are-seriously-stressed-heres-what-we-need-to-do-about-it-110774). This growing attention, however, has not

resulted in quantitative scrutiny of the assumed catalysts, and consequently, we lack informed strategies for remediation. Politicians promising greater support for Australian school leaders is indeed a step in the right direction, yet if such resources are haphazardly utilised, the only sure outcome will be a high cost borne by taxpayers.

The aim of my thesis was to quantitatively scrutinise the assumed catalysts responsible for Australian school leader ill being, in addition to their reported high job satisfaction. Such scrutiny resulted in a better understanding as to how we can effectively address the current, yet persistent, Australian school leader crisis. Via the three studies making up my thesis, I analysed the impact key macro-, meso-, and micro-level influences have/had on Australian school leader burnout and job satisfaction using state of the art statistical methods. I delved into the role of Australian school leaders, and how specific job demands and resources impact their reported burnout and job satisfaction. I analysed the impact the current education reform agenda had on school leader job demands, job resources, burnout, and job satisfaction. I also delved into how school leader work passion, and how it is manifested, impacts school leader burnout and job satisfaction.

Each study of my thesis could be categorised under a distinct yet interrelated research area; organisational psychology (Study 1), education and public policy evaluation (Study 2), and education psychology (Study 3). As such, I have adopted a "stapler thesis" structure, allowing the studies to stand alone, whilst including overarching literature, methodology and discussion chapters to tie them together.

Below I have provided a high-level overview of these three key foci of my thesis (Australian school leader job demands and resources, education policy, and school leader passion).

Australian School Leader Job Demands and Resources

Job Demands

Employee burnout has been consistently linked to the interaction between the job demands of a role, and the available job resources for that role (see Bakker, Demerouti, & Chen, 2017). The school leader's role involves many aspects, such as leadership, working with policy makers, providing a service to clients (parents and students), financial budgeting, recruitment, strategic projects, reporting, teacher evaluations (Torff & Sessions, 2005), and of course teaching itself (see also Dadaczynski & Paulus, 2015). They must also be visionaries and directors, people developers, organisation designers, and teaching and learning program managers (Dadaczynski & Paulus, 2015; Leithwood, 1994). School leaders have a diverse, demanding, and often overwhelming number of responsibilities. As a likely result, in Riley's research (2015), 76% of school leaders reported working more than 51-56 hours per week, and 25% reported working over 61-65 hours a week, with similar findings in Riley's other yearly reports. Consequently, school leaders are reporting high demands (Riley, 2013-19).

With both the extent and variety of demands placed on Australian school leaders, it is therefore necessary to further scrutinise how each demand impacts their wellbeing.

Job Resources

Job resources are a key component in the Job Demands-Resources theory (JD-R; discussed further in Chapter 2) with regards to the impact they have mitigating the effect of job demands on strain, and directly promoting employee motivation. As such, it was vital I considered the role school leader job resources play in the current wellbeing crisis. Based on the JD-R theory definition, the number of possible job resources are potentially endless. Thus, it is necessary to limit the number of resources scrutinised to those most relevant to Australian school leaders. As such, in Chapter 2 I have outlined the four job resources on

which I focussed in my first study, along with the associated justification as to why they are the most relevant to Australian school leaders.

Australian Education Policy and System

The second component believed responsible for the high school leader burnout is associated with the Australia's changing education environment. Australia's education system has substantially evolved in response to what is referred to as Global Education Reform Movement (GERM; Sahlberg, 2015). A number of centralised bodies have been formed, placing greater scrutiny, and responsibilities, onto Australian school leaders. For example, the Australian Curriculum, Assessment and Reporting Authority (ACARA) was established, leading to the introduction of state and federal education policies which have fundamentally changed the school leader role. Such federal instances include the introduction of a national curriculum tied to national testing, The National Assessment Program – Literacy and Numeracy (NAPLAN), and the increased public accountability of schools via the "My School" website. Such policies and entities have led to the decentralisation of school management, giving school leaders more responsibility for key budget and personnel decisions without increases in resources for their implementation. Yet it is not only federal education policies that have impacted the school leader role, with each specific state, and sector, too enacting policy changes integral to the school leader role.

The current state of Australian school leaders' wellbeing has begun to be noticed by state and federal policy makers. The Victorian government, for example, announced in August of 2017 they will provide support mechanisms "to suit the realities and unique circumstances of [a school leader's] role" with backing of \$4 million in funding from the government. With Australian school leaders already being victims of stress at a rate of 1.7 times higher than the general population (Riley, 2019), however, it is evident Australian school leaders are already in crisis. Yet, little to no research has been done on the impact of

Australia, 2017). Without an evidenced based approach, the methods adopted by policy makers may consequently be ineffective, and may explain why the problem with school leader burnout has persisted for decades (Friedman, 1995). This gap in the literature is what I addressed with my thesis. I analysed the current international reform focus on increasing school leader controlled autonomy (Weiner & Woulfin, 2017) has had longitudinally on Australian school leaders (see Chapter 5). With the results from my quasi experimental designs, I have provided an evidenced based foundation within which education reform can be designed to address Australia's school leader crisis.

Australian School Leader Job Satisfaction

With such a grim picture, a distinctly surprising phenomenon is the seemingly paradoxical high reported job satisfaction of Australian school leaders when compared with the general population (Riley, 2013-2019). Considering the relationship job satisfaction has with job demands and resources (see Bakker, Demerouti, & Chen, 2017), job satisfaction too appears necessary for consideration when analysing the Australian school leader role, and the impact of education reform. Most notably, the combination of reported high burnout and high job satisfaction implies another component needs to be considered beyond the school leader role and impact of education reform when addressing Australian school leader wellbeing. Upon review of the Riley reports (2015-2019), the overwhelming majority (approximately 90%) of Australian school leaders expressed being passionate about their work. The relevance of passion to burnout and job satisfaction was therefore also explored.

School Leader Passion

Vallerand et al. (2003)'s Dualistic Model of Pasion posits that an individual can express their passion either harmoniously, or obsessively. Within the context of the workplace, it has been found that harmonious passion is positively associated with job

satisfaction and negatively associated with burnout, whereas obsessive passion is positively associated with burnout and negatively associated with job satisfaction (Birkeland & Buch, 2015; Trépanier et al., 2014; Houlfort et al., 2014; Moe, 2016; Burke et al., 2015; Vallerand et al., 2010). These associations, however, have not always been found, thus the impact of passion, and how it is manifested, remain unclear (e.g., Fernet et al., 2014). Due to the high level of passion reported by Australian school leaders, and passion's potential association with burnout and job satisfaction, I explored the impact of work passion on Australian school leader burnout and job satisfaction. Further, due to the inconsistencies within the literature, I reviewed the Dualistic Model of Passion, extended it, and tailored it to Australian school leaders where necessary (Chapter 6).

Thesis Outline

In summary, first I analysed the impact Australian school leader job demands and resources have on reported burnout and job satisfaction. Second, I analysed how different controlled autonomy centric education policies impacted school leader wellbeing. Third, I analysed how work passion, and its manifestations, impact school leader reported burnout and job satisfaction. Although these three studies are interrelated, in my thesis I have presented them as relatively standalone chapters, with each referring to an overarching literature review (Chapter 2), and an overarching methodology chapter (Chapter 3). These analyses allowed me to address the overarching thesis aim: how best to promote Australian school leader wellbeing, reduce their current concerningly high burnout levels, whilst maintaining their high levels of job satisfaction. In order to do so, my thesis was structured as follows:

Chapter 1 (the current chapter) of my thesis provides an introduction and overview of the thesis.

Chapter 2 consists of an overarching literature review of the key components relevant to Australian school leader wellbeing identified in Chapter 1: Australian school leader job demands and resources; the Australian education system and the current education reform movement; and Australian school leader work passion. This literature review provides the underlying basis for the three thesis studies.

Chapter 3 covers the research design, measures, and sample from which my studies drew.

In Chapter 4 (Study 1) I reviewed contemporary theoretical organisational psychology employee wellbeing models, in addition to exploring the components of the variables employee burnout, and job satisfaction. From this review, I created and tested a theoretical model incorporating the school leader demands and resources identified in Chapter 1 and 2 using structural equation modelling. This model allowed me to ascertain the impact first order job demands and job resources had on burnout and job satisfaction, in addition to the interaction between job demands and job resources using a higher order model.

In Chapter 5 (Study 2) I explored two key education reforms that have occurred during the data collection period. I conducted naturally occurring quasi-experimental analyses in order to determine the impact of each reform holistically, and compartmentally had on Australian school leader job demands, resources, burnout, and job satisfaction, using the model created in Chapter 4. I adopted the difference-in-differences approach from econometrics to conduct between group comparisons.

In Chapter 6 (Study 3) I explored the impact work passion, and its manifestations, had on Australian school leader burnout and job satisfaction between 2015 and 2016 (i.e., over two timepoints).

Chapter 7 concludes my thesis with a general discussion of the findings from each of my studies, including the implications for future research, policy makers, and Australian school leader wellbeing.

Research Questions Addressed

In summary, from these studies I addressed the following overarching research questions:

- What impact do Australian school leader job demands and job resources have on reported levels of burnout and job satisfaction? – Study 1
- 2. How does the interaction between Australian school leader job demands and job resources impact reported levels of burnout and job satisfaction? Study 1
- 3. How do current education policies impact Australian school leader job demands, job resources, burnout, and job satisfaction? Study 2
- 4. Do current education reform strategies promoting "controlled autonomy" lead to increases in reported autonomy by school leaders? Study 2
- 5. How do school leader general, harmonious, and obsessive passion impact their reported levels of burnout and job satisfaction? Study 3
- 6. How does school leader general passion mediate the relationship between harmonious and obsessive passion on reported burnout and job satisfaction? Study 3

My Thesis Contribution

My thesis contributes to the limited knowledge on the Australian school leader role; specifically regarding how their varied job demands, and different resources, impact their reported burnout and job satisfaction. Most notably, I provide a greater understanding of how the current education reform focus in Australia has impacted school leader job demands, resources, burnout, and job satisfaction. This better understanding will help policy makers promote Australian school leader wellbeing by understanding how best to address the high

levels of reported burnout, whilst maintaining high levels of job satisfaction. In addition, a greater understanding ascertained of the impact passion has on school leaders in part explains the high burnout high job satisfaction paradox.

A distinct strength of my thesis is the focus on the current Australian school leader crisis from all levels of analysis; macro-, meso-, and micro-focused. On the macro-focused level, I analysed the impact Australia's education reform has had on Australian school leader demands, resources, burnout, and job satisfaction. This is a macro-focus as the impact is derived from national and state level influences. On the meso-focused level I analysed the impact specific school leader job demands and resources have on school leader burnout and job satisfaction. This is a meso-focus as the job demands and job resources are associated with a specific population, school leaders, across Australia. And on the micro-focused level, I analysed how Australian school leader work passion impacts reported burnout and job satisfaction. This is a micro-focus because it involves exploring how the way school leaders individually value their work, intrinsically or extrinsically, impacts reported burnout and job satisfaction. This thorough approach allowed me to a garner a holistic and rigorous understanding of the current school leader crisis, and how we as a society can most effectively address it.

Chapter 2: Overarching Literature Review

In this chapter I first discuss the Job Demands/Resources theory which I used as the foundation to conduct my studies and address my research aims. In Chapter 1 I identified three distinct components surmised to impact Australian school leader burnout and job satisfaction; Australian school leader job demands and resources; the Australian education system and education reform; and Australian school leader work passion. In this chapter I provide an overarching literature review of these components, which informed the three studies in my thesis. I then provide an overview of the concepts—burnout and job satisfaction—the key school leader outcomes of this thesis.

Antecedents of Psychosocial Risk and Poor Mental Health in the Workplace

The relationship between occupational psychosocial aspects and employee wellbeing has been researched and well documented for decades (Bailey et al., 2015). As a consequence, occupational health psychology researchers have developed multiple models and theories attempting to explain and quantify different occupational psychosocial aspects and employee motivations and outcomes. Some of the major influential theories are the Job Characteristics Model (Hackman & Oldman, 1976), the Michigan Organisational Stress Model (House, 1981), the Demand-Control-Support Model (Karasek, 1979), the Effort-Reward-Imbalance Model (Siegrist & Quick, 1996), and the Vitamin Model (Warr, 1994). For more information about these theories, please refer to Appendix 5 - Chapter 2. Indeed, these models further developed our understanding of occupational psychology, yet the premise of each is typically focussed on a specific phenomenon, thus limited in scope. For example, some models limit the scope of variables of interest, such as autonomy (Job Characteristics Model), or predetermined areas of influence, such as the Vitamin Model. Other models specifically focus on job strain and stress, such as the Michigan Organisational Stress Model, and the Demand-Control-(support) Model, without a definitive focus on

motivation or job satisfaction. The nature of the Job Demands/Resources Theory, however, does not have these limitations, due to it being highly customisable and broad in scope. It is therefore the most appropriate foundation on which my studies are based.

The Job Demands/Resources Theory

The Job Demands/Resources (JD-R) theory is a popular model used in the context of organisational psychology research due to its flexibility, having the underlying basis that most job characteristics can be categorised into two distinct facets, job demands or job resources (Bakker, Demerouti, & Chen, 2017). A job demand is any sustained physical, social, or organisational responsibility which results in physiological and/or psychological burden (Demerouti, Bakker, Nachreiner, & Schaufeli, 2001). Job demands are theorised to hinder an employee's ability to effectively recover from their job responsibilities, leading to employee strain, such as burnout. Job resources, on the other hand, are components that assist employees with meeting their responsibilities, theorised to mitigate, or "buffer", the negative impact of job demands and increase employee job satisfaction (Bakker and Demerouti, 2007). As such, a highly demanding job may not necessarily lead to employee burnout in situations where comparatively high levels of job resources are provided to negate any negative effect. The extent of available job resources also promotes employee motivation and job satisfaction. Job demands, however, have a mitigating influence on this relationship. As such, even with high job resources, an employee may not be significantly motivated and satisfied with their job due to also having high job demands. Ultimately, both the direct and interaction effects between an employee's job demands and job resources influence organisational outcomes due to their indirect influence on employee productivity via burnout and motivation/job satisfaction.

The Job Demands-Resources Model

Bakker and Demerouti's literature review (2017) details the seven key propositions of the JD-R model which underpin the JD-R theory. Each of these propositions are reflected in Figure 2.1 below. In summary, they are as follows:

Proposition One: All characteristics associated with a job can be categorised as being either a job demand, or a job resource. See "Job resources" and "Job demands" in Figure 2.1.

Proposition Two: Job demands and job resources are related to two distinct processes; a health impairment process and a motivational process. Job demands lead to health impairment, such as exhaustion, whereas job resources lead to increased motivation, such as engagement. As represented in Figure 2.1, job demands directly lead to greater employee strain, and job resources directly lead to greater motivation.

Proposition Three: Depicted in Figure 2.1, job resources negatively moderate the relationship between job demands and strain.

Proposition Four: Job resources positively impact employee motivation the most when job demands are high. Job demands positively moderate the relationship between job resources and motivation.

Proposition Five: Personal resources, such as self-efficacy, act similarly, or can even be classified, as job resources. The interconnected nature and impact of job and personal resources is reflected in Figure 2.1.

Proposition Six: Increases to an employee's motivational processes lead to increases in job performance, whereas increases in health impairment processes, or job strain, negatively impact job performance.

Proposition Seven: Employees who are more motivated tend to use job crafting behaviours at work, leading to even greater levels of motivation. Job crafting refers to the practice of an employee amending work tasks to make them more meaningful. Conversely,

employees that experience high levels of job strain tend to perceive and create more job demands over time, referred to as self-undermining.

Figure 2.1

The Job Demands-Resources Model

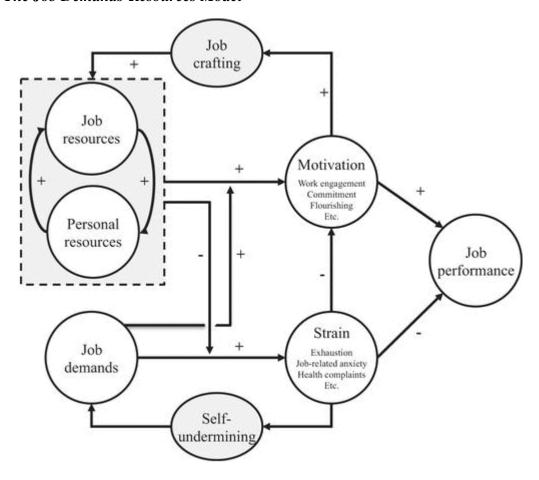


Figure 2.1. The Job Demands-Resources Model. Reprinted from "Job Demands-Resources Theory: Taking Stock and Looking Forward", by A, Bakker and E, Demerouti, 2017, *Journal of Occupational Health Psychology*, 22(3) p. 279.

The Nature of Australian School Leader Demands

Although the variety of job demands of a school leader is likely vast, it is important to target those most indicative of their wellbeing. As defined by Bakker and Demerouti's (2017) Proposition Two of the JD-R theory, I argue there are four distinct job demands Australian school leaders confront; quantitative demands, cognitive demands, emotional demands, and the demand for hiding emotions.

Quantitative Demands

Kristensen, Bjorner, Christensen, and Borg (2004) psychometrically confirmed the components which collectively represent quantitative demands. A lack of time needed to comfortably perform job responsibilities was the key indicator of an employee with high quantitative demands. Therefore, employees that are falling behind in their work responsibilities and constantly have tasks incomplete or piling up, likely have high quantitative demands. Notably, it is the *imbalance* of available time, versus time required to meet employee responsibilities, rather than the just the quantity of responsibilities, which equate to high quantitative demands.

Higher quantitative demands have been found to be tied to higher stress and psychological detachment (Mette, Velasco Garrido, Preisser, Harth, & Mache, 2018). When looking at a sample of prison personnel, the researchers found fewer employees were burnt out and there was less absenteeism when quantitative demands were reduced (Andersen et al., 2017). Higher quantitative demands also were found to increase reported work-family conflicts, which, in turn, also contributed toward higher employee burnout (Zábrodská et al., 2018). Quantitative demands were also associated with immediate cognitive complaints (e.g., issues with concentration, memory, decision making, thinking etc.) and also predicted future cognitive complaints (Stenfors et al., 2013).

High quantitative demands have also been found to impact employees physiologically. The prevalence of reported of neck pain was found to be tied to quantitative demands (Ariëns et al., 2001), in addition to the severity and frequency of headaches (Christensen & Knardahl, 2012). The higher quantitative demands placed on a cohort of nurses resulted in significantly poorer health and job outcomes when compared with the general population (Cho, Park, Jeon, Chang, & Hong, 2014).

Job satisfaction has also been found to be negatively impacted by quantitative demands (Christensen & Knardahl, 2012). Permanent employees with higher quantitative demands were more likely to develop "workplace lock in", effectively finding themselves working in a job they no longer desired (Bernhard-Oettel et al., 2018).

The school leader's role involves many things, such as leadership, working with policy makers, providing a service to clients (parents and students), financial budgeting, recruitment, strategic projects, reporting, teacher evaluations (Torff & Sessions, 2005) and of course teaching itself (see also Dadaczynski & Paulus, 2015). They must also be visionaries and directors, people developers, organization designers, and teaching and learning program managers (Dadaczynski & Paulus, 2015; Leithwood, 1994). As such, school leaders have an very large number of responsibilities. This is reflected in Riley's research (2013-2019), where approximately three quarters of school leaders reported working more than 51-56 hours per week, and around a quarter reported working over 61-65 hours a week. As such, it makes sense that school leaders on average report high quantitative demands (Riley, 2013-2019).

Cognitive Demands

The impact of cognitive demands on employee outcomes is not as clear cut as quantitative demands. For example, although higher cognitive demands have been found to increase fatigue in employees, they have also been found to increase self-rated health and job satisfaction (Meyer & Hünefeld, 2018). Job complexity has also been tied to greater levels of licit and illicit drug use, but such an association disappears among employees with high cognitive abilities (Oldman & Gordon, 1999).

Cognitively, school leaders are required to simultaneously manage tasks which differ in nature and complexity. With reference to their executive management responsibilities alone, Porter et al. (2010), for example, identified 6 key processes school principals must conduct in order implement a school initiative pursuant to the Vanderbilt Assessment of

Leadership in Education: planning, implementing, supporting, advocating, communicating, and monitoring.

Such job demands not only place a high cognitive load on school leaders, but each process varies considerably in the type of cognitive ability needed (e.g., knowledge, attention, memory and working memory, judgement and evaluation, reasoning and computation, problem solving and decision making, and comprehension and production of language; see Gerrig, Richard, & Zimbardo, 2002).

Although individuals tend to excel in one or more cognitive process compared with others, it is highly uncommon for someone to excel in all. As such, it is arguable additional cognitive demands and stressors would be placed on school leaders when participating in activities not matched with their desired/excelled cognitive function (e.g., a person may excel with problem solving and decision making, yet struggle with comprehension and production of language abilities).

Emotional Demands

High emotional demands lead to issues with concentration, difficulties making decisions, and negatively impact memory retention (Elfering et al., 2017). Further, employees with high emotional demands were found to be at greater risk of developing long-term sickness absence (Clausen, Nielsen, Carneiro, & Borg, 2012). In order to prevent burnout, Andersen et al., concluded employers should look at reducing emotional demands by promoting better social relationships (2017). Emotional demands were founded to significantly prevent teachers from expressing their naturally felt emotions (Yin, Huang, and Lee, 2017). Such demands also had a far greater impact on emotional exhaustion, or burnout, on teachers, than quantitative demands (Tuxford & Bradley, 2015). When controlling for quantitative demands, emotional demands also significantly contributed to burnout amongst care providers (Le Blanc, Bakker, Peeters, Van Heesch, & Schaufeli, 2001). Higher

emotional job demands have also been tied to increased intention to resign from the job (Loi, Liu, & Xu, 2016). Although emotional demands do indeed lead to employee burnout, greater access to emotional resources, such as social support, acted as a buffer for healthcare workers (De Jonge, Le Blanc, Peeters, & Noordam, 2008). Further, high daily emotional demands at work led to greater private internet use at home, in turning causing issues with emotional recovery at night and in the morning, and also leading to further problematic internet use (Quinones & Griffiths, 2017). Yet, access to emotional support at work acted as a buffer for this phenomenon.

The varied responsibilities of school leaders continuously place them in emotionally demanding situations. They are required to manage many stakeholders, and with that, the associated emotionally straining issues (Maxwell and Riley, 2017). School leaders act as mediators for conflict between teachers, students, and parents (Ediger, 2016). They are legally responsible for the wellbeing of their students, such as catering to those experiencing mental illness or being in physical danger due to situations such as abuse, neglect, mental illness, and even homelessness (Ediger, 1996). Further, parents expect their children to develop in a nurturing environment, which caters toward their specific religious, cultural, and personal beliefs. Students with health concerns, such as allergies, or physical and mental disabilities, must also be individually catered to and properly understood (Lynch, 2012; Ediger, 1996). Being required to address the needs of, and play mediator between all stakeholders, therefore places school leaders in emotionally challenging situations. Interpersonal relations, and intrapersonal conflicts (highly emotionally demanding stressors), for example, were deemed two of the main stress sources for school principals (Gmelch and Swent, 1984). Interactions with staff and parents were found to contribute more to school leader burnout than the extent of their quantitative demands (Friedman, 2002). It has also

been reported that school principals' sources of interpersonal stress were only overshadowed by those relating to administrative constraints (Poirel, Lapointe, & Yvon, 2012).

Demand for Hiding Emotions

A job that requires a need for hiding emotions frequently prevents an employee from expressing naturally felt emotions, be them positive or negative (Kristensen et al., 2004). Hochschild has conducted research into this job demand extensively within the public service industry, labelling it as emotional labour (2003). Hochschild explained, for example, the requirement of airline workers to provide a positive outward expression to promote customer satisfaction, describing the workers' smiles as "on them but not of them" (2003, p. 8).

An ability to express naturally felt emotions has been tied to increased self-efficacy in teachers (Yin, Huang, & Lee, 2017) in addition to increased job satisfaction (Yin, 2015). Conversely, being forced to hide emotions has been found to lead to poor psychological wellbeing yet increases the extent of presenteeism at the workplace (Lee, 2016). This interaction thus leads to the likelihood of employees working whilst that are ill. Being forced to hide emotions has also been found to lead to greater stress and anxiety (Bono, Foldes, Vinson, & Muros, 2007).

Management of their own and others' emotions is a critical component of the school leader role (Maxwell and Riley, 2017; Beatty, 2000; Berkovich and Eyal, 2015). School leaders are forced to suppress or fake numerous dispositions, such as behaving calm and positive when faced with a serious issue, portray disappointment when addressing a student's inappropriate actions, or expressing confidence and positivity when handling emotional parents (Maxwell and Riley, 2017: Crawford, 2007; Rhodes and Greenway, 2010). As such, due to the varied interactions and circumstances, school leaders are forced to express the emotions needed for their role, rather than those representing their own psychological state.

This concept, also referred to as the "display rule" (Zapf, 2002), is expected of school leaders as a means of portraying a rational leader (Maxwell and Riley, 2017).

Australian School Leader Job Resources

It is evident school leaders are faced with numerous, varied, and challenging demands. In order to manage these demands successfully, a number of key resources are known to interact with, mitigate, or alleviate the negative impact job demands have on employee outcomes (Demerouti, Bakker, Nachreiner, & Schaufeli, 2001). Similar to job demands, it is important to target those most indicative of school leader wellbeing (i.e., most effective at mitigating the negative impacts of job demands, and those most effective at promoting job satisfaction). Informed by Proposition Two and Three of the JD-R theory (Bakker and Demerouti, 2017), I have detailed why the following job resources most relevant to holistically considering burnout and job satisfaction of Australian school leaders: autonomy, possibilities for development, social support from colleagues, and self-efficacy.

Autonomy

Job autonomy refers holistically to the extent an individual has discretion over when, where, and how they do their work (Hackman & Oldham, 1980). Greater levels of autonomy and decision making has been considered as a job resource, as such components are critically important to adequately address employee job demands (Hu, Schaufeli, & Taris, 2016). Lower levels of job autonomy have been reported to increase employee burnout levels (Kim, 2016). Further, Shih, Jiang, Klein and Wang (2011) reported the extent of job autonomy workers perceived in their roles negatively influenced not only reported burnout, but also how demanding they considered their positions.

High school leader autonomy has been touted as the panacea to best address individual student needs and improve student academic outcomes by education policy makers

internationally (see Chapter 5 for more information). As such, it was vital I explored the impact autonomy has on school leader wellbeing.

Possibilities for Development

Possibilities for development is a combination of formal and informal opportunities for an employee to develop their skills, and use current skillsets within the workplace. As such, an employee required to take initiative and develop and utilise his/her current skills, in addition learning new skills, has a job high in possibilities for development.

The availability of employee training and professional development has been found to mitigate burnout (Bakker & Demerouti, 2014). In one study, for example, fewer cases of observed burnout were among employees who had been involved with skill development training (Cohen & Gagin, 2005). Participants involved in a high demand job also experience greater levels of satisfaction, and also lower levels of burnout when they had better development opportunities (Jawahar, 2012).

Opportunities to develop new skills and advancement were found to be positively associated with job satisfaction, employee loyalty, and intent to stay (Costen & Salazar, 2011). Employee training was also tied positively to affective and continuance commitment (Taormina, 1999). Greater development and advancement opportunities have also been linked to employees having higher perceived organisational support, leading to greater organisational commitment and overall trust (Wayne, Shore, & Liden, 1997; Whitener, 2001). Employee empowerment, teamwork, and training were also all found to be positively associated with job satisfaction (Hanaysha & Tahir, 2016).

Similar to autonomy, current education reform targets increasing school leader possibilities for development (see Chapter 5). As such, I explored the impact possibilities for development have on school leader wellbeing.

Social Support from Colleagues

Social support is reported to mitigate employee burnout and also turnover intention (Kim, 2016). Hu, Schaufeli, and Taris (2016), for example, found social resources significantly increased employee engagement, and organisational commitment. A greater social community in the workplace was also found to be directly related to lower employee burnout (Zábrodská et al., 2018). In a meta-analysis consisting of 20 different articles looking at the influence of co-worker social support and burnout, all studies found a significant negative correlation between co-worker social support and emotional exhaustion, regardless of differences in profession or population (Kay-Eccles, 2012). The interaction between low social support and high quantitative demands were found to be associated with low levels of job dedication and learning, in addition to high levels of exhaustion (Taris & Schreurs, 2009). Social support from colleagues was found to significantly buffer the negative impact of emotional demands, yet not quantitative demands. Such support also led to a positive impact on learning and development (Taris & schreurs, 2009). Surprisingly, Taris and Schreurs (2009) also found that high levels of social support aggravated the impact of quantitative demands. They hypothesised this was due to colleagues discussing their high quantitative demands, and therefore concluding they worked in an unfair workplace environment. Greater levels of social support were also found to allow teachers to express their naturally felt emotions easier (i.e., reduce the demand for hiding emotions; Yin, Huang, & Lee, 2017).

Self-Efficacy

Proposition Five of the JD-R theory indicates that personal resources, such as selfefficacy, act similarly, or can be classified as, job resources with regards to their impact on burnout and job satisfaction (Bakker and Demerouti, 2017). Self-efficacy is an individual's belief in the extent they are capable to mobilise "the motivation, cognitive resources, and courses of action needed to meet given situational demands" (Gist & Mitchell, 1992, p. 184). Greater teacher self-efficacy was found to be negatively correlated with reported emotional

exhaustion (Dicke, Stebner, Linninger, Kunter, & Leutner, 2017; Dicke et al., 2015). Employees with high self-efficacy have been reported to have significantly lower levels of anxiety and depression in high demanding jobs when compared with those with low self-efficacy (Panatik, O'Driscoll, & Anderson, 2011). Self-efficacy has also been found to have significant positive associations with work engagement, and affective commitment, while negatively associated with turnover intentions (Albrecht & Marty, 2017). Therefore the significance of self-efficacy to school leaders warrants its inclusion as a job resource for consideration in my thesis.

The Australian Education Environment

The second component hypothesised to significantly impact Australian school leader wellbeing is the nature of the Australian education environment. The evolution of the Australian education system in response to the Global Education Reform Movement has prompted considerable changes to Australian school leader responsibilities (Sahlberg, 2015). I explored how the Australian education system has evolved to best understand the impact of education reform on Australian school leader burnout and job satisfaction.

Of note, the differences in governing bodies and education policy between the Australian states and territories, in addition to the different school sectors, imply Australian school leader job demands and resources may differ based on his or her school affiliations. As such I have detailed the nature of the Australian education system, and differences between each aspect. A better understanding of these differences informed my analysis for study 2 (Chapter 5) which ascertained the impact of differing school leader job demands and resources associated with recent education reform. I concluded that I must limit my analyses of Australian education reforms to the impact they had on school leaders within the government education sector (as opposed to including those within the Catholic and independent sectors). This was due to the flexibility and significant differences in

36 interpretation and implementation of such reform within these sectors, in addition to the limited documentation outlining the adopted procedures taken within such sectors.

The Australian Education System

Within Australia, school education is regulated and managed based on the state or territory in which a school is located. The Federal Government, however, too has a say in how each state or territory manage their school systems, and such influence has been increasing over the last few decades brought on by the phenomenon touted as the Global Education Reform Movement (further expanded later). It is compulsory for all Australians between the ages of six and sixteen to receive a school education. The 13 years of Australian school education consists of primary education (7/8 years), Secondary education (3/4 years), and Senior secondary education (2 years). As stipulated in the Australian Qualifications Framework (developed as part of the 1995 national policy; Australian Government Department of Education, 2018), designed to link all levels of education (schools, vocational, and tertiary) into one system, students are awarded a school leaving certificate on the successful completion of Year 10, and the Secondary Certificate of Education on the completion of Year 12, typically necessary for students to move onto tertiary education.

Schools are categorised as being either government (publicly owned and managed) or non-government (owned and managed by an independent body – typically either via a religious diocese, or standalone). Both categories, however, receive government funding, predominately from the Federal Government. Government school education is free for Australian residents and citizens (however some schools request administration type fees if the parents/guardians can afford them), however range in fees for most international students. The Australian government "Future Unlimited" website provides the range of cost for schooling for international students of being between AU\$7,800 - \$30,000 (Australian Government, 2018).

Australian School Sectors

The Australian Bureau of Statistics (2017) categorises Australian schools into three distinct sectors; government, Catholic, and independent. The Bureau also reported a total of 9,444 schools in Australia, consisting of 3,849,225 enrolled students, and 404,580.9 in-school staff (FTE), 70% of those being teachers.

Although these categories reflect the distinct school structures in Australia, the labelling can be misleading. For example, schools belonging to the "Catholic" category consist of three denominations, Catholic, Anglican, and Lutheran. Independent schools also mostly align themselves to a specific denomination yet are structured differently to "Catholic" school structures. Further, alternative structures of education, such as home schooling and distance education, are also adopted in Australia. As home schooling and distance education are not relevant to my thesis, I have not explored these parts of the Australian education system further.

Regardless of school structure, most schools in Australia are heavily subsidised by the governments (predominately the Federal Government; Proctor & Aitchison, 2015). For example, in 2010, 72 percent of independent schools and 75 percent of Catholic schools obtained more than half their net recurrent income from Australian governments (Gonski, 2011, p. 15). Such recurrent funding is also expected to increase, with the government at time of writing announcing recurrent funding of AU\$22.1 billion by 2021, and AU\$30.6 billion by 2027 (Department of Education and Training, 2018).

Government

Government schools make up 65.6 percent of total Australian schools as of 2017 (Bureau of Statistics, 2017). The State and Territory education departments consist of multiple divisions responsible for components associated with school education. For example, in NSW the Department of Education oversees the following specialised subdivisions: External Affairs

and Regulation; School Operations & Performance; Educational Services; Corporate Services; Strategy & Evaluation; Aboriginal Affairs; School Infrastructure NSW; and Delivery. Although owned and overseen by the relevant state and territory governments directly, they are also influenced by both national and international entities which underpin many, if not most, of their education policies. For example, education departments are responsible for aligning their curriculums and reporting requirements to those stipulated by the Australian Curriculum and Reporting Authority, which adheres to the requirements dictated by the Australian Federal Government's Education Council.

Internationally, the United Nations also plays a role in Australian educational policy decisions reflected within government schools. Being a member state of the United Nations, for example, Australia is bound by policies in which it is a signatory, or international jus cogens (e.g., see Article 26 of *The Universal Declaration of Human Rights*). As such, the federal government is required to align national education policy to meet the obligations of international law.

The requirements imposed by these international, national, and state and territory governing entities amalgamate at the school level, effectively shaping the responsibilities of our school leaders.

Catholic

Catholic schools make up 19.9 percent of all Australian schools (Bureau of Statistics, 2017). Although the vast majority Catholic schools are associated with the Roman Catholic Denomination (hence the typical reference to this structure as "Catholic") there are also schools belonging to Anglican and Lutheran dioceses. The dioceses are designated geographically, typically reflecting the number of schools within said areas.

Although each diocese has a separate education office that manages the schools within its vicinity; a national education body is also responsible for managing the dioceses

collectively, similar to the structure of state and territory education departments being accountable to the federal education department regarding government schools. The national diocese education department is then accountable toward the nationally affiliated church, which then is accountable to the international church.

Independent

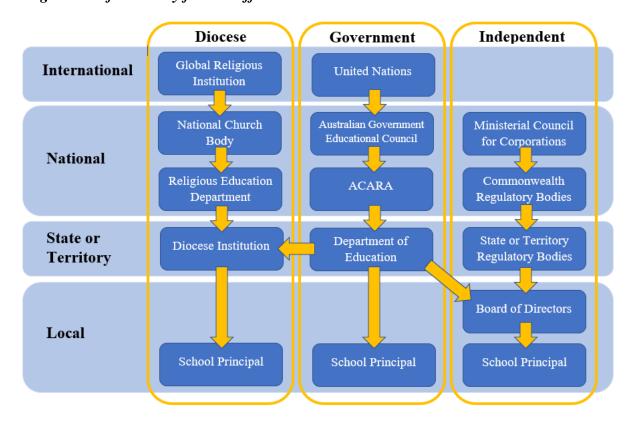
Independent schools make up the remaining 14.5 percent of Australian schools (Bureau of Statistics, 2017). It is more difficult to describe independent schools, as they are vastly different in nature. Independent schools can either be for-profit or not-for-profit entities, typically managed by boards of directors and owned by shareholders. Although also being highly subsidised by the federal, state and territory governments, school fees are typically much greater to attend independent schools compared to government and diocese schools. Consequently, independent schools usually are able to offer resources and opportunities unavailable in government or diocese schools.

Effectively being business entities, laws and regulations applicable to independent schools are those also applied to corporations. In fact, independent schools are required to be registered as corporations, thus being accountable to the Federal Ministerial Council for Corporations via the *Corporations Act 2001*. As such, independent schools are also scrutinised by Federal and State regulatory bodies (e.g., NSW Fair Trading, Australian Securities Investment Commission). Independent schools must also meet criteria established by the relevant state or territory government in order to be registered and accredited and, if not-for-profit, receive government funding – stipulated by the *Australian Education Act 2013*. Independent schools, just like government and Catholic schools, implement the national curriculum outlined by the Australian Curriculum, Assessment and Reporting Authority (ACARA), participate in NAPLAN, and provide necessary data for the *MySchool* website (Independent Schools Council of Australia, 2016).

Australian school leaders, regardless of school sector, are evidently accountable, both directly and indirectly, to international, national, and state and territory entities. The methodology and motivations with providing education, however, evidently differ between the school sectors (see Figure 1 for a visual comparison of the different influencing entries of the three school sectors). As such, it is likely the nature of a school leader, in addition to the reported levels of demands, resources, burnout, and job satisfaction, differ between both state and territories, and school sectors. For Study 2 I therefore focussed on analysing the impact education reform had on school leaders within the government sector. This was due to the transparency and consistency of the policy documentation and implementation, whereas Catholic and Independent schools had the flexibility to introduce tailored education reform.

Figure 2.2

Progression of Authority for the different Australian School Sectors



Note. The different levels of influence on each of the Australian school sectors, and how they impact each other.

The Global Education Reform Movement

In order to provide an overarching context of the current education policies influencing Australia's education system, below I have outlined a brief history of how Australian education policy has evolved over time. I then detailed the current international trend and focus on promoting school leader controlled autonomy. The recent education reform adopted within Australia reflect this promotion of controlled autonomy, thus for Study 2 of my thesis I analysed the impact education reform promoting Australian school leader controlled autonomy had on school leader job demands, job resources, burnout, and job satisfaction (Chapter 5).

Introduction and History

The Global Education Reform Movement refers to the significant education policy reform undertaken by nations in response to growing economic, cultural, and political globalisation (Mundy, Green, Lingard & Verger, 2016; Sahlberg, 2004). Yet, policy focus and strategies differ(ed) considerably between nations addressing the challenges posed by globalisation (although a number of strategies were aligned between OECD countries; see Tröhler & Barbu, 2011). Sahlberg (2004), however, developed a "Tentative typology of education reforms", effectively arguing the Global Education Reform Movement encompassed four distinct types of education reform; Equity-, Restructuring-, Financing-, or Standardisation-oriented reforms. Policy makers implemented a combination of such reforms in a way to best align their nation's education systems to what they perceived as best international practice. Sahlberg presented these types of reforms in a top-down table, the order reflecting a transition toward a market-oriented education system (i.e., Equity reforms are least market based, standardisation reforms are most market-oriented).

Equity-Oriented Education Reforms. Gaining popularity in the late 1960s and early 1970s, equity-oriented education reforms had an underlying aim of increasing economic

opportunities and social mobility of a population. Examples of such reform included guaranteed access to a good quality basic education regardless of SES or location, emphasis of educational funding allocated to lower rather than higher education, and expansion of curriculum beyond knowledge and skills in core subjects. Emphasis was also placed toward gender inequality, children with additional needs, marginalised groups and refugees, and uneducated adults. Equity based reforms, however, have decreased in popularity recently due to perceptions such policies do not positively influence test scores of students, and thus, do not result in economic growth.

Restructuring-Oriented Education Reforms. Restructuring-oriented education reforms, those being reforms focussed on aligning school systems with international practice, started developing during the 1980s. The underlying justification for such reforms was that an education system that ran efficiently and effectively, which would result in better education outcomes for its students, must "share the same core values, assumptions, and operational principles" (Sahlberg, 2004, p. 7). Such reforms defined components such as student to teacher ratios, size of classes, school size, per capita expenditure, and duration of compulsory education.

Financing-Oriented Education Reforms. With increased economic competition between nations, financing-oriented education reforms aimed at transferring the cost of education from the government to the students were commonly adopted. For example, funding for higher education (considerably more expensive than primary education) would be reduced, and the privatisation of primary, secondary, and tertiary providers, and a reduction in per capita expenditure usually via increases in class sizes, were/are common strategies.

Standardisation-Oriented Reforms. Since the 1990s, standardisation-oriented reforms, establishing high performance standards for teaching and learning, have been progressively implemented. Assuming standardisation promotes high quality education and

strong student performance in a competitive economic and social context, such reforms led to greater scrutiny and measurement of student academic performance, and how a nation's students perform compared to other nations became of great significance from the consequent development of international test comparisons (e.g., the Program for International Student Assessment - PISA). Such scrutiny resulted in the micro-management of teaching and learning. Hargreaves (2003) concluded the typical standardisation reform strategy involved implementing a rigidly defined curriculum with established attainment targets or learning standards, developing measurement tools to determine the extent such targets/standards have been met, frequent external inspections of schools to control teacher and school performance, and adoption of performance-based remuneration and other rewards-based structures for teachers and school leaders.

Current International Focus - Controlled Autonomy

In an effort to best serve individual community and student needs, education systems have progressively become decentralised (Checchi, 2006). Consequently, over the last decade education reform has been focussed on increasing school leader autonomy, yet still framed within standardised accountability metrics and national guidelines. This seemingly oxymoronic strategy of standardised decentralisation has been referred to providing school leaders with "controlled autonomy" (Weiner & Woulfin, 2017). Differing forms of education reform reflecting this strategy is evident in numerous countries, such as the US (Steinberg & Cox, 2017), Finland (Saarivirta & Kumpulainen, 2016), the UK (Weiner & Woulfin, 2017), China (Hamilton, 2014), and Australia (Hingston, 2018). The benefits of controlled autonomy, however, have been called into question, with some researchers even arguing they are detrimental to employee wellbeing (e.g., Ekman, 2012; Barker, 2006). Please refer to Chapter 5 for further details.

Key examples of education reform in Australia that reflect the international push for increased controlled autonomy for school leaders are the *Empowering Local Schools*National Partnership, and Local Schools Local Decisions. The Australian Education Union (2019) has claimed that such education reforms focussing on the promotion of school leader autonomy are responsible for the steady increases in their job demands, and associated burnout, yet this has not been empirically scrutinised. As such, I analysed the impact of these two reforms on Australian school leader outcomes to determine the role they have played in the current Australian school leader crisis.

Australian School Leader Work Passion

The final component I identified as potentially being relevant to Australian school leader burnout and job satisfaction is regarding their work passion. Australian School leaders report greater job satisfaction compared with the general population (Riley, 2013-2019). A yet to be tested explanation of the high burnout high job satisfaction conundrum is the passion school leaders express about their roles (Gurr, Drysdale, & Mulford, 2007). Riley (2015-2019) found that almost 90% of school leaders reported being passionate about their work. It is therefore worth exploring the role passion has on school leader wellbeing, and how it interacts with their varied job roles. Further, the interaction between implemented education policy reforms (i.e., the associated changes in school leader job demands and resources) and school leader passion may provide insight in why this high burnout high job satisfaction conundrum exists.

Concept of Passion – Dualistic Model of Passion

The concept of passion has been extensively considered theoretically (see the Vallerand et al., 2003 review), however, its impact on individuals has only recently been explored empirically. Further, passion has been identified as a key influencer for employee motivation and wellbeing in the workplace, yet few studies have looked into its impact

(Bushardt, Beal, Young, & Khosla, 2016), and those which have, provide conflicting results and associated conclusions.

Vallerand et al. (2003) posit an individual is passionate about an activity they (a) enjoy, (b) find important and significant in their life, and (c) invest a significant amount of time and energy on a frequent basis. When an individual is passionate about an activity, such passion manifests itself as being either harmonious, or obsessive, dependent on how the individual integrates the passion into their life. Thus, Vallerand and authors created the Passion Scale to empirically measure the impact the different manifestations impact an individual. This approach to passion has been supported by researchers when considering the impact of passion within the workplace (Bushardt et al., 2016), and has been applied to workplace passion research accordingly.

Harmonious versus Obsessive Passion. An individual is harmoniously passionate if they freely choose to participate in the activity and easily stop participating in the activity if they so desire. They integrate the activity well into their lives, meaning the activity does not negatively impact on other facets of their life. They have a genuine personal endorsement of the activity (i.e., they are intrinsically motivated to do the activity).

An individual who is obsessively passionate, however, is contingently motivated to do the activity (e.g., being motivated for social acceptance, self-esteem etc.), and the activity impedes on other life facets. An individual who is obsessively passionate centres their life around the activity to the detriment of other life facets, such as their friends, family, and themselves.

Relationship with Burnout and Job Satisfaction

Of the studies that have considered the impact of the passion manifestations on employee burnout/negative affect, the analyses provide conflicting results. In line with a priori theory, multiple studies reported manifestations of harmonious passion were negatively associated with employee burnout or negative affect (Birkeland & Buch, 2015; Bélanger et al., 2015; Carbonneau et al., 2008; Trépanier, Fernet, Austin, Forest, & Vallerand, 2014; Curran, Appleton, Hill, & Hall, 2011; Houlfort, Philippe, Vallerand, & Ménard., 2013; Gustafsson, Hassmen, & Hassmen, 2011). On the other hand, it has also been reported that harmonious passion had no impact on burnout or negative affect (Fernet, Lavigne, Vallerand, & Austin, 2014; Lavigne, Forest, & Crevier-Braud, 2012; Houlfort et al., 2013). With regards to obsessive passion, multiple studies have reported a positive association between obsessive passion and employee burnout or negative affect (Birkeland and Buch, 2015; Bélanger et al., 2015; Lavigne et al., 2012; Trépanier et al., 2014; Houlfort et al., 2013; Gustafsson et al., 2011), while others have reported there being no association (Fernet et al., 2014; Carbonneau et al., 2008; Curran et al., 2011).

Unlike passion's reported inconsistent association with burnout, researchers have previously found passion's relationship with job satisfaction to be more consistent. Job satisfaction is consistently found to be positive related to harmonious passion, whereas it typically is not significantly correlated with obsessive passion (Houlfort et al., 2013; Moè, 2016; Burke, Astakhova, & Hang, 2015; Vallerand, Paquet, Philippe, & Charest, 2010).

The extent of work passion appears to be a relevant component associated with employee burnout and job satisfaction, yet the inconsistencies within the literature warrant further review of the Dualistic Model of Passion itself. I therefore psychometrically scrutinised the Passion Scale being applied to an extended form of the Dualistic Model of Passion which allowed me to analyse the Australian school leader sample holistically (see

Chapter 6). With this extended model, I was then able to ascertain the impact of work passion, and how it is manifested, is on Australian school leader burnout and job satisfaction.

Australian School Leader Outcomes

The crux of my thesis is the analysis of the competing job pressures faced by Australian leaders within the workplace, and how they impact their reported burnout and job satisfaction. As such, below I have detailed the nature and origin of burnout and job satisfaction; the two key outcomes of interest.

Burnout

Initially coined in the 1970s, the concept of burnout has dramatically grown in interest and focus when considering those suffering from workplace stressors (Letter, Bakker, & Maslach, 2014; Cooper & Farber, 1985). Although such a term has been used frequently for decades, there still lacks a definitive understanding of what burnout specifically entails, but more specifically, its core catalysts. Letter et al. summarised burnout to be "a psychological syndrome of exhaustion, cynicism, and inefficacy" which results from chronic job stressors (2014, p. 56). The majority of research on burnout, however, limits its focus to, or defines it solely as, a state of physical, emotional, and mental exhaustion (Malach-Pines, & Carlson, 2005; Fragoso et al., 2016). As such, popularly used measures such as the Copenhagen Psychosocial Questionnaire (see Dicke et al., 2018) and the Burnout Measure (see Malach-Pines, & Carlson, 2005) only measure the primary exhaustion component of burnout. The predictors and outcomes associated with burnout using these two measures, compared with using the Maslach Burnout Inventory, which measures all three burnout components, effectively yield the same findings (see Leiter et al., 2013). As such, the similarity in findings between the singular and multi-component burnout measures support the idea of exhaustion being the key component of employee burnout.

While most research, especially more recently, predominately attributes employee burnout to excessive job demands, Karger (1981) surmised burnout did not simply result from high job demands, but from the phenomenon Marx described as "alienation" – the estrangement of self. Karger argued that, due to the removal of autonomy of individuals when placed within an economic model of stratified social classes, they presented a cluster of anomic symptoms similar to those described by Letter et al. (2014). Worthy of note, Karger stressed the importance of focusing on the *process which results* in employee burnout, rather than the condition of burnout itself – an error he claimed most researchers did concerning employee burnout during the first decade of the concept's outset – in order to reduce its prevalence.

An individual's motivation has also been claimed to influence whether they suffer from burnout, and the extent thereto. Freudenberger (1975), a researcher considered one of the founders of the burnout concept, posited individuals who were more likely to experience burnout were those who were overly committed to their work intrinsically (i.e., not committed merely for the financial incentives, or extrinsic motivations). They would disregard their own health, preferences and discomfort, and substitute most aspects of their lives with their jobs; effectively idolising their careers over everything else. Such individuals, although seen as healthy, positive and motivated at first, could drastically change and become irritable, antisocial, frustrated, and condescending toward their co-workers and clients. They would become more exhausted and cynical, their work performance would decline with them making mistakes, all whilst being unable, or unwilling, to seek the help they needed. Such individuals would, according to Vallerand et al. (2003), be considered obsessively rather than harmoniously passionate. This further indicates the need to explore the impact of school leader passion, and how it manifests, influences their wellbeing.

A key issue with measuring employee burnout is that the majority of truly burned-out employees would most likely be absent from their places of employment, thus missing from research samples. Known as the "healthy worker effect" (e.g., Kirkeleit, Riise, Bjorge, & Christiani, 2013) analysis of these samples can lead to results which significantly underestimate the risk of burnout regarding the researcher's variables of focus. As such, it is important this is considered when drawing conclusions from burnout research.

Burnout is associated with somatic stress, poorer health outcomes/ill-heath, and depressive symptoms (Fragoso et al., 2016; Leiter et al., 2013; Hakanen, Bakker, & Schaufeli, 2006). Greater levels of burnout have been reported to increase the use of psychotropic drugs and elevate the risk of poor mental health (Leiter et al., 2013). Burnout is also associated with a reduction in work performance and ability (Fragoso et al., 2016). Greater levels of absenteeism and attrition have also been linked with greater levels of employee burnout (Bakker & Demerouti, 2014). The extent of burnout also negatively correlates with reported job satisfaction levels (Bogaert, Clarke, Willems, & Mondelaers, 2013).

Job Satisfaction

Job satisfaction has been researched extensively for almost a century; however little has changed from its initial definition. In the 1930s, Kornhauser and Sharp (1932) established the definitive concept of job satisfaction being a self-reported, evaluative judgement of either particular or holistic work attitudes (or a combination thereto), which still remains the underlying concept of job satisfaction today (also see Judge, Weiss, Kammeyer-Mueller & Hulin, 2017). Being of great interest to both those working in organisations and researchers, job satisfaction is the most frequently studied variable in organisational psychology (Spector, 1997). Although numerous similar concepts have also come to exist, such as work engagement, work commitment, and work experience, job satisfaction is distinctly different

with regards to not measuring moods or emotions, but rather an individual's evaluation of his or her work, either in general, or within specific facets such as pay, co-workers, or supervision (Weiss & Merio, 2015).

Two underlying antecedents of job satisfaction are identified within the literature. Firstly, the job environment itself, and second, factors associated with the individual. The job environment encompasses components such as what is required of workers to complete their tasks, how workers interact with colleagues, supervisors, and subordinates, how worker efforts are rewarded or appreciated, the extent of job autonomy, possibilities of skill development, and of course the more concrete aspects such as pay, hours worked, and employee fringe benefits.

Components such as personality traits, employee motivations, demographic information such as age, gender, and ethnicity, personal relationships outside of work such as with friends and family, and also years of work experience or study have been concluded to influence job satisfaction. Such individual considerations are mostly outside the control of an organisation, which may be the reason why the predominate amount of research of job satisfaction is focussed on work environment factors (Spector, 1997).

The significant focus on job satisfaction, especially by organisations, makes sense considering the associated effects on workers. Job satisfaction has been reported to positively influence job performance, and organisational citizenship behaviour; examples of organisational citizenship behaviour provided by Schnake (1991) being the extent workers help one another, putting in more effort at work that is expected such as making suggestions to increase performance, and not spending time on activities not associated with work responsibilities. Job satisfaction is also negatively associated with absenteeism and attrition; large expenses to an organisation.

With reference to the previous section discussing burnout, it is evident job satisfaction and burnout have significant crossovers regarding what they influence, but in distinctly opposing directions. As such, it is clear why organisations would desire to increase job satisfaction and reduce burnout levels of their workers.

Conclusion

This overarching literature review provided the foundations on which my three studies were conducted. First, the varied nature of Australian school leader job demands and job resources warranted the inclusion of the specifically identified demands and resources in my theoretical model; quantitative demands, cognitive demands, emotional demands, and the demand for hiding emotions, and autonomy, possibilities for development, social support from colleagues, and self-efficacy. To best understand the different impacts of these demands and resources, I first explored how each type of demand and resource has historically impacted employee outcomes, notably those of school leaders and those within the education industry, in current literature.

Second, it is clear the Global Education Reform Movement has impacted the Australian education environment, and with it, the responsibilities associated with being a school leader. As such, I identified the different education reforms to have occurred during the data collection period, those reflecting the current international focus on increasing school leader controlled autonomy, in order to ascertain the impact these reforms had on Australian school leaders.

Finally, my overarching review of work passion supported the notion that work passion is relevant to Australian leader burnout and job satisfaction, however previous study conclusions are inconsistent. I therefore scrutinised and modified the Dualistic Model of Passion to best fit Australian school leaders, in order to understand the impact work passion, and its manifestations, have on Australian school leader burnout and job satisfaction, and

whether work passion may explain the apparent conundrum of report high burnout and high job satisfaction of Australian school leaders.

My literature review indicates that these three components significantly influence school leader outcomes, notably all being tied to burnout and job satisfaction. It is therefore warranted to explore all of these components to better understand the current crisis facing Australian school leaders.

Chapter 3: Methodology

In this chapter I have described the broad methodology approach I have used in my thesis to address my research aims. The studies in my thesis are designed to predominately stand alone. As such, the purpose of this chapter is to provide a brief overview of the different methodologies used, in addition to providing information on the sample I used across all the studies, and the measurement instruments. I have provided greater detail of the specific methodology I used within each relevant study chapter.

Research Design and Sample

The efficacy of my thesis is supported by the methodology and data that I used to address the research aims. The broad and representative nature of the sample from which I drew the school leader data fundamentally allowed for this possibility. The data were sourced from the Australian Principal Occupational Health, Safety and Wellbeing Survey (Principal Survey) established by Professor Phil Riley, consisting of data from 5,082 school leaders (school heads of departments. assistant school principals, and school principals) collected yearly between 2011 and 2016 inclusive (they completed the survey at least once). As such, I was able to adopt more rigorous longitudinal research designs, compared with cross-sectional designs that are typically used in this field of research.

The sample consisted of responses by approximately 50% of all school leaders across Australia. This provided me with data from school leaders across different settings (see Table 3.1 for the breakdown of leaders per state/territory; Table 3.2 for the number of responses per year). This broad coverage, in addition to the large number of responses per year, made possible the use of quasi-experimental research designs to compare the impact different education policy reform had on school leaders on both Federal and state levels. The large sample size, for example, allowed for econometric difference-in-differences based analyses to establish control groups when analysing the impact of specific education policy reform that

occurred during the six years of data collection (2011-16). The large sample size also allowed me to adopt structural equational modelling methods to test requisitely complex a priori models.

Table 3.1State and Territory Breakdown of School leader Participants

State/Territory	Sample %	Gen P %
Australian Capital Territory	1.95	1.64
New South Wales	11.03	32.02
Northern Territory	2.10	1.02
Queensland	20.84	20.08
South Australia	10.05	7.08
Tasmania	2.20	2.15
Victoria	40.26	25.15
Western Australia	11.57	10.85

Note. Sample % = the percentage of school leaders located within each State/Territory that was involved in the Principal Survey. Gen P % = the percentage of the general population located with each State/Territory June 2016 (Australian Bureau of Statistics, 2016). The survey responses from New South Wales and Victoria are disproportionate to the general population breakdown, likely due to the industry partners, and associated methods of recruitment having a large presence within Victoria (Riley, 2011-2016).

Table 3.2 *Number of Survey Responses Per Year*

Year	Number of Responses
2011	2,049
2012	2,084
2013	2,010
2014	2,467
2015	2,481
2016	2,667

Measures

The following measures were used to conduct the three studies of my thesis, all sourced from the Principal Survey.

Copenhagen Psychosocial Questionnaire II

The Copenhagen Psychosocial Questionnaire long version II (COPSOQ) was designed to holistically assess the psychosocial work environment. This version has been included in the Principal Survey and was be used to assess the changes in school leader job

demands, resources, and outcomes. This version consists of 41 dimensions, yet based on my literature reviews I focused on the "Quantitative Demands", "Cognitive Demands", "Emotional Demands", Demand for Hiding Emotion", "Self-Efficacy", "Possibilities for Development", "Social Support from Colleagues", "Burnout" and "Job Satisfaction" dimensions.

The COPSOQ is a well-established tool, with different variations of it being historically used for thousands of enterprise based risk assessments (Nübling, Burr, Moncada, & Kristensen, 2014). This questionnaire has been psychometrically analysed with this database and resulted in a very good fit, with convergent and discriminant validity over time (Dicke et al., 2018). The specific items per latent variable are detailed in Table 3.3 below.

 Table 3.3

 COPSOQ II Relevant Latent Variable Items and Cronbach's Alpha Statistics

Latent Variable	Ite	ms	Cronbach's Alpha*					
	Job Dem		•					
Quantitative Demands	Is your workload unevenly distributed so it piles up?How often do you not have time to complete all your work tasks?	Do you get behind with your work?Do you have enough time for your work tasks? (reverse scored)	0.82					
Cognitive Demands	Do you have to keep your eyes on lots of things while you work?Does your work require that you remember a lot of things?	Does your work demand that you are good at coming up with new ideas?Does your work require you to make difficult decisions?	0.74					
Emotional Demands	Does your work put you in emotionally disturbing situations?Do you have to relate to other people's personal problems as part of your work?	Is your work emotionally demanding?Do you get emotionally involved in your work?	0.87					
Demand for Hiding Emotion	Are you required to treat everyone equally, even if you do not feel like it?Does your work require that you hide your feelings?	- Are you required to be kind and open towards everyone – regardless of how they behave towards you?	0.57					
	Job Reso	urces						
Possibilities for Development	Does your work require you to take the initiative?Do you have the possibility of learning new things through your work?	Can you use your skills or expertise in your work?Does your work give you the opportunity to develop your skills?	0.77					
Social Support from Colleagues	How often do you get help and support from your colleagues?How often are your colleagues willing to listen to your problems at work?	 How often do your colleagues talk with you about how well you carry out your work? 	0.7					
Self-Efficacy	 How well do these descriptions fit on you as a person? I am always able to solve difficult problems, if I try hard enough. If people work against me, I find a way of achieving what I want. 	 I feel confident that I can handle unexpected events. When I have a problem, I can usually find several ways of solving it 	0.8					
	- It is easy for me to stick to my plans and reach my objectives.	- Regardless of what happens, I usually manage.						
	Employee O	utcomes						
	These questions are about how you have been during the last 4 weeks.							
Burnout	- How often have you felt worn out?	- How often have you been emotionally exhausted?	0.83					
	- How often have you been physically exhausted?	- How often have you felt tired?						
	Regarding your work in general. How pleased are you with:							
Job Satisfaction	- your work prospects?	- the way your abilities are used?	0.82					
	- the physical working conditions? - your job as a whole, everything taken into consideration?							

^{*}Sourced from the official COPSOQ II scale documents (COPSOQ International Network, 2007)

School Leader Autonomy Items

I used 8 items which were included in the Principal Survey associated with school leader autonomy. School leaders were asked to rate to what extent they had autonomy over each of the stated job components. Due to the varied nature of these items, I created four sub latent variables, each being represented by two of the autonomy items. The four sub autonomy latent variables are to reflect the four key areas of school leader autonomy as identified in the NSW Local Schools Local Decisions framework (see Chapter 5) – arguably a sensible grouping of different school leader job components (NSW Department of Education, 2017). These four facets are "Staff in our Schools", "Managing Resources", "Making Decisions", and "Working Locally". Although the school leader autonomy items were not initially intended for us to categorise the four areas highlighted in the Local School Local Decisions Framework, the psychometric testing conducted on the latent variables indicate good fit. Further, the specific wording of the items directly ties to the aims associated with the different autonomy areas of the education framework. Appendix 1 provides the breakdown of the autonomy latent variables, and the associated items; in addition to the psychometric testing I conducted to confirm the validity of the measure.

Measurement of Passion

I used the Passion Scale to measure harmonious passion and obsessive passion of Australian School leaders (Vallerand et al., 2003; see Appendix 2), which were included within the Principal Survey from 2015. I used the Passion Criteria latent variable from the Vallerand et al. (2003) article regarding the formation of the Passion Scale. The Passion Criteria factor consists of five items to reflect the attributes posited to make up passion, initially used as a validation tool of the Passion Scale, rather than being part of the model itself. This latent factor was historically used to confirm the significant correlation between the Passion Criteria and the harmonious and obsessive passion factors, thus confirming the

Passion Scale represented passionate individuals. The items from the Passion Scale were amended to reflect the workplace (i.e., changing the word "activity" to "work").

Conclusion

The three studies I conducted adopted innovative methodologies to better understand the current crisis faced by Australian school leaders. I have used a "stapler thesis" structure, allowing the studies to stand alone, yet still drawing from the same sample of Australian school leaders and instruments regarding studies 1 and 2. The specific methodology of each study is detailed in the relevant study chapter. I was able to use pioneering strategies, such as confirmatory factor analysis, structural equation modelling based on latent variables (e.g., Dicke et al., 2018), and latent interactions, and econometric difference-in-differences analyses (Lee, 2016), due to the large and representative sample of school leaders I had available. This combination of these components provided rigour and a holistic understanding of the current crisis facing our school leaders, and provided insight into how best we can address it.

Chapter 4 (Study 1): How the Job Demands and Resources of School Leaders have Fed into a High Burnout High Job Satisfaction Paradox

Abstract

School leaders are, on average, reporting high burnout *and* high job satisfaction. I explored the relationship between key school leader job demands and job resources with their burnout and job satisfaction. I also explored the interaction effect of school leaders job demands and resources on burnout and job satisfaction. The direct relationships between quantitative demands, emotional demands, and the demand for hiding emotions with burnout were positive, and negative with job satisfaction. The direct relationships between possibilities for development, social support from colleagues, and self-efficacy with burnout were negative, and positive with job satisfaction. Autonomy had no relationship with burnout, however had a direct positive relationship with job satisfaction. School leaders with high job demands and low job resources experienced the highest levels of burnout, and lowest levels of job satisfaction, and vice versa. Education policy makers should simultaneously aim to reduce school leader job demands and increase job resources to reduce reported burnout whilst maintaining high job satisfaction.

Keywords. Job Demands, Job Resources, school leaders, school principals, burnout, job satisfaction.

As identified in Chapter 1, school leaders play a crucial role in our society. They impact the motivation and academic success of their students (Brinks & William, 2012; Riley, 2013; Leithwood & Louis, 2012; Day, 2011), and are responsible for the wellbeing of their teachers and students (Dicke et al., 2019; Day, 2011; Koh, Steers, & Terborg, 1995). Having such an important role, it is of great concern school leaders have been reporting high levels of strain (Darmody & Smyth, 2016; Dewa et al., 2009; Grissom, Loeb, Mitani, 2015; Riley, 2013-19).

A key aim of my thesis was to better understand the current high burnout crisis facing school leaders. Further, I also aimed to explore the seemingly paradoxical nature of school leaders reporting significantly higher levels of job satisfaction than the average population in conjunction with said high levels of burnout (Riley, 2013-2019). The current study explored the impact school leader job demands and job resources had on their reported levels of burnout and job satisfaction. These analyses provided insight into how the school leader role itself influences the current high burnout high job satisfaction phenomenon. My findings help explain the current high burnout high job satisfaction phenomenon Australian school leaders are experiencing.

In Chapter 2 I discussed the nature of the school leader role. Based on the Job Demands-Resources theory (Bakker, Demerouti, & Chen, 2017; see Chapter 2), I identified the key job demands and key job resources associated with the school leader role. The key job demands identified were quantitative demands, cognitive demands, emotional demands, and the demand for hiding emotions. The key job resources identified were autonomy, possibilities for development, social support from colleagues, and self-efficacy.

The Present Investigation

Following the literature review (Chapter 2), I had two key research aims. First, to determine the impact Australian school leader job demands and job resources have on

burnout and job satisfaction. Based on Proposition Two of the JD-R theory (Bakker and Demerouti, 2017), I expected the school leader job demands would lead to health impairment, that is an increase in reported burnout. Further, School leader job resources I expected would lead to an increase in the motivation processes, thus increasing reported school leader job satisfaction.

The second aim was to analyse how the interaction between the Australian school leader job demands and job resources impacts their reported burnout and job satisfaction.

Based on Proposition Three of the JD-R Theory (Bakker and Demerouti, 2017), school leader job resources should buffer the impacts of school leader job demands on reported burnout.

Using a first order model I analysed the direct effects of the specific job demands (quantitative demands, cognitive demands, emotional demands, and the demand for hiding emotions) and job resources (autonomy, possibilities for development, social support from colleagues, and self-efficacy) I identified in Chapter 2 (see Figure 4.1A). This was how I addressed my first aim¹. This first order model, however, was not suitable for analysing the interaction effects of the job demands and job resources. Such analyses would require 16 different latent interactions to be evaluated, something not feasible with current statistical software packages. To address this issue, I created a higher order model of job demands and job resources on school leader burnout and job satisfaction (see Figure 4.1B). The higher order model was a more parsimonious alternative to the first order model that also facilitated the testing of the latent interactions.

¹ The autonomy variable is a higher order factor in my model. This is because of the distinct realms of autonomy associated with the school leader position. However, it still reflects a specific job resource of interest, autonomy. I therefore still describe my first model (Figure 4.1A) as a first order model, as its purpose was to determine the impact of the specific job demands and job resources of school leader burnout and job satisfaction.

To address my two key research aims, I proposed the following two hypotheses: Hypothesis 1. In both the higher-order and first-order models, the health impairment processes of job demands will result in increased burnout, and decreased job satisfaction. The motivational processes of job resources will lead to increased job satisfaction, and decreased burnout the buffering effect (Bakker & Demerouti, 2007).

Hypothesis 2. Job demands and job resources will interact (Bakker, Demerouti, & Chen, 2017). More specifically, the negative effects of high job demands on job satisfaction will be smaller when job resources are high than when job resources are low. Similarly, the positive effects of high job demands on burnout will be smaller when job resources are high than when job resources are low. In this respect, job resources plays a protective role in buffering some of the undesirable effects of high job demands.

AUTS AUTR AUTC AUT Job Resources AUTD Burnout PD QD Job Demands Job Satisfaction ED CD B ΗE QD Burnout Demands Resources Resources Satisfaction AUTS AUT SS AUTD SE PD AUTC

Figure 4.1
First Order and Higher Order Models for School Leaders

Note: Two models were used to address my research aims. A = first order model; B = higher order model; QD = Quantitative demands; CD = Cognitive demands; ED = Emotional demands, HE = Demand for hiding emotions; AUTS = managing staff autonomy; AUTR = managing resources autonomy; AUTD = decision making autonomy; AUTC = working with communities autonomy; AUT = global autonomy; SE = Self-efficacy; DP = Possibilities for development; SS = Social support from colleagues; The indicator items of the first order job demands, job resources, burnout, and job satisfaction, are not presented in this figure to avoid crowding issues.

Methodology

Participants

The participants were Australian school leaders who completed the Australian Principal Occupational Health, Safety and Wellbeing Survey at least once between the years 2011 and 2016 inclusive (Riley 2013-2019). The sample consisted of approximately 50% of all Australian school leaders across Australia. Please refer to the Chapter 3 Research Design and Sample section for more details regarding the nature of the survey; the state and territory breakdown of the participants; and the number of participant responses collected per year (ranged from 2,049 to 2,667 per year).

Measures

For the first order model, school leader job demands (quantitative demands, cognitive demands, emotional demands, and the demand for hiding emotions), job resources (possibilities for development, social support from colleagues, and self-efficacy), burnout, and job satisfaction were measured using the Copenhagen Psychosocial Questionnaire II (see Table 3.3 for item wording and alphas). School leader autonomy was represented by four distinct facets (managing resources, staff in our schools, working with communities, and decision making). Each facet was determined by two survey items ranking the extent of autonomy school leaders believed they had over these facets of autonomy. These facets were then used as the indicators for a global autonomy variable (see figure 4.1A). For more details please refer to Chapter 3. For item wording, please refer to Appendix 1.

For the higher order model, the first order job demands were the indicators of a global job demands variable, similarly to the first order job resources being indicators for a global job resources variable (see Figure 4.1B). The burnout and job satisfaction latent variables were again used as school leader outcomes variables.

Analysis

Goodness of Fit

I explored the fit of my hypothesised models to the data using the Tucker-Lewis Index (TLI; Tucker & Lewis, 1973), the Comparative Fit Index (CFI; Bentler 1990), and the Root Mean Squared Error of Approximation (RMSEA; Marsh, Hau, & Grayson, 2005; Steiger, 1989). Although I also reported the chi-squared (χ^2) value, a fit statistic where a non-significant value is deemed to represent a good model fit to the data, I expected the chi-squared values to be significant. This is because the chi-squared value is sensitive to sample size, resulting in most applied SEM researchers to not automatically interpret a significant chi-squared value as meaning the data fits the model poorly (Cheung & Rensvold, 2002). Table 4.1 details the typical benchmarks used to determine the fit of theoretical models to empirical data.

Table 4.1 Fit Indices Interpretations

Fit Index	Interpretation	Reference
χ^2	P value $> .05 - Good Fit$	Marsh, 1994
CFI	>.90 – Adequate Fit >.95 – Excellent Fit	Cheung & Rensvold, 2002; Marsh et al., 2004
TLI	>.90 – Adequate Fit >.95 – Excellent Fit	Cheung & Rensvold, 2002; Marsh et al., 2004
RMSEA	<.05 – Good Fit <.08 – Reasonable Fit	Browne and Cudeck, 1992

Note. Presented here are the accepted metrics representing sufficient and good model fit. χ^2 is a fit statistic, not an index. Although I report the χ^2 statistics, it likely will be found to be significant due to its sensitivity to sample size meaning even small deviations from expectation can result in significant χ^2 values (Cheung & Rensvold, 2002).

For purposes of model comparing the fit between the first order and higher order models (i.e., when parameter estimates of the higher order model can be represented as a subset of the first order model), the comparison of relative model fit is more important than absolute fit so long as the fit of the less parsimonious model (i.e., the first order model) is adequate. In the current study, the first order model is the less parsimonious model (with

more parameter estimates) and the higher-order model is the more parsimonious model. Marsh and Hau (2004; also see Cheung & Rensvold, 2002; Chen, 2007) suggest that there is support for the more parsimonious model if the change in incremental fit indices (e.g., TLI and CFI) are less than .01 and the change in RMSEA is less than .015. However, they emphasise that these are merely convenient guidelines and not golden rules.

Statistical Analysis

To address my research aims, I used the *Mplus Statistical Analysis With Latent Variables* software package (version 7.1; Muthén & Muthén, 2008-2013). My JD-R models were tested using confirmatory factor analysis (CFA) and structural equation modelling (SEM). Interaction effects require significantly more statistical power when compared to the calculation of main effects, especially within higher order models (Marsh, Wen, & Hau, 2004; Champoux & Peters, 1987). As such, to increase the statistical power and accuracy of my analyses, I stacked the data from the years 2011 – 2016 from the Principal Survey, with each wave including between 2,010 to 2,667, and totalling 13,758 Australian school leader responses (see Chapter 3 for further details). I nested the data using a complex type design, clustering the unique school leader IDs for both the first order and higher order models. This was to account for the school leaders who completed the survey over multiple time points.

The MLR estimator was used (Maydeu-Olivares, 2017).

I tested for two way interactions between the higher order job demands and job resources on school leader burnout and job satisfaction using the Latent Moderated Structural Equations method (LMS; Klein & Moosbrugger, 2000). In explicating the nature of this interaction, I also analysed the impact four different school leader profiles have on reported burnout and job satisfaction; those with high job resources and high job demands, those with high job resources and low job demands, those with low job resources and high job demands, and those with low job resources and low job demands. I plotted these results to provide a

greater perspective of the impact the interaction between job demands and resources, in addition to different school leader profiles, had on reported burnout and job satisfaction.

Results

Evaluation of Psychometrics

The psychometric testing indicated that both the first order and higher order models provided reasonable fit to the data. The first order model had a χ^2 of 14,631, a CFI of .94, a TLI of .93, and a RMSEA of .03. The higher order model had a χ^2 of 17,147, a CFI of .92, a TLI of .92, and a RMSEA of .04. To be expected, the fit of the higher order model is slightly poorer than that of the first order model. This is because the higher order model is nested under the first order model (i.e., the model with the individual job demands and job resources specified), thus being more parsimonious. However the difference in fit of particularly TLI and RMSEA justify the use of the higher order model (Marsh & Hau, 1996). As such, I was able to appropriately use the higher order model to tests the interactions between job demands and job resources on school leader burnout and job satisfaction. This was not plausible with the first order model, as it would not be possible to simultaneously test 16 different interactions between each job demand and job resource on burnout and job satisfaction.

Factor Loadings

The majority of the factors in the first and higher order models were distinguished with four indicators, with a few exceptions. The four specific school leader autonomy foci were represented by two indicators each, nested under the global autonomy factor. The social support from colleagues and demand for hiding emotions factors were measured via three indicators each, and the self-efficacy factor was represented via six indicators.

The factor loadings for my first order and higher order variables were strong, with the lowest loading being .474 (the social support from colleagues indicator for higher order job resources), and the highest being .921 (the emotional demands indicator for higher order job

demands; see Table 4.2). The mean factor loading for the first order model is .741, and .696 for the higher order model. These results, along with the acceptable psychometrics, indicate both the first and higher order models are useable.

Correlation Matrix

The correlation matrix of the first and higher order factors yielded expected results (Table 4.3). The first order and higher order job demands were negatively correlated with all first order and higher order job resources. Job demands were also negatively correlated with job satisfaction, and positively correlated with burnout. All job resources were negatively correlated with burnout, and positively correlated with burnout. Every job demand was positively correlated to the other job demands, as each job resource was positively correlated with all other job resources. Finally, burnout and job satisfaction were negatively correlated.

Table 4.2
Loadings of First and Higher Order Factors

				First	Order	Factor	:s					Outc	omes	Higher	Order	Order Factors RES DEM		
	AUTD	AUTS	AUTR	AUTC	PD	SC	SE	QD	CD	ED	HE	ВО	JS	AUT	RES	DEM		
							Iten	ns										
Item 1	.851	.893	.837	.761	.470	.752	.688	.743	.637	.747	.538	.920	.754					
Item 2	.893	.893	.813	.753	.796	.832	.514	.563	.654	.661	.723	.868	.535					
Item 3					.770	.641	.613	.839	.691	.805	.658	.791	.840					
Item 4					.863		.774	.774	.711	.598		.832	.855					
Item 5							.776											
Item 6							.704											
							Facto	ors										
AUTD														.800				
AUTS														.827				
AUTR														.827				
AUTC														.811				
AUT*															.529			
PD															.701			
SC															.474			
SE															.497			
QD																.513		
CD																.774		
ED																.921		
HE																.681		

Note. AUTD = Decision Making Autonomy; AUTS = Managing Staff Autonomy; AUTR = Managing Resources Autonomy; AUTC = Working with Communities Autonomy; PD = possibilities for development; SC = social support from colleagues; SE = self-efficacy; QD = quantitative demands; CD = cognitive demands; ED = emotional demands; HE = demand for hiding emotions; BO = burnout; JS = job satisfaction; AUT = autonomy; RES = job resources; DEM = job demands. Cont. next page.

Cont. In this higher-order factor analysis, multiple indicators are used to define each of the first-order factors. The two higher-order factors (job demands and job resources) are defined in relation to these first order factors. The two outcomes (burnout and job satisfaction) are first-order factors. For job autonomy (a resource) there are four components that are modelled as first-order factors, which are used to define a higher-order autonomy factor, that is a component of the higher-order resources factor.

Table 4.3

Correlation Matrix of First and Higher Order Factors

	OD	CD	ED	LIE	DEM	ALITD	ATITC	AIITD	ALITC	AIIT	DD	SC	SE	RES	PΩ	IC
	QD	CD	ED	HE	DEM	AUTD	AUTS	AUTR	AUTC	AUT	PD	sc	SE	KES	ВО	JS
QD	1.000															
CD	.397	1.000														
ED	.473	.712	1.000													
HE	.351	.527	.628	1.000												
DEM	.514	.773	.921	.682	1.000											
AUTD	007	011	013	009	014	1.000										
AUTS	007	011	013	010	014	.662	1.000									
AUTR	007	011	013	010	014	.661	.684	1.000								
AUTC	007	011	013	010	014	.648	.670	.670	1.000							
AUT	009	013	016	012	017	.800	.827	.827	.810	1.000						
PD	012	021	021	016	023	.294	.304	.304	.298	.368	1.000					
SC	008	012	014	010	015	.199	.206	.206	.202	.249	.329	1.000				
SE	008	012	015	011	016	.209	.216	.216	.212	.261	.346	.234	1.000			
RES	017	025	030	022	033	.422	.436	.436	.427	.527	.698	.472	.495	1.000		
BO	.299	.449	.535	.397	.581	132	137	136	134	165	219	148	155	313	1.000	
JS	169	254	303	224	329	.330	.341	.341	.334	.413	.546	.369	.388	.783	416	1.000

Note. Above reflects the correlation statistics between all latent variables I used within this study. AUTD = Decision Making Autonomy; AUTS = Managing Staff Autonomy; AUTR = Managing Resources Autonomy; AUTC = Working with Communities Autonomy; PD = possibilities for development; SC = social support from colleagues; SE = self-efficacy; QD = quantitative demands; CD = cognitive demands; ED = emotional demands; HE = demand for hiding emotions; BO = burnout; JS = job satisfaction; AUT = autonomy; RES = job resources; DEM = job demands. Presented is the estimated correlation matrix for all latent variables, noting that in the actual higher-order model correlations among the first-order factors were explained in terms of their relation to the higher-order factors (see Figure 4.1 and Table 4.2)

Hypothesis 1

In both the higher-order and first-order models, the health impairment processes of job demands will result in increased burnout, and decreased job satisfaction. The motivational processes of job resources will lead to increased job satisfaction, and decreased burnout the buffering effect (Bakker & Demerouti, 2007).

First Order Model

The results from my first order model predominately supports Hypothesis 1. The paths from quantitative demands, emotional demands, and the demand for hiding emotions to burnout were all positive and significant (see Table 4.4). The paths from these job demands to job satisfaction were all negative and significant.

Regarding job resources, the paths from possibilities for development, social support from colleagues, and self-efficacy to burnout were all negative and significant, and the paths from these job resources, in addition to autonomy, to job satisfaction were positive and significant.

In contrast to my predictions, the paths from cognitive demands to burnout and job satisfaction, and the path from autonomy to burnout, were not significant. Although the non-significant paths contradict hypothesis one, these results need to be interpreted with caution. In particular, consistent with predictions, cognitive demands had a significantly (all p < .01) positive correlation with burnout (r = .449; see Table 4.3) and a significantly negative correlation with job satisfaction (-.254). Similarly, consistent with predictions, autonomy was significantly positively correlated with job satisfaction (.413) and negatively correlated with burnout (-.165). As such, it is evident cognitive demands and autonomy were related to outcomes in a manner expected by a typical job demand and job resource respectively. This indicates that the lack of significance in the three paths found in the first order model may be due to multicollinearity issues in which the variance explained by these two variables were

also explained by other variables in the model. Thus, for example, cognitive demands were highly correlated with emotional demands (as well as the other demands) whereas autonomy was moderately correlated with possibilities for development (as well as the other resources).

In summary, these results mostly support Hypothesis 1; most paths leading from job demands to burnout were positive, and to job satisfaction negative; and the paths leading from job resources to burnout were negative, and to job satisfaction positive.

Table 4.4
First Order Model Results

Variable	Estimate	Std. Error	z-value	<i>p</i> -value	
Burnout					
QD	.282	.013	21.109	.000	
CD	034	.023	-1.489	.136	
ED	.340	.026	13.283	.000	
HE	.108	.017	6.238	.000	
AUT	005	.013	394	.694	
PD	049	.013	-3.835	.000	
SC	071	.012	-6.023	.000	
SE	119	.013	-9.503	.000	
	Jol	b Satisfaction			
QD	126	.013	-9.823	.000	
CD	008	.020	407	.684	
ED	168	.022	-7.508	.000	
HE	068	.016	-4.348	.000	
AUT	.173	.012	13.988	.000	
PD	.344	.012	27.716	.000	
SC	.186	.013	14.836	.000	
SE	.130	.013	10.346	.000	

Note. QD = quantitative demands; CD = cognitive demands; ED = emotional demands; HE = demand for hiding emotions; AUT = autonomy; PD = possibilities for development; SC = social support from colleagues; SE = self-efficacy; Significant results (p < .05) are in bold.

Higher Order Model

The results from the higher order model support hypothesis 1 (Table 4.5). The path from higher order job demands to burnout was positive and significant, whereas the path to job satisfaction was negative and significant. The path from job resources to burnout was negative and significant, with the path to job satisfaction being positive and significant.

Therefore, the results from both the first order and higher order models largely support Hypothesis 1.

Table 4.5
Higher Order Model Results

Variable	Estimate	Std. Error	t-score	<i>p</i> -value
		Burnout		
DEM	.571	.019	29.845	.000
RES	296	.019	-15.728	.000
INT	.039	.010	3.729	.000
	Joi	b Satisfaction		
DEM	303	.017	-18.233	.000
RES	.775	.031	25.004	.000
INT	.108	.013	8.408	.000

Note. DEM = job demands; RES = job resources; INT = interaction term between job demands and job resources; Significant results (p < .05) are in bold.

Hypothesis 2

Job demands and job resources will interact (Bakker, Demerouti, & Chen, 2017). More specifically, the negative effects of high job demands on job satisfaction will be smaller when job resources are high than when job resources are low. Similarly, the positive effects of high job demands on burnout will be smaller when job resources are high than when job resources are low. In this respect, job resources plays a protective role in buffering some of the undesirable effects of high job demands.

Job Demands and Job Resources Interaction Terms

The interaction effects of job demands and job resources on burnout and job satisfaction were statistically significant and in the predicted direction. School leaders reporting the lowest burnout and highest job satisfaction were those who reported high job resources and low job demands (Table 4.6). Conversely, those with high job demands and low job resources reported the reported the highest levels of burnout and low levels of job satisfaction. Nevertheless, the sizes of the interaction effects were substantially smaller than the large effects of the first order ("Main") effects (Table 4.5). This is reflected distinctly in

the two-way interaction plots. In the burnout interaction plot (Figure 4.2), the two lines reflecting the effect of job resources on burnout when job demands are high and low are nearly parallel (i.e., indicating a lack of a substantial interaction effect. However, although the interaction is small in size, the gradient of the line with high resources is steeper, not less steep as would be expected on the basis of JD-R theory. Thus, there is no evidence that resources buffer the effects of demands on burnout. For the job satisfaction plot (Figure 4.3). the gradient is steeper for the high demands line, indicating that the negative effects of low resources is greater when demands are high. As such, this interaction is consistent with JD-R theory.

Table 4.6
School Leader Job Demands and Resources Results

Variable	Estimate Std. Error		<i>t</i> -value	<i>p</i> -value
		Burnout		
HRHD	.315	.028	11.362	.000
HRLD	906	.031	-29.364	.000
LRHD	.828	.027	30.722	.000
LRLD	237	.030	-8.007	.000
	Jo	b Satisfaction		
HRHD	.580	.039	14.830	.000
LRHD	-1.187	.043	-27.573	.000
HRLD	.970	.032	30.174	.000
LRLD	363	.035	-10.484	.000

Note. High job demands/resources are one standard deviation above the mean, and low job demands/resources are one standard deviation below the mean. HRHD = high job resources and high demands; HRLD = high job resources and low job demands; LRHD = low job resources and high job demands; LRLD = low job resources and low job demands.

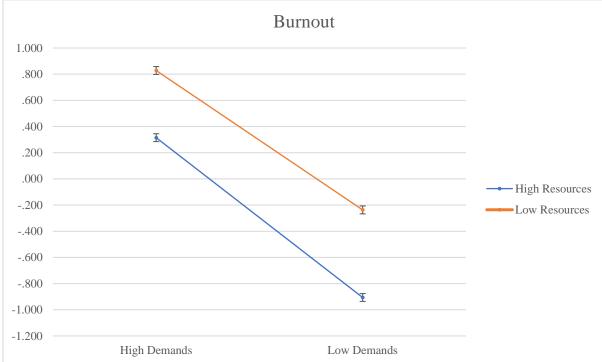


Figure 4.2
Interaction between job demands and job resources on school leader burnout

Note. The red line represents school leader reporting lower job resources on average than other school leaders. The blue line represents school leaders reporting higher job resources on average than other school leaders. The points on the left reflect how the difference in reported job resources impacts reported levels of burnout for school leaders reporting high job demands. The points on the right reflect how the difference in reported job resources impact reported burnout for school leaders experiencing low job demands. High job demands/resources are one standard deviation above the mean, and low job demands/resources are one standard deviation below the mean.

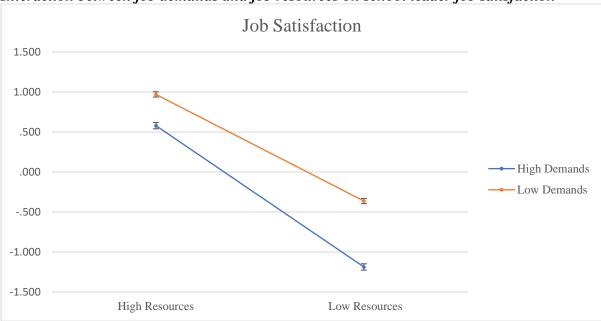


Figure 4.3
Interaction between job demands and job resources on school leader job satisfaction

Note. The red line represents school leader reporting lower job demands on average than other school leaders. The blue line represents school leaders reporting higher job demands on average than other school leaders. The points on the left reflect how the difference in reported job demands impacts reported levels of job satisfaction for school leaders reporting high job resources. The points on the right reflect how the difference in reported job demands impact reported job satisfaction for school leaders with low job resources. High job demands/resources are one standard deviation above the mean, and low job demands/resources are one standard deviation below the mean.

Discussion

The aim of Study 1 was to understand how the school leader role affects the high levels of reported burnout and job satisfaction of Australian school leaders. I aimed to determine the impact of job demands and job resources most common to school leaders. This also provided insight into the extent job demands hinder the positive effects from job resources on job satisfaction, and the extent job resources buffer the negative effect from job demands on burnout.

Based on the JD-R theory, employee burnout results from an imbalance of an employee's job demands and available job resources (Bakker, Demerouti, & Chen, 2017). Job demands are components of one's job that leads to strain and job dissatisfaction, whereas job resources are components which support an employee which mitigate strain associated with job demands, and promote job satisfaction. However, my results indicate the substantial effects of job demands on burnout were only moderated by job resources to a small extent. Further, it was school leaders that experienced considerably lower levels of job demands compared to their available resources that experienced the ideal scenario of lower levels of burnout and higher levels of job satisfaction. Focussing on just lowering levels of job demands may reduce school leader burnout, but unless it is accompanied with higher levels of job resources, school leaders will likely report lower levels of job satisfaction.

Conversely, even with high job resources, the school leaders experienced higher burnout if they had high job demands. Therefore it appears necessary to adopt a strategy of both reducing job demands and increasing job resources if policy makers wish to reduce school leader burnout without reducing their job satisfaction.

Interestingly, school leaders with both high levels of job demands and job resources reported higher than average levels of burnout, yet also reported higher than average levels of job satisfaction, when compared with other school leaders. School leaders with both low

levels of job demands and job resources reported lower than average levels of burnout, and also reported lower than average levels of job satisfaction. Considering the results from my higher order model this was to be expected (Table 4.5). The positive effect of higher order job demands on school leader burnout is almost double the negative effect of higher order job resources on burnout. On the other hand, the positive effect of higher order job resources on job satisfaction is more than double the negative effect of job demands on job satisfaction.

Although not directly explored via the current study's hypotheses, the significant difference of effect the first order factors have on burnout and job satisfaction may be a consideration needed to inform policy decisions. As such, the specific nature of a job demand or job resource may have large differences in impact on school leader outcomes. For example, although multicollinearity associated with the multiple demands may be the reason why cognitive demands did not significantly impact burnout or job satisfaction in my first order model, previous research also suggests mixed results based on this demand. In particular, Jimmieson, Tucker, and Walsh (2017) found cognitive demands decreased burnout amongst healthcare workers, acting the opposite as they understandably hypothesised. However, Meyer and Hünefeld (2018) found that cognitive demands do led to greater levels of reported burnout (Meyer & Hünefeld, 2018), but also led to increased job satisfaction.

In addition, my results indicate that, although the majority of demands and resources had a material impact on school leader burnout and job satisfaction, the size of the impact differed significantly. For example, as similarly found by Friedman (2002), emotional demands impacted school leader burnout the greatest when compared with other job demands. This also highlights the variability of how job demands and resources impact employee outcomes. As such, both the type of job demand or resource, and the extent of an employee experiencing such a specific job demand or resource, may need to be considered in

order to best approach the current high burnout high job satisfaction phenomenon facing our school leaders.

Of note, the differences in effect sizes associated with particular demands and resources seems to contradict the application of a higher order model, but this is not necessarily the case. For example, based on the first-order model, the demand with the largest impact was emotional demands. Consistent with this finding, the first-order demand with clearly the largest loading on the high-order demand factor was also emotional demands. In this way the more nuanced first order and more parsimonious higher order models are consistent. Nevertheless, there is potentially important information available in the individual demands and resources and this is not clearly reflected in the higher-order model.

However, regardless of the uncovered nuances from my first order model, my higher order model overall supports the JD-R theory with regards to how job demands and resources impact employee outcomes. School leaders with low demands and high resources had the lowest reported burnout and highest job satisfaction, and vice versa. That being said, my results appear to contradict Bakker and Demerouti's (2017) proposition 4 of the JD-R theory. They posited that employees who experienced the combination of high job demands and high job resources were involved in "active jobs". Such jobs involve frequent challenges where employees need to learn new things and use new behaviours. Consequently, employees with active jobs (i.e., both high job demands and high job resources) should experience high levels of motivation. My results, however, indicate that is not the case with Australian school leaders. Indeed, school leaders who reported high job demands and high job resources reported above average job satisfaction, yet school leaders with low job demands and high job resources reported the highest job satisfaction.

Policy Implications

My findings imply that addressing this high burnout crisis facing our school leaders is complicated, likely explaining its persistence for decades (Friedman, 1995). First, the interconnection of demands of school leaders would greatly prohibit the ability for policy makers to target and reduce those most harmful without fundamentally changing the core nature of the school leader role. As such, policy makers would likely need to resort to promoting greater school leader resources, whilst simultaneously reducing school leader job demands in a uniform manner. Second, the typical education reform has historically focussed on increasing the possibilities for development, and autonomy of school leaders. Recent education reform, such as the Empowering Local Schools Initiative and Local Schools Local Decisions within Australia (see Chapter 5 for more details) are examples of the numerous education policies aimed at increasing school leader responsibilities via increased autonomy and training. Although my results indicate these resources significantly increase school leader job satisfaction, they have minimal, if any, impact on reducing school leader burnout. This focus likely also partially explains the current high burnout/high job satisfaction phenomenon, where the current policy focus promotes higher school leader job satisfaction, whereas it doesn't sufficiently mitigate the negative impacts of high school leader demands.

Although the research on the promotion of school leader self-efficacy is limited (Conley, 2015), it has been reported that school teacher and school leader self-efficacy is influenced by the amount of autonomy and support, and the type of relationships they have with leaders on the district level (Tschannen-Moran & Gareis, 2004; Ware & Kitsantas, 2011). Further, Pas, Bradshaw, and Hershfeldt (2012) found that teacher preparedness was positively associated with self-efficacy. Arguably education reform increasing school leader autonomy, support, district leadership relationships, and preparedness may be an effective

strategy in reducing school leader burnout via increases to their self-efficacy. This suggestion, however, needs to be tested amongst school leaders to determine its viability.

Although my findings imply policy makers should consider, even target, specific demands and resources to address, in practice this may not be a realistic approach. Arguably the higher order model represents the pragmatic reality of the Australian school leader role when considering their collective responsibilities and expectations. It is unlikely the specific job demands and resources neatly and exclusively align to each job responsibility or support mechanism associated with school leaders. For example, emotional demands have the biggest impact on school leader burnout, yet they are associated with the majority of the responsibilities of school leaders. School leaders manage numerous stakeholders, and their emotionally straining issues, daily (Maxwell and Riley, 2017). They frequently are required to play the role of mediator for conflicts between teachers, students, and parents (Ediger, 2016), and are confronted with troubling situations such as students experiencing homelessness, abuse, and mental illness, to which they have a duty of care (Ediger, 1996). Such responsibilities too would require high levels of quantitative and cognitive demands, in addition to school leaders needing to temper their own emotions. Thus, the interconnected nature of school leader job demands and job resources imply targeting the most theoretically relevant job demands/resources, may not be practically feasible.

Limitations and Areas for Further Research

Study 1 used data sourced from Australian school leaders. As such, the typical nature of the school leader role, and its associated job demands and job resources, may be specific to the Australian context. Additional research on school leaders sourced from other countries should be conducted to ascertain whether these findings reflect school leaders more broadly.

A potentially important limitation of the present investigation is the cross-sectional nature of the data. However, I note that a longitudinal approach with these data is used in Study 2 that follows from Study 1.

It is likely a large number of components associated with school leaders would be classified as being either a job demand or a job resource within the realm of JD-R theory.

Indeed, pursuant to my literature review the job demands and resources I included within my models appear to be the most relevant to school leaders, there is the possibility other key job demands or resources have not been considered. As such, further research into other potential key job demands and resources associated with school leaders needs to be conducted in order to ensure policy makers are best informed when tackling the current school leader crisis.

Additional research into the promotion of self-efficacy among school leaders is needed, considering the significant impact it has on mitigating the impact of job demands on burnout. Indeed promotion of self-efficacy was found to be effective with school educators (Pas, Bradshaw, and Hershfeldt 2012), yet this has not been tested with school leaders. Specifically, the connection between the promotion of school leader preparedness via education reform, and increases in self-efficacy, should be researched to determine its viability as a strategy in reducing school leader burnout. Further, strategies to reduce the emotional demands of school leaders that are from a practical standpoint (i.e., those that do not require fundamental changes to the school leader role) need to be explored.

Conclusion

School leaders have varied and highly complex job responsibilities. The impact of their job demands on reported burnout far exceeds the mitigating influence the job resources afforded to them have. Further, job resources have a far greater impact on job satisfaction compared with that of job demands. This may be a key reason as to why school leaders are currently experiencing a combination of high burnout and high job satisfaction. Although

specific job demands and job resources have varying levels of impact on burnout and job satisfaction, it may not be possible to specifically target first order job demands or resources without fundamentally changing the school leader role. Further, although significant, the extent job resources mitigate school leader burnout is comparatively minimal to the direct effects of job demands and job resources. It therefore appears necessary to simultaneously reduce job demands whilst promoting job resources to successful reduce the current high levels of school leader burnout, whilst maintain their current high levels of job satisfaction.

Chapter 5: Study 2 – The Impact of Australian Education Reform on School Leader Outcomes

Abstract

It has been claimed by education union representatives that current education reforms have led to the high levels of reported school leader burnout. To explore this claim, over a period of six years I explored the impact two Australian education reforms – Empowering Local Schools National Partnership, and Local Schools Local Decisions, had on Australian school leader reported burnout and job satisfaction. Both policies successfully increased reported school leader autonomy, their primary foci, and also increased reported job satisfaction. The reforms, however, had minimal, if any, effect on other job resources or job demands. The reforms also did not impact school leader reported burnout. Therefore it appears the claims being made that current education reforms have led to the high levels of reported school leader burnout are not supported. That said, the minimal impact these policies have on addressing the current levels of burnout, and minimal impact on school leader job demands and job resources generally, imply policy makers need to reconsider whether the current approach of education reform is the most efficient use of limited government resources. Indeed, the fundamental aim of education policy makers is to promote better student outcomes, yet policy makers should seek education reform that address both student and staff outcomes universally.

Keywords. Education reform, education policy, controlled autonomy, school principals, school leaders, burnout, job satisfaction, job demands, job resources.

In this Chapter I explored the impact two recent education reforms have had on Australian school leader outcomes. This study delves into the current international push for increasing controlled autonomy of school leaders within the Australian environment. My findings provide insight into the legitimacy of the seemingly oxymoronic notion of controlled autonomy, and whether it is the panacea touted by education policy makers (Weiner & Woulfin, 2017), or whether it is responsible for the significant increases to Australian school leader job demands and burnout (Australian Education Union, 2019). My results also indicate how the current education policy environment is contributing to the high burnout/high job satisfaction phenomenon being faced by Australian school leaders.

International Context

Since the 1990s, the Global Education Reform Movement has resulted in standardisation-oriented reforms being implemented worldwide, especially within OECD nations (Sahlberg, 2015; Mundy et al., 2016; See Chapter 2 for more information). In an effort to best serve individual community and student needs, education systems have also progressively become decentralised (Checchi, 2006). Consequently, over the last decade education reform has been focussed on increasing school leader autonomy, yet still framed within standardised accountability metrics and national guidelines. This seemingly oxymoronic strategy of standardised decentralisation has been referred to providing school leaders with "controlled autonomy" (Weiner & Woulfin, 2017). Differing forms of education reform reflecting this strategy is evident in numerous countries, such as the US (Steinberg & Cox, 2017), Finland (Saarivirta & Kumpulainen, 2016), the UK (Weiner & Woulfin, 2017), China (Hamilton, 2014), and Australia (Hingston, 2018).

Whether the promotion of "controlled autonomy" leads to legitimate increases in school leader autonomy, is questionable. Although a rather recent phenomenon within our education systems, controlled autonomy has been well explored and enacted within the

context of corporate culture. Ekman (2012) too identified the contradictory aspects of controlled autonomy, posing the question as to whether a controlled autonomy culture "may be liberating and oppressive at the same time; or whether it may represent opportunities and bindings simultaneously" (p. 17). Of concern, empirical studies on such corporate structures has led Critical Management Studies scholars to conclude they are anything but beneficial to employees. Barker (2006), for example, found that that the self-managing teams analysed inevitably reproduced the majority of control mechanisms that existed when the company had a hierarchical structure, yet via peer pressure compared to definitive rules. However, the employees felt the process was more natural and self-driven, leading to a greater willingness to adhere to controls which they place onto themselves. Ironically, Barker concluded the employees ended up having less autonomy, saying "The iron cage becomes stronger. The powerful combination of peer pressure and rational rules...creates a new iron cage whose bars are almost invisible to the workers it incarcerates" (p. 207, 2006).

Further, it has been claimed such education reforms have instead been detrimental to school leaders (Australian Education Union, 2019). Indeed, the extent of reported school leader job demands has been steadily rising over the last decade, in addition to school leaders reporting significantly greater levels of burnout when compared with the average population (Riley, 2018). Organisations advocating on behalf of school teachers and leaders have blamed education reforms promoting controlled autonomy for the these concerning trends (Australian Education Union, 2019). A lack of empirical evidence tying controlled autonomy education reform to increases in school leader job demands and burnout, however, places this claim in question. Further, based on the findings from Study 1, school leader autonomy had little impact on reported burnout, but rather is beneficial to school leaders regarding its positive relationship with job satisfaction (see Chapter 4, Table 4.6). As such, the impact that controlled autonomy education reform has had on school leaders needs to be examined.

Australian Education Reform

The majority of Australian education departments, both federal and state, have progressively been implementing controlled autonomy education reform over the last decade. The transparency of policy documentation and timelines, in addition to a plethora of publicly available data associated with Australian education systems and populations in general, makes Australian school leaders an excellent demographic to study in order to explore the impact of these reforms on their role and wellbeing.

Two key examples of education reform in Australia that reflect the international push for increased controlled autonomy for school leaders are the *Empowering Local Schools National Partnership* (ELS), and *Local Schools Local Decisions* (LSLD). Specifically, the LSLD policy was used as an example of controlled autonomy reforms that are responsible for the increases in school leader demands and burnout by the New South Wales (NSW) Teachers Federation (Australian Education Union, 2019). These two education reforms have been well documented, both in nature and implementation progression. As such, I explored the impact these education reforms had on school leader outcomes. Below I have outlined the nature of each.

Empowering Local Schools National Partnership

The *Empowering Local Schools National Partnership* (ELS) was an Australian Federal Government initiative with the aim of increasing the decision making of school leaders in three areas of governance: funding, infrastructure, and workforce (Department of Education, Employment and Workplace Relations, 2013). Upon its implementation in 2012, a total of 926 government, Catholic, and independent schools across Australia participated. Between 2012-2014 was "Phase One" of the initiative, where the participating schools were provided with start-up grants of between \$40,000 and \$50,000, in addition to school leaders being provided with training and professional development opportunities (worth up to

\$3,500), equating to \$69 million being spent nationally. Phase Two was intended to then follow for 5 years, with the government having committed an additional \$406 million. As described by the government, the ELS was designed to help "create an enabling environment in which schools can make decisions about how best to improve teaching and learning" (Department of Education, Employment and Workplace Relations, 2013, para 9).

In 2014 as part of the newly elected government's budget the ELS was abolished, meaning that the initially planned Phase Two of the initiative was never implemented.

Although not definitely stated, this choice may have been made in response to the considerable criticism this policy, and others of its nature, received by the "Save Our Schools" representative body during a prior Australian Senate Education Committee Inquiry (Save Our Schools, 2013). This also provides an ideal natural experiment, as a dramatic increase in controlled autonomy was implemented and then removed in a short span of time.

Local Schools Local Decisions

Local Schools Local Decisions (LSLD) encompasses a range of education policy reforms which began being implemented from 2012 within NSW. The overarching aim of LSLD was to give "principals and their school communities a greater say over how they allocate and use their available resources to best meet the needs of their students" (NSW Department of Education, 2017). Effectively, policy makers argued the reforms gave significantly greater autonomy to school leaders, in addition to access to and control of resources. They posited this increased autonomy would result in better student outcomes. The LSLD reforms had five distinct areas of focus; managing resources, staff in our schools, working locally, reducing red tape, and making decisions. The distinct changes led to school leaders deciding on how to fill approximately 60% of staff vacancies; limitations being removed on how school budgets would be allocated; and the ability for school leaders to engage and work with vendors and entities within their local communities (see Appendix 3

for the LSLD Report Card which reflects the specific changes and associated timelines). A number of models were also designed to assist school leaders with their new responsibilities, in addition to new courses being made available for professional development. The LSLD is still enacted at the time of writing. Again this provides a useful natural experiment to explore the impact of policies intended to increase school leader autonomy.

The Present Investigation

With this current study I explored whether education reform promoting controlled autonomy, a seemingly oxymoronic strategy of decentralisation framed with accountability metrics and national guidelines, led to actual increases in school leader autonomy. Due to the claims of such reform leading to increases in school leader job demands and burnout, I too explored the impact of such reform on school leader job demands, in addition to reported burnout. It is conceivable that, given the aims of the ELS and LSLD policies that school leaders received additional resources commensurate with the increased autonomy of their role but that this came at the cost of increased demands from their expanded role. As such, I also examined the impact these polices had on school leader job resources. Finally, due to the findings from Study 1 regarding the positive impact autonomy has on job satisfaction, I also explored the impact these reforms had on school leader job satisfaction.

Using the data from the Principal Survey between years 2011 and 2016 (See Chapter 3 for more information on the survey), I had the unique opportunity to analyse the impact the two education reforms had on school leader outcomes using a quasi-experimental design. In 2012 the Federal government implemented the *Empowering Local Schools National Partnership* (ELS), and the NSW State government implemented the *Local Schools local Decisions* (LSLD) frameworks, both aimed at increasing school leader controlled autonomy. Although this study measures the impact of Australian education policies on school leader

outcomes, these education reforms reflect the international education form focus on increasing school leader controlled autonomy.

I drew upon the Job Demands-Resources (JD-R) model that I tested in my first study to measure school leader outcomes (Chapter 4). First, I tested whether the education reforms aimed at increasing controlled autonomy led to legitimate increases in school leader autonomy. Second, based on the associations I found between school leader autonomy and burnout and job satisfaction in Study 1 (see Chapter 4, Table 4.6), I hypothesised that the policies led to no significant changes in reported school leader burnout (given the non-significant effect I found between autonomy and burnout in my previous study), but led to increases in reported school leader job satisfaction as a result of greater school leader autonomy (again per the findings from Study 1). Finally, I tested the impact the policies had on the other school leader outcomes used in Study 1 regarding school leader job demands and job resources. As such, for this Study I had the following hypotheses and research question: *Hypothesis 1*. School leaders experienced significantly greater levels of autonomy as a result of the education reforms.

Hypothesis 2. Greater school leader autonomy led to no significant change in reported burnout, but led to significant increases in reported job satisfaction.

Research Question 1. What impact did the education reforms have on school leader job demands and resources?

Measures

School leader job demands (quantitative demands, cognitive demands, emotional demands, and the demand for hiding emotions), job resources (possibilities for development, social support from colleagues, and self-efficacy), burnout, and job satisfaction were measured using the Copenhagen Psychosocial Questionnaire II. School leader autonomy was represented by four distinct facets of autonomy identified in the LSLD policy (managing

resources, staff in our schools, working locally, and making decisions), each determined by two items ranking the extent of autonomy school leaders believed they had over these facets of autonomy. These facets were then aggregated to represent holistic school leader autonomy, by modelling the facets as the indicators of an aggregated autonomy variable, then extracting the factor score to ascertain a single value (see Chapter 3, and Appendix 1 for more information). School leader job demands and job resources (including autonomy) were also aggregated to represent holistic school leader job demands and job resources using the same method. Similarly to Study 1, factor scores of the latent variables were used to provide more accurate results when compared with the use of unweighted average scale scores. For specific information regarding these measures and associated psychometric qualities, please refer to my Methodology chapter (Chapter 3) and Study 1 (Chapter 4).

Methodology

Due to the complex nature of policy analysis, numerous considerations must be made in order to ensure an appropriate methodology is adopted. I drew from the same sample used in Study 1 for the current study (also see Chapter 3), however, specific groups were designated/excluded, pursuant to the considerations I have detailed below.

Sampling Issues

In order to provide as close to an all-else-being-equal comparison between principals exposed to the ELS and LSLD policies and those not exposed, I used the following strategies.

Control Group. Although important, controlling for covariates is unable to account for the influence of unobserved variables. To address this issue, I designated a control group and a treatment group. The control group experienced similar conditions during the period of analyses when compared with the treatment group (i.e., were similar on unmeasured covariates), except for not being impacted by the policy of interest. The aim was to provide a comparison between a group that received an intervention and a group that did not. This was

simple to do regarding the ELS policy, where the control group was made up of the schools not involved in the ELS initiative, but could be compared to similar schools that did receive ELS funding, controlling for covariates. This, however, was not as simple for my LSLD analyses, since the treatment group was determined by schools being located within New South Wales. Since every state and territory has its own education policies and associated education departments, I would be unable to attribute changes in outcome variables to the LSLD policy if I simply designated schools outside of New South Wales as being the control group (i.e., any other state or territory specific education policy changes may have influenced the outcome variables). In order to address this, I adopted the same method used by Angrist and Krueger (1999) – I identified a comparable group, all else equal, which experienced no material change to the phenomenon of interest. As my analysis is regarding the impact of education policy, I needed to designate a control group consisting of school leaders that did not experience any significant changes to state or territory specific education policy. Upon review of each state and territory's education policy documentation between 2011 to 2016, I determined schools located within South Australia would be an appropriate control group, due to SA not implementing any state specific education reform during the period of analysis (South Australia Department of Education, 2019), and also having an adequate number of participants for each time point. Therefore, in order to analyse the impact of LSLD on school leader outcomes, I designated schools located within New South Wales as the treatment group, and schools located within South Australia as the control group.

Controlling for Covariates. Due to the natural experiment design of this study, school leaders were not evenly be represented with regards to demographic and situational information, nor randomised. If these discrepancies are not considered, changes in outcome variables may be inaccurately tied to the policy changes rather than being due to the influence

of demographic or situational data. I therefore controlled for the following variables to address this issue:

Socio-Economic Indexes of Areas (SEIFA). The SEIFA (commonly known as socio-economic status) is a measure developed by the Australian Bureau of Statistics (ABS; Australian Bureau of Statistics, 2019). The measure attributes a rank to areas within Australia (1 – 10, 1 being the lowest) reflecting its relative socio-economic advantage and disadvantage. The ranking is based on four indexes also designed by the ABS; The Index of Relative Socio-Economic Disadvantage; The Index of Relative Socio-Economic Advantage and Disadvantage; The Index of Education and Occupation; and The Index of Economic Resources. The indexes are drawn from the five-yearly national Census.

School Type. The categorisation of the school in which the school leader worked, either being Primary (Kindergarten to Year 6), Secondary (Year 7 to Year 12), or Combined (Kindergarten to Year 12).

Locality. The designation by the ABS as to whether the school leader's school is located within a Major City, Outer Regional, Remote, or Very Remote area.

Gender. Whether the school leader was male or female.

State/Territory. In what Australian state or territory the school was located. This was only controlled for with the ELS analyses (LSLD analyses compared the New South Wales state with the South Australia state – justified above in the "Control Group" section).

Participant ID. A unique identifier for each participant. This is to account for historic responses if a participant has completed the survey more than once. This was included as a fixed effect factor as part of the analyses to account for school leaders that may have changed schools during the period of analysis.

Due to a lack of policy documentation associated with Catholic and independent schools (i.e., they had the freedom and implemented the education policies differently to the

government education departments), such schools were not included in my analyses. Further, schools involved in the ELS initiative simultaneously with LSLD were also excluded from the LSLD policy analyses.

Time-varying Qualifications. Another issue common to longitudinal quasiexperimental designs is accounting for when a participant's situation changes that leads to them either no longer qualifying to be included in the treatment or control group, or now qualifying for the other group to that they were initially designated (Lee, 2016). For example, if I was using a panel data approach looking at the impact of LSLD on school leaders, and a number of school leaders changed employment to a different state or territory during the period of analysis, these participants' data would confound my results since some participants would still be classified as being affected by LSLD per the analysis (treatment group), yet in reality they no longer were within New South Wales (control or excluded). To address this issue I converted the dataset's cases from being based on participant ID, to school ACARA ID (i.e., a unique identifier assigned to every school within Australia). This converted all cases to being time-constant (i.e., schools are unable to change state or territory). This process, however, led to missing data for multiple time points (in addition to the already missing data from school leaders who did not complete the survey for every year). I therefore adopted a repeated cross-sections approach to my analyses, which relied on comparing the difference in the average score of all relevant participants per time point, rather than comparing the difference in scores associated with the same participants per time point (Lee, 2016). This prevented the need to only include participants that remained employed at the same school and that had completed the survey every year (very few would meet these qualifications), or conduct data imputation for the missing data.

Analysis – Difference-in-Differences

A common issue associated with quasi-experimental designs is that the allocated treatment and control groups have significant differences in outcome variable levels prior to the treatment effect. As such, conducting between group t-tests in these designs is a poor approach to determine the impact of outcome variables. The econometric difference-in-differences (DID) method, however, measures the difference between the before-after treatment period differences of the "treatment" and "control" group. This method therefore prevents prior differences in outcome variables between the treatment and control group biasing the results (Lee, 2016). I therefore applied a difference-in-differences methodology to my policy analyses (later referred to as Overall DID). Further, to determine where the impact on the school leader outcomes was immediate versus gradual, I also conducted difference-in-difference analyses between the year prior, and the year of the policy implementation (immediate effect).

Retrospective Cross-Section Confirmation. In instances where a treatment effect is expected to be temporary, using retrospective cross-section confirmation allows one to 'double check' the impact of the treatment (i.e., provide more support for the analysis results; Lee, 2016). This process involves conducting two difference-in-differences analyses, one comparing the pre-treatment period with the treatment period, the other comparing the treatment period with the post treatment period (prospective). This method is only relevant to the ELS policy, as it was abruptly abolished.

Results

Hypothesis 1. My results regarding both the ELS and LSLD policy analyses support Hypothesis 1 that policy interventions aimed at giving school leaders greater controlled autonomy increased their perceptions of the autonomy they have in their job. Please note, the estimates in the table reflect the standard deviation difference in results when comparing

those who experienced the policy with those that did not. For example, school leaders which experienced the ELS reported global autonomy levels .097 of a standard deviation higher than those who did not experience the ELS. With regards to the ELS, the overall difference-in-differences analysis indicated that the ELS significantly increased reported school leader global autonomy (see Table 5.1).

Further, both the prospective and retrospective analyses too yielded significant results, indicating that the significant increases in global autonomy were limited to when the ELS was active. Finally, the ELS coincided with an increase school leader global autonomy within the year it was implemented. The majority of all the difference-in-differences analyses were also significant when considering different facets of autonomy, with only the retrospective analyses not being significant for Managing Staff, Managing Resources, and Working with the Community. There was no immediate change evident regarding the managing resources variable (see Table 5.1).

Table 5.1

ELS Autonomy – Summarised Difference-in-Differences Analyses Results

Autonomy	Analysis	Estimate	Std. Error	<i>t</i> -value	<i>p</i> -value
Global	Overall DID	.097	.031	3.149	.002
	Prospective	.149	.046	3.208	.001
Giodai	Retrospective	070	.036	-1.965	.049
	Immediate effect	.158	.006	2.690	.007
	Overall DID	110	0.42	2 966	004
		.119	.042	2.866	.004
Decision Making	Prospective	.175	.061	2.851	.004
6	Retrospective	102	.048	-2.105	.035
	Immediate effect	.160	.077	2.093	.037
	Overall DID	.139	.046	3.012	.003
N 4 : C1 CC	Prospective	.202	.070	2.899	.004
Managing Staff	Retrospective	100	.054	-1.841	.066
	Immediate effect	.262	.084	3.128	.002
	Overall DID	.098	.039	2.525	.012
Managing Resources	Prospective	.137	.059	2.315	.021
	Retrospective	074	.046	-1.614	.107
	Immediate effect	.141	.075	1.877	.061
	Overall DID	.081	.035	2.310	.021
Working with the	Prospective	.146	.052	2.794	.005
Community	Retrospective	049	.041	-1.206	.228
	Immediate effect	.128	.064	2.016	.044

Note. Results of the full models can be found in Appendix 4. Overall = treated versus not treated difference in differences analysis. Prospective = Prospective difference in differences analysis. Retrospective = Retrospective difference in difference analysis. Immediate effect = difference in difference analysis comparing the year directly before with the year of the policy implementation. Estimate = the standard deviation difference in results when comparing those who experienced the policy with those that did not. Significant p values (below .05) are in bold.

The LSLD appears to have affected school leader autonomy similarly to that of the ELS. Global autonomy significantly increased as a result of the LSLD, in addition to an immediate effect being evident the year of the LSLD implementation (see Table 5.2).

Although all overall difference-in-differences results were significant associated with each autonomy facet, the LSLD only resulted in an immediate effect on managing staff upon its implementation. This makes sense considering the progressive implementation of the LSLD,

when compared to the mostly immediate implementation of the ELS (i.e., the changes associated with LSLD were predominately gradual in nature).

Table 5.2

LSLD Autonomy – Summarised Difference-in-Differences Analyses Results

Autonomy	Analysis	Estimate	Std. Error	<i>t</i> -value	<i>p</i> -value
Global	Overall DID	.231	.074	3.098	.002
Global	Immediate effect	.210	.102	2.056	.042
Decision Making	Overall DID	.302	.102	2.958	.003
Decision waking	Immediate effect	.216	.135	1.599	.112
Managing Staff	Overall DID	.386	.117	3.306	.001
Managing Stair	Immediate effect	.456	.150	3.046	.003
Managing Resources	Overall DID	.198	.092	2.161	.031
Managing Resources	Immediate effect	.185	.129	1.429	.155
Working with the	Overall DID	.172	.084	2.042	.041
Community	Immediate effect	.120	.107	1.125	.262

Note. Results of the full models can be found in Appendix 4. Overall = treated versus not treated difference in differences analysis. Immediate effect = difference in difference analysis comparing the year directly before with the year of the policy implementation. Estimate = the standard deviation difference in results when comparing those who experienced the policy with those that did not. Significant p values (below .05) are in bold.

Hypothesis 2. My results support Hypothesis 2 that neither of the policies coincided with changes in school leader burnout, however both lead to increases in reported job satisfaction. The ELS appears to have had no impact of reported school leader burnout, with none of the difference-in-differences analyses results being significant (see Table 5.3). Yet, the overall and retrospective difference-in-differences analyses indicated that the ELS significantly increased reported school leader job satisfaction. This support, however, is not as strong as the support for Hypothesis 1, as neither the prospective nor immediate effect difference-in-differences analyses yielded a significant result.

Outcome	Analysis	Estimate	Std. Error	<i>t</i> -value	<i>p</i> -value
	Overall DID	.013	.042	.304	.761
Duenout	Prospective	041	.061	676	.499
Burnout	Retrospective	041	.049	842	.400
	Immediate effect	082	.076	-1.078	.281
Job Satisfaction	Overall DID	.069	.034	2.015	.044
	Prospective	.038	.049	.780	.435
	Retrospective	095	.040	-2.350	.019
	Immediate effect	.109	.060	1.823	.069

Table 5.3
ELS Impact on Burnout and Job Satisfaction – Summarised Results

Note. Results of the full models can be found in Appendix 4. Overall = treated versus not treated difference in differences analysis. Prospective = Prospective difference in differences analysis. Retrospective = Retrospective difference in difference analysis comparing the year directly before with the year of the policy implementation. Estimate = the standard deviation difference in results when comparing those who experienced the policy with those that did not. Significant p values (below .05) are in bold.

The LSLD also had no significant impact on reported school leader burnout with reference to the overall and immediate effect difference-in-differences analyses results (see Table 5.4). The LSLD appears to have, however, significantly increase reported school leader job satisfaction (estimate .207, p value = .008) yet the impact was gradual rather than immediate.

Table 5.4

LSLD Impact on Burnout and Job Satisfaction – Summarised Results

Outcome	Analysis	Estimate	Std. Error	<i>t</i> -value	<i>p</i> -value
Durnout	Overall DID	054	.100	546	.585
Burnout	Immediate effect	119	.123	962	.338
Job Satisfaction	Overall DID	.207	.077	2.677	.008
Job Saustaction	Immediate effect	.190	.101	1.885	.062

Note. Results of the full models can be found in Appendix 4. Overall = treated versus not treated difference in differences analysis. Immediate effect = difference in difference analysis comparing the year directly before with the year of the policy implementation. Estimate = the standard deviation difference in results when comparing those who experienced the policy with those that did not. Significant p values (below .05) are in bold.

Research Question 1. My results indicate that neither the ELS, nor the LSLD coincided with significant changes in school leader job demands and resources, with just a few exceptions. First, only school leader cognitive demands appear to have been impacted by

the ELS, with a significant decrease in reported school leader cognitive demands immediately upon the ELS implementation (see Table 5.5). The other difference-in-differences analyses, however were not significant, thus implying the increase in cognitive demands was a temporary response to the introduction of the ELS.

Table 5.5

ELS Job Demands – Summarised Difference-in-Differences Analyses Results

Demands	Analysis	Estimate	Std. Error	<i>t</i> -value	<i>p</i> -value
Global	Overall DID	.003	.014	.222	.824
	Prospective	029	.020	-1.395	.163
Global	Retrospective	015	.016	906	.365
	Immediate effect	043	.026	-1.655	.098
	Overall DID	.020	.030	.675	.500
Overstitetive Demonde	Prospective	013	.043	290	.771
Quantitative Demands	Retrospective	031	.035	871	.384
	Immediate effect	.006	.052	.120	.904
	Overall DID	.008	.027	.301	.764
Comitive Demonds	Prospective	063	.040	-1.592	.112
Cognitive Demands	Retrospective	034	.031	-1.091	.275
	Immediate effect	103	.051	-2.000	.046
	Overall DID	.012	.031	.367	.713
F (' 15 1	Prospective	056	.046	-1.210	.226
Emotional Demands	Retrospective	036	.037	973	.330
	Immediate effect	080	.059	-1.351	.177
	Overall DID	008	.022	365	.715
Demand for Hiding	Prospective	052	.034	-1.558	.119
Emotions	Retrospective	012	.026	449	.653
	Immediate effect	077	.040	-1.926	.054

Note. Results of the full models can be found in Appendix 4. Overall = treated versus not treated difference in differences analysis. Prospective = Prospective difference in differences analysis. Retrospective = Retrospective difference in difference analysis comparing the year directly before with the year of the policy implementation. Estimate = the standard deviation difference in results when comparing those who experienced the policy with those that did not. Significant p values (below .05) are in bold.

Regarding job resources, the prospective and immediate effect difference-indifferences analyses yielded significant results for global resources (see Table 5.6). That said, this is likely due to the significant impact the ELS had on global autonomy – one of the four component variables of global resources. The only other significant change in job resources was with regards to a significant increase in social support from colleagues, with both the overall and prospective analyses yielding significant results (estimate .097, p value = .008 and estimate .113, p value = .041). As such, the significant increase in global resources does not reflect a universal increase in all school leader resources.

Table 5.6
ELS Job Resources – Summarised Difference-in-Differences Analyses Results

Resources	Analysis	Estimate	Std. Error	<i>t</i> -value	<i>p</i> -value
	Overall DID	.026	.014	1.920	.055
Global	Prospective	.046	.020	2.308	.021
Global	Retrospective	018	.016	-1.097	.273
	Immediate effect	.054	.025	2.169	.030
	Overall DID	.097	.031	3.149	.002
	Prospective	.149	.046	3.208	.001
Autonomy	Retrospective	070	.036	-1.965	.049
	Immediate effect	.158	.006	2.690	.007
	Overall DID	.008	.022	.375	.708
Possibilities for	Prospective	.037	.032	1.144	.253
Development	Retrospective	.000	.026	.001	.999
	Immediate effect	.047	.039	1.206	.228
	Overall DID	.097	.036	2.661	.008
Social Support from	Prospective	.113	.055	2.045	.041
Colleagues	Retrospective	075	.042	-1.782	.075
	Immediate effect	.126	.071	1.790	.074
	Overall DID	002	.031	076	.939
	Prospective	.008	.047	.171	.865
Self-Efficacy	Retrospective	.005	.037	.140	.889
	Immediate effect	.013	.055	.238	.812

Note. Results of the full models can be found in Appendix 4. Overall = treated versus not treated difference in differences analysis. Prospective = Prospective difference in differences analysis. Retrospective = Retrospective difference in difference analysis. Immediate effect = difference in difference analysis comparing the year directly before with the year of the policy implementation. Estimate = the standard deviation difference in results when comparing those who experienced the policy with those that did not. Significant p values (below .05) are in bold.

The LSLD appears also not to have had any impact on reported school leader job demands, with none of the difference-in-differences analyses yielding significant results (see Table 5.7).

Table 5.7

LSLD Job Demands – Summarised Difference-in-Differences Analyses Results

Demands	Analysis	Estimate	Std. Error	t-value	p-value
Global	Overall DID	003	.032	087	.930
Global	Immediate effect	009	.040	238	.812
Quantitativa Damanda	Overall DID	.025	.072	.344	.731
Quantitative Demands	Immediate effect	.068	.088	.771	.442
	Overall DID	021	.063	335	.738
Cognitive Demands	Immediate effect	031	.083	377	.707
	Overall DID	.004	.073	.054	.957
Emotional Demands	Immediate effect	013	.085	142	.887
Demand for Hiding	Overall DID	045	.054	836	.403
Emotions	Immediate effect	062	.059	-1.065	.289

Note. Results of the full models can be found in Appendix 4. Overall = treated versus not treated difference in differences analysis. Immediate effect = difference in difference analysis comparing the year directly before with the year of the policy implementation. Estimate = the standard deviation difference in results when comparing those who experienced the policy with those that did not. Significant p values (below .05) are in bold.

Besides increasing global autonomy, the LSLD also appears to have had no significant impact on reported school leader job resources (see Table 5.8).

Table 5.8		
LSLD Job Resources -	- Summarised Difference-in-Differences An	nalyses Results

Resources	Analysis	Estimate	Std. Error	t-value	p-value
Global	Overall DID	.070	.032	2.163	.031
Global	Immediate effect	.039	.040	.974	.332
Autonomy	Overall DID	.231	.074	3.098	.002
Autonomy	Immediate effect	.210	.102	2.056	.042
Possibilities for	Overall DID	.087	.052	1.669	.095
Development	Immediate effect	.045	.062	.733	.465
Social Support from	Overall DID	030	.085	350	.726
Colleagues	Immediate effect	041	.103	392	.696
Self-Efficacy	Overall DID	.033	.076	.436	.663
	Immediate effect	056	.095	596	.553

Note. Results of the full models can be found in Appendix 4. Overall = treated versus not treated difference in differences analysis. Immediate effect = difference in difference analysis comparing the year directly before with the year of the policy implementation. Estimate = the standard deviation difference in results when comparing those who experienced the policy with those that did not. Significant p values (below .05) are in bold.

Discussion

The aim of this study was to determine whether the current international education reform agenda focused on increasing controlled school leader autonomy leads to actual increases in school leader autonomy. Further, with this study I aimed to determine the role this type of education reform plays in the current Australian school leader high burnout high job satisfaction phenomenon, and how it impacts the school leader role in general. With such education forms being implemented worldwide, in addition to the important role school leaders play in society, the findings of this study are of international interest and importance.

The notion of "controlled autonomy" - placing more responsibility onto school leaders via decentralisation yet still being framed within standardised accountability metrics and national guidelines – is being embraced by education industries globally (Weiner & Woulfin, 2017). The very nature of these education reforms, however, seems oxymoronic, and whether such policies lead to real increases to school leader autonomy is questionable.

Further, education reform focussed on controlled autonomy promotion has been blamed for the significantly high levels of school leader job demands and burnout (Australian Education Union, 2019).

This notion of peer pressure citied from Barker (2002) is arguably present within the education reforms I analysed. The numerous 'tools' and 'guidelines' developed as part of the ELS and LSLD to assist school leaders with their new responsibilities would likely act as a method of controlling school leader behaviour without the use of explicit rules. Although school leaders were/are not required to use the provided tools and guidelines to conduct their responsibilities, an underlying standard approach has been established that is public knowledge to the department, school leaders, teachers, and parents. As such, it is likely school leaders felt pressured to adhere to the guidelines, and use the tools provided by the education departments as such methods are implied to be best practice. Yet, school leaders likely were more willing to conduct their responsibilities in such a manner, as they believe they have chosen this with their own volition.

The results from my research, however, support the efficacy of a controlled autonomy centric education reform strategy, where the two analysed education reforms focused on increasing school leader-controlled autonomy did coincide with significant increases in reported school leader autonomy. That being said, whether this increased school leader autonomy led to better student outcomes, the fundamental aim of education policy makers, was not explored as part of my study. As such, the impact of controlled autonomy on student outcomes still need to be explored as a viable method for bettering student and staff outcomes collectively.

My findings appear to refute the association between this education reform strategy and increases in reported school leader job demands and burnout (Australian Education

Union, 2019), where my analyses indicate neither the ELS nor the LSLD led to material changes in these outcomes.

Policy Implications

Policy makers should be relieved to know the recent push toward greater school leader controlled autonomy is indeed leading to greater school leader autonomy, and does not appear to be responsible for the progressive increases in school leader demands and high levels of reported burnout of which it is being accused. Yet with a lack of impact on school leader demands, resources, and burnout, the ability these policies have on allowing school leaders to meet the specific needs of their students is in doubt. For instance, both policies analysed distinctly provided funding and training opportunities for school leaders, yet neither policy changed the reported levels of possibilities for development amongst school leaders. Further, with an ability to meet individual students' needs, one would assume a decline in emotional demands, yet this too did not occur. With the entire emphasis of the controlled autonomy reforms being on the role of school leaders, should one not expect a greater impact on their reported job demands and resources? Policy makers need to consider whether the substantial investment associated with such reforms truly is the best allocation of their finite resources.

Limitations and Areas for Further Research

This study focused on Australian education reforms and school leaders, it may be possible the results only pertain to the Australian context. As such, these results may not accurately reflect the impact of controlled autonomy education reform on school leaders within different countries. The outcomes of interest were measured using self-report measures. This was appropriate because most of the outcomes of interest were related to the subjective experiences of principals. Nevertheless, it is difficult to account for issues like participant malingering or social desirability.

As to be expected, I recommend analyses of other controlled autonomy focussed education reform, ideally outside of Australia, to ascertain a better understanding of such policies, and ideally reconfirm/validate the findings of Study 2. Other education reform with different foci would also be quite important to analyse to inform policy makers to design reform to tackle the current high levels of school leader burnout and attrition.

Finally, policy makers should compare the impact of alternative strategies to address specific student and school needs, with that of controlled autonomy education reform, to ensure the most appropriate strategies are adopted. With such research, so too should the impact on school leaders' outcomes, similar if not the same to those measured in the current study, be analysed. This will ensure that the most appropriate education policies to meet the needs of both school leaders and their students are being adopted.

Conclusion

The current international education reform agenda does appear to be successfully increasing the autonomy of school leaders. Further, this agenda does not appear to be contributing to the high burnout issue, but rather increase the extent of job satisfaction reported by school leaders. With that said, the minimal impact such policies had on reported school leader job demands and resources calls into question the effectiveness of these policies in general, especially considering the nature of the reform is focussed around the school leader role itself. Research into the efficacy of these reforms on increasing student outcomes is thus needed. Policy makers should weigh up the effectiveness of alternative policy approaches to ensure they are best using their resources to support their school staff and students.

Chapter 6: Study 3 – The Role of Passion on School Leader Burnout and Job Satisfaction

This chapter is written in the form of a journal article that is currently under revise and resubmit for a highly ranked educational psychology journal. As such, there may be some repetition regarding the literature review around the concept of passion and its relevance within the workplace.

With this current study I explored the role the high levels of school leader work passion (Riley, 2015-2019) play in the high burnout/high job satisfaction phenomenon facing Australian school leaders. I analysed how work passion, and how it is manifested (harmoniously or obsessively; Vallerand et al., 2003) impacted school leader burnout and job satisfaction. My findings indicate that school leader passion indeed play a role in the current high burnout/high job satisfaction phenomenon.

Abstract

School leaders are, on average, reporting high burnout *and* high job satisfaction. We aimed to resolve this conundrum using a longitudinal sample of 2,702 school leaders. Extending the Dualistic Model of Passion, we examined the relationships between general (GP), harmonious (HP), and obsessive (OP) passion, burnout, and job satisfaction. GP predicted increases in job satisfaction and HP predicted declines in burnout. OP was moderated by GP such that when GP was high, OP predicted increases in burnout and declines in job satisfaction. High GP promoted job satisfaction but not when manifested in its obsessive form. School leaders' work passion may help them avoid burnout and maintain high job satisfaction, however, such passion must be manifested harmoniously.

Keywords. Passion, school leaders, school principals, burnout, job satisfaction.

School leaders are vital to the life of our schools and communities. A good school leader can foster student motivation and lift academic success (Riley, 2013; Leithwood & Louis, 2012; Day, 2011). Engaged leaders help create school climates where both teachers and students flourish (Arens & Morin, 2016; Klusmann, Richter, & Lüdtke, 2016; Koh, Steers, & Terborg, 1995). However, schools are increasingly facing a crisis as aging school leaders retire early due to burnout, with suitable candidates reluctant to take their place (Riley, 2019).

With such a vital role to play, reports of workplace burnout and unsustainable attrition among principals are concerning (Darmody & Smyth, 2016; Dewa et al., 2009; Grissom, Loeb, Mitani, 2015; Riley, 2013). School leaders report disproportionately high levels of burnout when compared with the general working population but this does not appear to negatively impact their job satisfaction (Riley, 2019).

School leaders report greater job satisfaction compared with the general population (Riley, 2019). A yet to be tested explanation of this high-burnout-high-job-satisfaction conundrum is the passion school leaders express about their roles (Gurr, Drysdale, & Mulford, 2007). Riley (2019) found that almost 90% of principals reported being passionate about their work. In contrast, Gallup (2013) found only 13% of the general working population are engaged with their work. Deloitte found that only 11% of typical employees were passionate about their work (Hagel, Brown, & Samoylova, 2013). Yet not all passion is created equal. Whether school leaders experience burnout or remain satisfied with their job may depend on how their passion is manifested. Using the Vallerand et al, (2003) Dualistic Model of Passion as a theoretical basis, we test the role of passion, and its harmonious or obsessive manifestations, in explaining changes in burnout and job satisfaction over two years in a sample of over 2000 Australian school leaders.

Theoretical Framework of Passion

Vallerand et al. (2003) argue that individuals are passionate about activities they enjoy, find important and meaningful, and in which they invest considerable time and energy. Passion can manifest as either harmonious (HP) or obsessive (OP), dependent on how they integrate the activity into their lives.

HP individuals freely choose to participate in the activity and authentically endorse their participation; but can reduce their investment when required. They integrate the activity well in their lives, so it does not infect every aspect of their lives (e.g., relationships with friends and family). OP individuals are contingently motivated to pursue the activity to gain valued outcomes, such as social acceptance or self-esteem. This manifestation of passion has destructive effects on the individual, on how they perform in the activity itself, and on other life domains.

Vallerand et al.'s (2003) Dualistic Model of Passion (Passion Scale) is well supported in the workplace (Bushardt et al., 2016), particularly in the area of employee burnout and job satisfaction, but our study is apparently the first research focused on school leaders. Extant research also rarely uses longitudinal samples that can help disentangle temporal ordering among passion and its supposed outcomes.

Passion: Relations with Burnout and Job Satisfaction

Freudenberger (1975) argued that you must first be on fire before you can burnout. Freudenberger's pioneering research argued that burnout was an affliction of the passionate worker who would disregard their own health and wellbeing, substituting all aspects of their lives in service to their jobs; prioritising their careers over everything else. Initially healthy, positive, and motivated workers would become irritable, antisocial, frustrated, and condescending toward their co-workers and clients. Overtime they would become more exhausted and cynical, and their work performance would decline (Freudenberger, 1975).

While these later stages of burnout are important, emotional exhaustion is still seen as the initial and most critical component (Malach-Pines & Carlson, 2005).

There is a paucity of research and conflicting results on the relationship between burnout and passion. Consistent with theory and a priori predictions, studies have found that burnout and negative affect are negatively related to HP and positively related to OP (Birkeland & Buch, 2015; Trépanier et al., 2014), but other studies have found these relations to be non-significant (e.g., Fernet et al., 2014).

Job satisfaction too has been considered an important employee outcomes. Job satisfaction research has a long history, typically defined as a self-reported, evaluative judgement of either particular and/or holistic work attitudes (Kornhauser & Sharp, 1932; Judge, et al., 2017). Job satisfaction is consistently found to be positive related to HP, whereas it typically is not significantly correlated with OP (Houlfort et al., 2014; Moe, 2016; Burke et al., 2015; Vallerand et al., 2010)

Measuring Passion in the Workplace

HP and OP measures in the Passion Scale have been shown to be psychometrically sound and invariant over time, gender, age, and activities (Marsh et al., 2013). Historically, the Passion Scale has included items on general passion (GP; e.g., "the activity is a passion for me") that have been used to exclude individuals deemed not to be sufficiently passionate enough to manifest either OP or HP (e.g., Vallerand et al., 2003). This exclusion strategy is problematic. It is based on an implicit model of an interaction of GP (dichotomized in relation to an apparently arbitrary threshold along the GP continuum) with HP and OP. Dichotomizing continuous scores is problematic because it attenuates relationships with other variables. The exclusion strategy is also based on the untested assumption that HP and OP are unrelated to outcomes when GP is low. This strategy also excludes from analysis a number of participants is many settings (e.g., workplaces where GP are not high), and may explain in

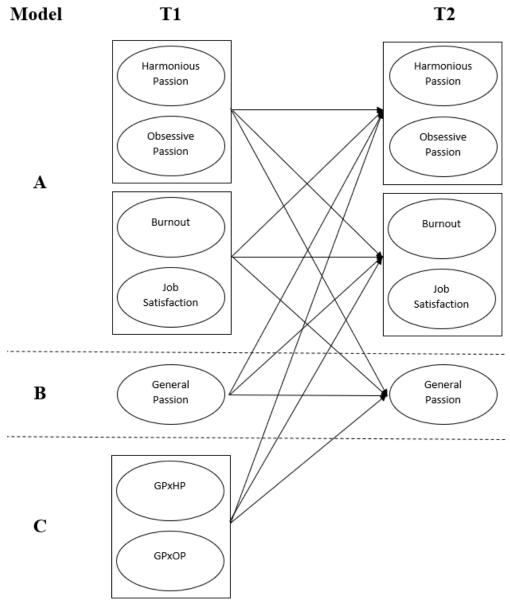
part the inconsistent findings of relations between HP, OP, job satisfaction and burnout (few studies report on whether participants have been participants based on this metric). This methodology also does not allow analysis of the influence of HP and OP beyond the cut-off threshold. In contrast to this approach, we use GP as a substantive variable, thereby including all participants, and allowing us to explicitly test the implicit interaction between GP and harmonious and obsessive passion.

Passion Scale studies are typically cross-sectional, precluding tests of longitudinal relations between GP, OP, HP and outcomes such of burnout and job satisfaction. Implicit in these cross-sectional models are the assumptions that GP (as an exclusion variable) precedes OP and HP, and that GP, OP, and HP (the predictor variables) precede outcome variables. In the present investigation we evaluate these implicit assumptions about causal ordering (e.g., job satisfaction and passion might be reciprocally related such that changes in one lead to changes in the other) with longitudinal panel models.

The Present Investigation

We have three key research aims: test the impact of prior HP and OP on burnout and job satisfaction for school leaders; extend the Dualistic Model of Passion by testing the implicit interactions between HP and OP with GP; and exploring longitudinal path models of the causal ordering of GP, OP, HP, burnout, and job satisfaction. A simplified version of our final model can be found in Figure 6.1, model C. We contrast this model with the two other models that exclude GP from analysis, or include GP but ignore the interaction between GP and HP or OP (Models A and B respectively).

Figure 6.1 Workplace Passion Longitudinal Models



Note: T1 = Time One, T2 = Time Two, GPxOP = interaction term of general and obsessive passion, GPxHP = interaction term of general and harmonious passion.

We apply these models to longitudinal data to test the following hypotheses and research questions:

Hypothesis 1. HP predicts positive changes in job satisfaction and negative changes in burnout.

Hypothesis 2. OP predicts negative changes in job satisfaction and positive changes in burnout.

Hypothesis 3. Greater GP magnifies the beneficial effects of HP and the harmful effects of OP on both job satisfaction and burnout.

Research Question 1. As GP is a new addition to the Passion Scale, we will explore how GP directly influences burnout, and job satisfaction.

Research Question 2. We also pose as a research question whether there are reciprocal effects among these variables such that, for example, OP or HP predicts changes in GP, or whether burnout or job satisfaction predict changes in HP, OP or GP. As mentioned before, because the Passion Scale is typically based on cross-sectional data, the causal ordering among these variables has not been formally tested.

Methodology

Sample

Participants were a large (*N* = 2,702) representative sample of Australian school leaders (70.3% principals, 29.7% deputy principals and other school leaders) surveyed in 2015 and 2016 (44.4% male; mean age = 57.61,SD = 7.29). 64% of leaders worked in primary schools, 22% in secondary schools, and 13.9% in Kindergarten -Year 12 schools. Average tenure in the current position was 5.2 years (SD = 4.32) and 12.5 years in leadership roles generally (SD = 7.27). Data on these school leaders were collected as part of a larger research project on principal health and wellbeing (Riley, 2019), where principals filled in a survey annually. Only participants that completed the survey in both T1 and T2 were included. As such, 94% of T1 participants were included (2,863 participants completed the survey in T1), and 89% of T2 participants (3,034 participants completed the survey in T2). Missing data were assumed to be missing at random and handled using the full information maximum likelihood approach (Enders, 2010).

Measures

GP, HP, and OP were each based on responses to 4, 7 and 7 items respectively from the Passion Scale (Vallerand et al., 2003) that were amended slightly to reflect passion for work (e.g., replacing the word "activity" with "work"). Burnout and job satisfaction measures were from the Copenhagen Psychosocial Questionnaire that has been validated with school principals (see Dicke et al., 2018). Coefficient alpha estimates of reliability for the five factors over two occasions varied from .783 to .919 (Md = .746; see Appendix 6 – Chapter 6 for wording of items and reliability estimates).

Statistical Analyses

To represent the latent passion factors and the latent job satisfaction and burnout factors we used Set-Exploratory Structural Equation Models (set-ESEM) shown to be appropriate for the Passion scale (Marsh et al., 2014). Extending the Marsh et al. study, we evaluated factor structure based on five latent factors (GP, OP, HP, job satisfaction, and burnout). Consistently with Marsh et al., we found that the set-ESEM solution provided a better fit than did traditional confirmatory factors analyses (CFAs). Furthermore, tests of invariance showed that the set-ESEM factor structure (factor loadings and intercepts) was invariant over time, providing a strong basis for evaluating relations longitudinally (see Appendix 6 – Chapter 6 for a more detailed rationale for the models and the results based on data used here).

Results

Hypothesis 1. Supporting hypothesis 1, in Model A initial HP (at Time 1, T1) predicted a significant increase in job satisfaction over time and a significant decline in burnout (see Table 6.1). However, when GP was introduced in Model B, T1HP still predicted decreased burnout but was no longer a significant predictor of changes in job satisfaction.

Table 6.1

Results from Set-SEM Cross-lag Model (see Figure 6.1 for Models)

T2 ⇒	GP			OP			HP			ВО			JS		
T1 ↓	A	В	С	A	В	С	A	В	С	A	В	С	A	В	С
GP	-	.58*	.54*	-	.02	.06	-	.06	.05	-	.02	.05	-	$.08^{*}$	$.07^{*}$
	-	(.04)	(.04)	-	(.03)	(.03)	-	(.03)	(.03)	-	(.03)	(.03)	-	(.03)	(.03)
OP	-	.11*	.19*	.73*	.74*	$.70^{*}$	01	03	00	.02	.02	01	.01	04	02
	-	(.03)	(.04)	(.02)	(.02)	(.03)	(.02)	(.03)	(.03)	(.02)	(.03)	(.03)	(.02)	(.03)	(.03)
HP	-	.04	.06	04	04	05	.61*	.57*	.57*	08*	08*	09*	.10*	.06	.06
	-	(.03)	(.04)	(.04)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.04)	(.03)	(.04)
GPxOP	-	-	14*	-	-	$.07^{*}$	-	-	05*	-	-	$.07^{*}$	-	-	05*
	-	-	(.03)	-	-	(.02)	-	-	(.02)	-	-	(.02)	-	-	(.02)
GPxHP	-	-	03	-	-	.07*	-	-	.00	-	-	.04	-	-	.02
	-	-	(.03)	-	-	(.02)	-	-	(.02)	-	-	(.02)	-	-	(.02)
ВО	-	.01	.01	.03	.02	.02	07*	09*	10 [*]	.65*	.65*	.65*	02	03	03
	-	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)
JS	-	.11*	.11*	.05	.04	.03	.07*	.08*	$.08^{*}$.03	.03	.03	.59*	.56*	.57*
	-	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.03)	(.04)	(.04)	(.04)

Note: A,B,C = Model A, Model B, and Model C respectively; BO, JS = Burnout and Job Satisfaction respectively; * = p < 0.05; Standard errors in brackets.

Hypothesis 2. In Models A and B, T1OP was not a significant predictor of change in either job satisfaction or burnout. However, this relationship was dependent on GP (see Hypothesis 3 below).

Hypothesis 3. In support of hypothesis 3, T1GP magnified the negative influence of OP on change in job satisfaction and change in burnout. Thus, there was support for the predicted effect of OP (consistent with Hypothesis 2) when levels of T1GP were high.

Although HP remained a significant negative predictor of change in burnout, T1GP did not moderate the influence of T1HP on either subsequent job satisfaction or burnout.

Research Question 1. In Models B and C that included GP, T1GP did significantly predicted increases in job satisfaction, but had no effect on changes in burnout.

Research Question 2. It is plausible to conclude that the Dualistic Model of Passion posits GP (as an exclusion variable) is a precursor to OP and HP, and that effects flow from OP and HP (the independent variables) to job satisfaction and burnout outcomes. Based on our longitudinal path model (Figure 6.1) we tested the implicit assumptions (or, at least, untested relations) that OP and HP do not predicts changes in GP, and that burnout and job satisfaction do not predict changes in HP, OP or GP. Our results show that both job satisfaction and burnout at T1 predicted changes in HP, as well as T1 HP predicted changes in burnout (i.e., HP and burnout are reciprocally related). Job satisfaction and GP were also related. T1 burnout had an effect on T2GP. As shown above T1GP only predicted T2 when OP was high.

Discussion

Our aim was to determine if different manifestations of passion could explain the paradoxical situation where school leaders are, on average, both highly satisfied with their job but also burnout. Based on the Dualistic Model of Passion, we expected particularly HP would be generally protective, and OP would result in higher burnout. Our longitudinal

results suggest that HP is protective against burnout one year later but does not necessarily predict change in job satisfaction. GP was, however, a significant positive predictor of change in job satisfaction. Taken together it appears that GP and its harmonious manifestation are additive and positive in explaining high job satisfaction and low burnout.

However, our results suggest that OP and GP are multiplicative. On its own, OP predicted neither change in job satisfaction nor burnout. Rather, its deleterious effects only emerge when GP was high. School leaders are generally passionate about their job. Indeed, much more passionate than the average worker. Our results suggest that this high passion when coupled with a harmonious manifestation typically leads to high job satisfaction and low burnout. Yet, high GP may be dangerous when manifest obsessively. Consequently, school leaders high job satisfaction may be maintained, while their burnout levels too are elevated from the influence of OP. Thus, we argue that passion manifestation maybe part of the key to understanding the paradoxical situation where the principal profession is characterised by high job satisfaction and high burnout.

A unique feature of our research is our use of the GP scale in Vallerand et al.'s Passion Scale (2003) as a substantive factor in our longitudinal study. We suggest that previous researchers who have used the general scale as a filter variable may be missing a potentially powerful explanatory variable. First, we found GP had direct effects on job satisfaction in its own right. More generally, educational and other social science researchers have long been warned about the dangers of dichotomizing reasonably continuous variables in terms of attenuated and potentially distorted effects so that "dichotomization is rarely defensible and often will yield misleading results" (MacCallum, et al., 2002, p. 19). Second, we found that the deleterious effects of OP depended on the participants reported level of GP. Previous research has used a crude approximation of our interaction by selecting only participants who report some level of passion on the GP scale. However, the implicit

assumption that OP and HP only influence outcomes beyond a particular threshold of GP has several limitations. First, this threshold appears to be chosen arbitrarily, and researchers sometimes use different thresholds without empirical or theoretical rationale. Second, depending on the level of the threshold and the workplace setting, a potentially large number of participants are excluded inappropriately. Third, the crude "interaction" between GP and passion manifestation introduced by using GP as a threshold is not actually tested and is insensitive to dose-response effects we found in this research. These limitations in the use of GP may explain the inconsistent findings of the effect of passion manifestation in the literature. Finally, results of our longitudinal latent path model showed that GP and job satisfaction were reciprocally related, suggesting that each is a cause and an effect of the other.

The Dualistic Model of Passion is theory with important policy-practice implications. Our set-ESEM results replicated the well-defined factor structure underpinning the Passion Scale used in studies of this model. However, results based on our longitudinal path models suggest that the model and the typical cross-sectional data used to test it needs to be extended to more fully evaluate the causal ordering underlying the GP, HP, OP, and a variety of different outcome variables. This was clearly evident with GP that has been a major focus of the present investigation. However, the reciprocal effect between HP and burnout also suggests that the model based on unidirectional effects is too simplistic. In this sense, passion is apparently both a cause and an effect of burnout.

Our research focused on harmonious and obsessive manifestations of passion in school leadership. We did not however, explore why school leaders may manifest passion in a particular way. Future research should consider contextual factors whereby OP is imposed on school leaders. This may include placing unsustainable job demands on employees that are passionate about their work. This can be particularly understood when passion is framed

within a self-determination theory framework (Carbonneau, Vallerand, Fernet, & Guay, 2008). Policy and regulatory requirements of school leadership may result in school leaders who entered their position "on fire" to burnout by imposing extrinsic rather than intrinsic reasons for doing well on the job; essentially cultivating obsessive passion in school leaders. Thus, the effect of educational policy and other contextual factors should be considered in future research. It would also be of interest whether the amount of time spent at work per week, in addition to the length of time spent in the specific position, are relevant to the development of the different passion types.

Strengths and Limitations

This research combined new and evolving statistics (e.g., set-ESEM and latent interactions) with a theoretical innovation of arguing that the effects of passion manifestation depend on the level of GP exhibited by a school leader. Further, our research was based on large (particularly for principal research) longitudinal data. This allowed us to determine temporal precedence between passion and burnout and job satisfaction. Despite these strengths there are some limitations. First, all findings have been based on self-reported data. Second, while our research design can determine temporal precedence, we cannot rule out the influence of third variables; that is our research may still suffer from omitted variable bias.

Conclusion

School leaders play a crucial role in our society. They significantly influence the academic success and wellbeing of our children well beyond graduation. With the increasingly high levels of reported burnout and attrition of our school leaders, policymakers must act to reverse this imminent crisis to ensure our schools, and thus, our society, flourish rather than flounder. Our analysis on the paradox of reported high levels of both burnout and job satisfaction provide insight into how we may tackle this issue. Understanding school leaders are passionate about their work, in addition to the detriments associated with such

passion being manifested obsessively, policy should seek to develop a work environment conducive to promoting harmonious passion. Initiatives that promote work-life balance, a key component of harmonious passion, may well allow school leader passion to manifest harmoniously and thus, act as a buffer against burnout. Conversely, high job demands, greater between school competition, and metrics promoting extrinsic rather than intrinsic outcomes may result in obsessively passionate leaders, furthering increasing the already alarming high levels of burnout and attrition. To ensure our education system is of the highest quality and sustainable, greater focus should be given how school climate end educational policy impact school leaders' complex psychosocial traits such as passion.

Chapter 7: General Discussion and Conclusion

Introduction

Few people would question the importance of Australia's school leaders. They are integral to the motivation, success, and wellbeing of our students and teachers (Brinks & William, 2012; Riley, 2013; Leithwood & Louis, 2012; Day, 2011). Moulding our future leaders, they indirectly influence our economy, our culture, and thus, the holistic development of our society. It is therefore in the best interests of everyone to ensure our school leaders are able to perform to the best of their abilities. Yet, Australia's school leaders are currently facing a crisis; consistently reporting high levels of burnout when compared to the general population (Darmody & Smyth, 2016; Dewa et al., 2009; Grissom, Loeb, Mitani, 2015; Riley, 2013-19). Consequently, concerning levels of attrition and self-harm are becoming evident amongst school leaders across Australia (Riley, 2019).

Regardless of this crisis, Australia school leaders are also reporting far higher levels of job satisfaction than the general population (Riley, 2013-2019). This unusual pairing arguably appears paradoxical; what phenomena could be causing to this? How can we reduce school leader burnout, whilst still maintaining their high job satisfaction?

The issue of high school leader burnout is sadly nothing new, with studies indicating this concern persisting for over a decade (Friedman, 1995). Experts in the area have theorised the high levels of burnout are a result of two key components: the role and responsibilities of school leaders, and the consequences of the Global Education Reform Movement. Yet, the justification behind the high levels of reported school leader job satisfaction within the context of reported high burnout, was yet to be explored.

A phenomenon that is quite unique to school leaders is their significantly greater levels of work passion when compared with the general population (Riley, 2015-19). With an understanding that passion has been found to impact both burnout and job satisfaction

(Birkeland & Buch, 2015; Trépanier et al., 2014, Houlfort et al., 2014; Moe, 2016; Burke et al., 2015; Vallerand et al., 2010), arguably school leader work passion needed to be considered to better understand the current high burnout high job satisfaction phenomenon.

I aimed to gain a greater understanding of the Australian school leader high burnout high job satisfaction phenomenon to provide insight into how we can reduce the high levels of school leader burnout, whilst maintaining their high levels of job satisfaction. To gain a holistic understanding, each one of my studies focussed on a different level of analysis, macro-,meso-, and micro-focussed, as described by Hubert (1979). A macro-focus level of analysis reflects a component impacting a large population; such as on a national or societal level. Study 2 had a macro-focus, analysing the impact of state and federal education reform on Australian school leaders. A meso-focus reflects an aspect of size between the macro and micro levels, and usually is used to tie both together, such as a community or certain demographic. Study 1 had a meso-focus, analysing the typical school leader role itself with regards to their job demands and job resources, and how it impacts reported burnout and job satisfaction. A micro-focus reflects a focus of the individual within a particular social setting. Study 3 had a micro-focus, analysing how personal passion and how it is manifested impacts their reported burnout and job satisfaction.

For Study 1 I developed and tested tailored school leader Job Demands-Resources Models to determine the impact of first order, and higher order, school leader job demands and resources have on job satisfaction and burnout (meso). For Study 2, I analysed the impact the Australian education reforms *Empowering Local Schools Partnership* (ELS) and *Local Schools Local Decisions* (LSLD), both being reflections of the current international focus of promoting education decentralisation and greater school leader autonomy, had on school leader burnout and job satisfaction (macro). Finally, for Study 3 I extended the Dualistic

Model of Passion to better understand the impact of school leader passion, and its associated harmonious and obsessive manifestations, have on their burnout and job satisfaction.

Below I have summarised the findings of each of these studies. From these summaries, I then concluded how each component is impacting school leader burnout and job satisfaction, and what strategies may best promote the reduction of school leader burnout and maintenance of school leader job satisfaction.

Summary of Findings

Study 1

For Study 1 I tested two models tailored to reflect the typical school leader role; one higher order model of school leader job demands and job resources to reflect the overall school leader role, the other a first order model reflecting the impact of the different key job demands and job resources of school leaders. The specific demands were quantitative, cognitive, emotional, and the demand for hiding emotions. The specific resources were autonomy, possibilities for development, social support from colleagues, and self-efficacy. My results indicated that:

- (a) the majority of job demands were positively associated with burnout and negatively associated with job satisfaction, with only cognitive demands having no effect on burnout, and no effect on job satisfaction;
- (b) all job resources but autonomy were negatively associated burnout. All job resources were positively associated with job satisfaction;
- (c) emotional demands had the greatest positive impact on burnout, and self-efficacy had the greatest negative impact;
- (d) emotional demands had the greatest negative impact on job satisfaction, and possibilities for development had the greatest positive impact;

- (e) the impact of job demands on burnout far exceeded the impact of job resources on job satisfaction, whereas the impact of job resources on job satisfaction far exceeded the impact of job demands on burnout; and
- (f) the interaction terms between job demands and job resources were significant and positive with both burnout and job satisfaction, yet comparatively small when compared with the direct effects.

Study 2

Study 2 consisted of a number of difference-in-differences analyses, measuring the impact of education reforms promoting the increase of controlled autonomy with school leaders. I analysed the *Empowering Local Schools Partnership* (ELS) and *Local Schools Local Decisions* (LSLD) education reforms on Australian school leader outcomes stipulated in Study 1. With this study I intended to determine how the current international education reform focus on controlled autonomy is influencing the Australian school leader high burnout high job satisfaction phenomenon, and whether the notion of controlled autonomy indeed increases actual school leader autonomy. My results indicated that:

- (a) both education reforms did led to significant increases in school leader autonomy;
- (b) besides its impact on autonomy, neither of the reforms significantly impacted school leader job demands nor job resources (except for increases in social support from colleagues regarding the ELS); and
- (c) both of the reforms significantly increased school leader job satisfaction, yet neither impacted school leader burnout.

Study 3

For Study 3 I extended the Dualistic Model of Passion to be able to ascertain the impact passion, and its manifestations, have on school leader burnout and job satisfaction. To reflect the underlying a priori theory, I adopted a set-ESEM approach. To confirm the model's validity, I conducted rigorous psychometric testing. I used this model to conduct a reciprocal effects analysis on general, harmonious, and obsessive passion, in addition to burnout, and job satisfaction between timepoints 2015 and 2016. To reflect the typical high levels of passion amongst school leaders, I also analysed the interaction between general passion and both of its manifestations on burnout and job satisfaction. My results indicated that:

- (a) harmonious passion led to reduced school leader burnout, but had no impact on job satisfaction, general passion, or obsessive passion;
- (b) the interaction between general passion and harmonious passion led to higher reported obsessive passion over time;
- (c) obsessive passion had no impact on reported burnout or job satisfaction, but led to increases in general passion;
- (d) the interaction between general and obsessive passion led to increases in obsessive passion and increases in burnout, but decreases in general passion, harmonious passion, and job satisfaction; and
- (e) general passion led to increases in job satisfaction, but had no impact on burnout, harmonious passion, or obsessive passion.

The Macro-, Meso-, and Micro-focused Influences on School Leader Outcomes

The three studies I conducted as part of my thesis provided insight into how

Australian school leaders are influenced on the macro-, meso-, and micro-focused levels.

Below I have provided insight into the different types of influences, based on the findings of my studies.

The Macro-Level Influence – Current Focus and Impact of Australian Education Policy

The Global Education Reform Movement has led to the adoption of numerus standardisation-oriented forms in Australia since the 1990s (Sahlberg, 2015; Mundy et al., 2016). Inspired by neoliberalist tenets (e.g., significant transition between publicly to privately owned entities), Australia's education systems have progressively become decentralised to best serve community and student needs (Checchi, 2006). Consequently, over the last decade education reform has been focussed on increasing school leader autonomy, yet still framed within standardised accountability metrics and national guidelines. This seemingly oxymoronic strategy of standardised decentralisation has been referred to providing school leaders with "controlled autonomy" (Weiner & Woulfin, 2017). My analyses on two key controlled autonomy centric Australian education reforms indicate they played a role in high burnout/high job satisfaction phenomenon experienced by Australian school leaders. Further, my results call into question a number of claims made for and against the efficacy of "controlled autonomy" based education reform.

Both the *Empowering Local Schools Initiative* (ELS) and *Local Schools Local Decisions* (LSLD), policies aimed at increasing school leader controlled autonomy, led to significantly higher levels of reported levels of job satisfaction amongst Australian school leaders. Yet, contrary to what Australian representative bodies have claimed (Australian Education Union, 2019), neither of the policies had any significant impact on school leader burnout levels.

Due to the seemingly oxymoronic nature of the "controlled autonomy" concept, whether controlled autonomy translates into actual autonomy has been questioned (Ekman, 2012). Barker (2006), for example, concluded that controlled autonomy instead decreased the actual autonomy of employees involved. My results contradict these claims within the context of Australian school leaders. Both the ELS and LSLD led to increases in reported school leader autonomy. That said, besides autonomy, and social support from colleagues regarding the ELS, neither the ELS nor the LSLD had any impact on school leader job demands or job resources. In summary, the significant increase in job satisfaction as a result of these policies, yet lack of decrease in burnout, has likely contributed to the high burnout/high job satisfaction phenomenon experienced by Australian school leaders.

The Meso-Level Influence – The School Leader Role and Responsibilities

The Job Demands/Resources Theory (Bakker, Demerouti, & Chen, 2017) is one of many theories founded on the well documented relationship between occupational psychosocial aspects and employee wellbeing (Bailey et al., 2015). It posits job characteristics can be categorised into two distinct facets, job demands or job resources (Bakker, Demerouti, & Chen, 2017). A job demand is any sustained physical, social, or organisational responsibility which results in physiological and/or psychological burden (Demerouti, Bakker, Nachreiner, & Schaufeli, 2001). Job demands are theorised to hinder an employee's ability to effectively recover from their job responsibilities, leading to employee strain, such as burnout. Job resources, on the other hand, are components that assist employees with meeting their responsibilities, theorised to mitigate, or "buffer", the negative impact of job demands and increase employee job satisfaction (Bakker and Demerouti, 2007). Considering the nature of the school leader role, it is of little wonder Australian school leaders have consistently reported higher levels of demands and burnout than the average population (Riley, 2013-2019). My results indicate that the demands most strongly associated

with burnout are those most prevalent in the school leader role. School leaders are frequently engaged in emotionally demanding situations, such as managing numerous stakeholders (Maxwell and Riley, 2017), acting as mediator between teachers, students, and parents (Ediger, 2016), and catering to, and being responsible for, students in physically and mentally abusive situations (Ediger, 1996). Unfortunately, my results, along with those of Friedman (2002) and Poirel et al. (2012) indicate emotional demands are the most impactful towards school leader burnout. Further, my results indicate the job resources predominately provided to Australian school leaders via current education policy, autonomy and possibilities for development, had the smallest negative association with burnout. Conversely, these resources had the greatest influence on school leader job satisfaction. Of note, my results on autonomy appear to conflict with other research that has found autonomy being vital for employees to manage their demands, and reduce their burnout levels (Hu, Schaufeli, & Taris, 2016; Kim, 2016; Shih, Jiang, Klein, & Wang, 2011) whereas my results indicate autonomy had no impact on school leader burnout, even though its impact on job satisfaction was positive. Therefore it appears Australian school leaders frequently experience job demands strongest associated with burnout, yet are afforded resources weakest associated with burnout and strongest associated with job satisfaction. This combination logically justifies the current high burnout high job satisfaction phenomenon Australian school leaders experience.

Based on the JD-R theory, employee strain results from an imbalance between employee job demands and available job resources (Bakker, Demerouti, & Chen, 2017). My higher order model implies finding the correct balance is complex. The impact of higher order demands on burnout far exceeded that of the higher order job resources. Conversely, the impact of higher order job resources on job satisfaction far exceeded that of the higher order job demands

In summary, the nature of the school leader role justifies the current high burnout/high job satisfaction phenomenon school leader are experiencing. The interconnectedness of the emotionally demanding components of the school leader position imply it is unlikely feasible to significantly reduce their job demands without fundamentally changing their role. As such, the promotion of job resources appears most practical to address their high burnout. Policy makers must aim to have a level of job resources available to school leaders which is comparatively greater than their job demands to reduce their burnout whilst promoting job satisfaction.

The Micro-Level Influence – School Leader Work Passion

When considering the high levels of work passion amongst school leaders, my results show the micro-level influence of work passion and its manifestations play a role in the high burnout/high job satisfaction phenomenon. My results indicate that harmonious passion did lead to reductions in school leader burnout, thus mirroring the relationship citied in the majority of work passion literature (e.g., Birkeland & Buch, 2015; Trépanier et al., 2014). However, contrary to such passion literature, my results indicate that harmonious passion was not associated with job satisfaction (although see Fernet et al., 2014 that too did not find this expected association). Distinctly, the comparison between the results of my first model and my third model, where the significance between harmonious passion and job satisfaction disappears, highlights the need to expand the Passion Scale (Vallerand et al., 2003). My results indicate that it is general passion that is positively associated with job satisfaction, rather than harmonious passion. As such, considering that approximately 90% of Australian school leaders are deemed generally passionate about their work (Riley, 2015-2019), it appears passion plays a defining role in the high burnout/high job satisfaction phenomenon Australian school leaders are experiencing.

My findings on obsessive passion further support the distinct relevance of school leaders being a highly passionate population. Although previous literature has found obsessive passion was positively associated with burnout and negatively associated with job satisfaction (Birkeland & Buch, 2015; Trépanier et al., 2014), I found no such relationship. Only when the interaction between high general and obsession passion was considered did these relationships become evident in my findings. As such, the highly passionate school leaders are at risk of suffering high burnout if their passion manifests obsessively. Although this interaction too led to reduction in job satisfaction, such an impact is far smaller than the direct positive impact of having high general passion on job satisfaction. Therefore school leaders who are obsessively passionate would likely experience the combination of high burnout and high job satisfaction. Of concern, even those school leaders manifesting their passion harmoniously, the interaction between high general and harmonious passion led to increases in obsessive passion over time. This was in addition to the interaction between obsessive and general passion also leading to greater levels of obsessive passion, in addition to lower harmonious passion. As such, my results imply school leaders are at a significant risk of developing an obsessive manifestation of passion, regardless of how their passion is currently manifested.

Interconnection of the Foci

My studies make it clear that macro-, meso-, and micro-focused levels are all having distinct impacts of Australian school leader reported outcomes, thus holistically contributing to the current school leader high burnout high job satisfaction phenomenon. The current education reforms focusing on promoting controlled autonomy are having no impact on the levels of reported burnout, yet are increasing their reported autonomy. Although autonomy does increase school leader job satisfaction, my JD-R model indicated it is the only resource that has no negative association with school leader burnout. With knowledge of reported

school leader burnout being high for decades (Friedman, 2002; Riley, 2013-19), naturally education reform having no impact of reported school leader burnout results in a lack of change from the current crisis levels. With emotional demands having the greatest negative impact on school leader burnout, and so many responsibilities associated with the school leader role being emotionally demanding (e.g., Maxwell & Riley, 2017), it is of no surprise they are reporting high levels of burnout. Further, the disproportionate number of school leaders deemed passionate about their work when considering the average population too is playing a role in this phenomenon. Regardless of how Australian school leader's passion is manifested, ceteris paribus school leaders' passion becomes obsessive over time, thus resulting in higher levels of burnout, yet having no negative impact on reported job satisfaction.

Although these conclusions present an unchanged, if not grim picture for the future of Australian school leaders regarding their high levels of reported burnout, my findings do provide considerable insight into how we may tackle the high levels of reported burnout whilst maintaining their high levels of job satisfaction. As such, were fundamental changes made grounded in the understanding of macro-, meso-, and micro-focused level influences, the future of our school leaders may be bright.

Implications and Recommendations

From an education reform perspective, the current investment of finite government resources toward promoting controlled autonomy has minimal, if any, impact on the current Australian school leader burnout crisis. Policy makers must divert their efforts to the most pressing issue at hand; reducing Australian school leader burnout. Reform leading to significant reductions in job demands, especially emotional and quantitative demands, will likely be the most efficient method of reducing burnout. The extent by which school leaders demands can be reduced, however, is likely quite limited considering the inevitable demands

associated with their role (Riley, 2013-2019). As such, increasing job resources, specifically those which promote school leader self-efficacy and social support from colleagues, too are necessary to tackle the issue of high school leader burnout. That being said, research is needed into the promotion of school leader self-efficacy. Indeed increases in self-efficacy have been found with teachers when they have opportunities for development to increase their teacher preparedness (Pas, Bradshaw, & Hershfeldt, 2012), yet it is unclear whether this would be as effective with school leaders. Further, although it has been reported that greater levels of support and autonomy leads to higher school leader self-efficacy (Tschannen-Moran & Gareis, 2004; Ware & Kitantas, 2011), the findings from my second study indicate such education reforms promoting school leader autonomy had no immediate or longitudinal impact on school leader reported self-efficacy. Without a greater understanding on the promotion of school leader autonomy, policy makers would be uninformed and likely create ineffective interventions associated with such promotion.

The extent of job resources provided to school leaders must be to a far greater extent when compared to the level of their demands, in order to ensure the job resources mitigate the negative impact job demands have of school leader burnout (i.e., find the correct balance; Bakker, Demerouti, & Chen, 2017). As such, it is imperative for policy makers to closely monitor the progress of any reforms with this aim, ensuring the correct balance is ascertained. Policy makers must also consider the impact and trends associated with the high levels of work passion amongst Australian school leaders. Education reform, and/or education department stipulations ensuring harmonious over obsessive passion manifestations are promoted are too necessary to tackle the current levels of burnout and consequent attrition and self-harm. Policies promoting work-life balance, such as limits on allowable work hours, forced leave based on accrued balances, and family friendly policies such as flexible working conditions may promote school leader passion to manifest harmoniously, and most

importantly, remain harmoniously manifested. This is based on requiring school leaders to work in a manner that goes against the actions typically followed by those considered obsessive passionate (Vallerand et al., 2003). Whether artificially creating how one has their passion manifest, however, is yet to be tested, thus further research is required.

Although the above education reform recommendations will best address the issues facing our school leaders, it must be acknowledged that the disproportionate, albeit understandable, focus of education reform is on the promotion of better student outcomes. As such, to ensure the longevity, and most efficient use of the finite government resources, policy makers need to ensure such education reform also directly leads to better student outcomes when considering the intended design and implementation. In addition to closely monitoring the impact the education reform is having on school leader burnout and job satisfaction, so too must the impact such policies are having on student outcomes be measured.

Strengths, Limitations, and Directions for Future Research

The holistic and complex nature of the studies I conducted as part of my thesis give rise to a number of distinct strengths, but also limitations that must be taken into consideration.

Strengths

My thesis makes a number of important theoretical contributions. Overall, a greater understanding of school leaders, specifically the understanding that macro-, meso-, and micro-focused components holistically impact school leader job demands and job resources, in addition to their reported burnout and job satisfaction. With reference to Study 1, the higher order model informs the JD-R theory that the needed "balance" (Bakker, Demerouti, & Chen, 2017) between demands and resources may ironically be an imbalance between the extent of demands experienced and resources offered (i.e., for school leaders they require a

greater extent of job resources comparative to their job demands to successfully mitigate burnout). This indeed may too be the case regarding other industries, positions etc. and thus implies analysis of the interaction between high order job demands and resources should be conducted with JD-R studies.

Study 2 calls into question the seemingly consistent hype of the benefits associated with greater autonomy amongst school leaders, if not employees in general. With the considerable global focus on the promotion of greater employee autonomy, and the associated investment to make such autonomy possible, policy makers, employers, and other entities should further explore whether increasing autonomy is the most beneficial use of their resources when compared with other policy strategies.

With regards to my Study 3, my extended Passion Scale suggests the inconsistent findings within the current literature associated with work passion may be a result of researchers inaccurately tying significant influences to one of the passion manifestations, when in reality the impact arose from the underlying general passion itself. Further, the significance of impact on burnout from harmonious passion with the absence of general passion imply that harmonious passion may not necessarily be measuring a passion specific variable, but rather reflecting an extent of work-life balance an employee enjoys. Thus, the extension of the Passion Scale may lead to a considerably greater, and more consistent, understanding of passion within the workplace.

Limitations

A number of limitations also need to be considered when interpreting my studies' results and associated conclusions. First, all of my studies relied on data reported by Australian school leaders, and the analysis of Australian based education reform. As such, it is unclear as to whether my findings are limited to the Australian context, or may be applied internationally.

Second, the outcomes of interest were measured using self-report measures.

Particularly in research focussed on stress, the limitations of relying on self-reported data have been identified (Dewe & Trenberth, 2004; Lazarus, 2000; Schmitt, 1994). Nevertheless, it is difficult to account for issues like participant malingering or social desirability. As such, additional research that ties together these subjective outcomes with objective outcomes is suggested, as it would provide insight in the validity of the measures I have used in my thesis.

Finally, it is fair to say that the key aims of education policy makers are more tied to the outcomes of students rather than school leaders (Save Our Schools, 2013). Were the recommendations from my findings to be expressly followed, indeed it is likely material changes to reported burnout would become evident, yet the implications of such recommendations on student outcomes was not considered. As such, policy makers may be less motivated to adopt these recommendations without understanding the impact they have on student outcomes.

Areas for Further Research

My thesis does highlight a number of keys areas in need of additional research. First, the current controlled autonomy education reforms should be researched using the methodology similar to that which I adopted, yet with a focus on student outcomes. Further, other education reforms should be researched in order to ascertain the underlying impact that are having, or have had, on school leaders job demands, job resources, burnout, and job satisfaction.

Second, my findings indicate that self-efficacy is the most effective resource in mitigating the impact job demands have on school leader burnout. As such, more research is needed regarding the promotion of self-efficacy among school leaders, and notably how such promotion can be done in a cost effective and practical manner within the context of education reform. Considering the effectiveness of improving self-efficacy amongst teachers

regarding increased training (Pas, Bradshaw, & Hershfeldt, 2012), training of school leaders should be explored as a viable option for its promotion.

Third, my research should be replicated among school leaders outside of the Australian context. Such research would indicate whether the provided recommendations are relevant internationally, or whether policy makers in other countries need to adopt alternative strategies. Although internationally the problem with high burnout among school leaders appears uniform, the underlying causes, and therefore strategies to reduce, may indeed be materially different.

Fourth, further research may too involve analysing those in professions also experiencing both high burnout and high job satisfaction, such as chief executive officers and physicians (Sokanu Interactive Inc, 2016; Shanefelt et al., 2012; Mcconnell, 2018). Research in these areas my provide additional insight into how to address the current situation experienced by school leaders, and vice versa.

Conclusion

My thesis provides a comprehensive exploration of how marco-,meso-, and micro-focused components together are prompting the current high burnout/high job satisfaction phenomenon being experienced by Australia's school leaders. Notably, the interconnection between these components indicate the most effective manner in which they can all be addressed – via education policy reform. My findings highlight the importance of considering all levels of influence when addressing school leader wellbeing. The complexity and breadth of influence thus likely explains why the issue of school leader burnout and attrition has persisted for decades.

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Appendix 1

School Leader Autonomy Latent Variables and Items

Sub Latent Variable	Item
Staff in our Sahaala	- Managing teaching staff
Staff in our Schools	- Managing other staff
Managina Dagaynaas	- Managing school budgets
Managing Resources	- Managing school resources
Malaina Danisiana	- Providing strategic focus and direction to colleagues
Making Decisions	- Leading the development of teaching and learning
Wadda I adda	- Building relationships with community agencies
Working Locally	- Working with parents

Note: The sub latent autonomy variables reflect the key areas of expanded autonomy identified in the Local Schools Local Decisions Initiative (NSW Department of Education, 2017). Survey respondents were asked to what extent they had autonomy over each responsibility on a 1 (no autonomy) to 10 (complete autonomy) Likert scale.

School Leader Autonomy Latent Variable SEM Psychometric Fit Indices

χ^2	df	CFI	TLI	RMSEA	SRMR
119.07	16	0.991	0.984	0.050	0.016

Note: These fit indices were derived using the 2015 Principal Survey data.

Appendix 2

Amended Passion Scale Items

Passion Criteria/General Passion	Harmonious Passion	Obsessive Passion
I spend a lot of time doing my work.	My work is in harmony with the other activities in my life.	I have difficulties controlling my urges to do my work.
I like my work.	The new things that I discover with my work allow me to appreciate it even more.	I have almost an obsessive feeling for my work.
My work is important to me.	My work reflects the qualities I like about myself.	My work is the only thing that really captivates me.
My work is a passion for me.	My work allows me to live a variety of experiences.	If I could, I would only do my work.
My work is part of who I am.	My work is well integrated into my life.	My work is so exciting that I sometimes lose control over it.
Source: Vallerand et al. 2002	My work is in harmony with other things that are part of me.	I have the impression that my work controls me.

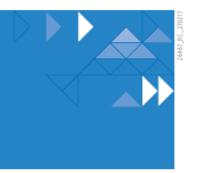
Source: Vallerand et al., 2003

Appendix 3





Report card 2012-2016



Reform area	What we promised	What's being delivered	Achieved
Making decisions	What: Schools make most decisions with the move to greater local	New model of support for local decision making.	2013 🗸
	decision-making authority. When: 2013–14	School support strategy to strengthen community consultation and school financial management successfully delivered.	2014 🗸
Staff in our schools	What: Schools choose how they fill at least every second vacancy once incentive transfers and Aboriginal employment applicants are placed.	Staffing Agreement was negotiated providing all NSW public schools with the opportunity to recruit every second classroom teacher vacancy once incentive transfers and Aboriginal applicants are placed. Schools have greater flexibility to create temporary positions that target whole of school programs. School principals now choose how to fill around 60% of all vacancies.	2012 🗸
	When: 2012		
What: Schools choose the number and roles of staff and the mix of permanent and temporary staff within their budgets to best meet local needs.	First group of schools (229)* have greater flexibility to make decisions about the best mix of staff to meet the needs of students but continue to operate within guidelines and industrial agreements.	2012 🗸	
	First group of schools (229)* have the flexibility to vary the mix of staff.	2013 🗸	
	When: 2012–16	All schools will have greater flexibility to make decisions about the best mix of staff to meet the needs of students.	2016 🗸
	What: Strengthened performance management and professional development for all staff linked to the	Agreement reached with NSW Teachers Federation in Term 4, 2013. Strengthened and streamlined processes for performance and development are in place for principals, executive teachers and teachers aligned with the national standards.	2013 🗸
	school plan and professional standards. When: 2015	New teacher, executive teacher and principal improvement procedures were published on the Department's website on 14 July 2014 following consultation with key stakeholders.	2014 🗸

Reform area	What we promised	What's being delivered	Achieved
Staff in our schools	What: Salary progression is based on attainment of professional standards,	Agreement reached with NSW Teachers Federation in Term 4, 2013 to align teacher salaries to the Australian Professional Standards for Teachers from 2016.	2016 🗸
	rather than years of service. When: 2016	A standards-based remuneration structure for classroom teachers forms part of the new Teachers' Award with the NSW Teachers Federation. The award was made in the Industrial Relations Commission on 13 May 2014 with effect from 1 January 2015. Existing teachers will transition to the new pay structure from 2016. Full implementation by 2016.	2016 🗸
	What: Streamlined processes enable school leaders to swiftly identify and respond to underperformance for permanent teachers, executive teachers and principals. When: July 2014	Agreement reached with NSW Teachers Federation in Term 3, 2014 to implement a new improvement process for teachers, executive teachers and principals to manage underperformance. The new procedures reduce the previous lengthy process of resolving underperformance from around six months to 10 weeks. It will consist of five weeks support and guidance and a further five week assessment period if required.	2014 🗸
	What: Streamlined processes enable school leaders to swiftly identify and	Agreement reached with NSW Teachers Federation in Term 3, 2014 to implement a new improvement process for probationary teachers. New Probationary Teacher improvement processes were published on 22 August 2014.	2014 🗸
	respond to underperformance for probationary and temporary teachers. When: January 2015	The new Temporary Teacher improvement processes were published on 31 October 2014.	2014 🗸
	when: January 2015	Full implementation by 2015.	2015 🗸
	What: Principal salary and classification are linked to school complexity not just	Agreement reached with NSW Teachers Federation in 2013 for a new principal classification.	2013 🗸
	student numbers. When: 2016	Principals, including teaching principals or associate principals, will be paid more if they lead more complex schools. Full implementation by 2016.	2016 🗸
	What: School leaders have leadership and management credentials before being eligible for leadership positions. When: 2016	The online credential assists leaders to be well supported to meet their accountabilities with regard to departmental policies, documents, processes and procedures.	2016 🗸
	What: Schools can offer local incentives within their budgets. When: 2012	All NSW public schools have the capacity to determine appropriate local incentives within their budget to either attract or retain staff.	2012 🗸
	What: Schools manage more than 70% of the total public school education budget under a new Resource Allocation Model (RAM). When: 2016	Principals have oversight of their total budget with the 2016 RAM report.	2016 🗸

Reform area	What we promised	What's being delivered	Achieved
Managing resources	What: Schools manage a budget that separates staffing and	Progressive implementation with the first group of schools (229)* receiving a total school budget allocation with separate staffing and operational funding.	2014 🗸
	non-staffing funding. When: 2014	An accredited course has been developed for NSW public school leaders to assist decision making in core school financial management.	2014 🗸
		An accredited course has been developed for NSW public school leaders in strategic financial management. This course enables principals to deliver a comprehensive school plan and annual report connected to student learning outcomes and resources.	2014 🗸
	What: Funding for schools reflects complexity as well as student numbers. When: 2014	\$300 million has been allocated through two new equity loadings for Aboriginal background and socio-economic background. Targeted (individual student) funding delivered through new Resource Allocation Model (RAM) to NSW public schools.	2014 🗸
		Of this funding, the needs based funding allocation delivered \$250 million to all NSW public schools to meet additional learning needs of more than 390,000 students from low socio-economic backgrounds.	2014 🗸
		Of this funding, the needs based funding allocation delivered more that \$48 million to NSW public schools to meet additional learning needs of all students with an Aboriginal background. Funding provided to support all 49,000 Aboriginal students in 1,996 schools.	2014 🗸
		The Family Occupation and Education Index (FOEI) developed to measure the socio-economic status of every NSW public school.	2013 🗸
		The new English as an Additional Language or Dialect (EALD) Learning Progression Tool has been used to identify student needs for the English Language Proficiency loading.	2014 🗸
		New equity loadings have been developed for low level adjustment for disability and English language proficiency.	2014 🗸
		Schools are being funded through the RAM for 5 loadings: Aboriginal background, Socio-economic background, low level adjustment for disability, English language proficiency and location loading.	2014 🗸
	What: Funding changes gradually based on student numbers and complexity.	The base school allocation components are under development as part of the phased implementation of the RAM.	2016 🗸
	When: 2016	New location loading has been developed as the first component of the base school allocation for RAM.	2014 🗸
	What: Schools can manage annual planned maintenance to fit in with educational needs. When: 2012	All NSW public school principals have more say over decisions such as painting, replacing carpets and repairing roofs.	2012 🗸
	What: Removal of restrictions for some equity grants. When: 2012	Restrictions removed on some specific tied grants worth \$5,000.	2012 🗸
	What: Combining some equity grants. When: 2012	NSW public schools that received equity tied grants have greater flexibility in the use of funding to support the engagement and learning needs of students in their local context.	2012 🗸

Reform area	What we promised	What's being delivered	Achieved
Reducing red tape	What: A comprehensive school plan and annual report connected to student learning outcomes and budget.	School planning information was released to all NSW public schools in Term 3, 2014.	2014 🗸
	When: 2015	A new online tool is under development for schools to streamline school planning processes.	2015 🗸
	What: Fewer and simpler policies organised around the work of schools.	Under Stage 1, 120 existing policy related documents were deleted, merged or identified for amalgamation or review and a refreshed intranet policy page provided easier access.	2012 🗸
	When: 2012–14	A procedure has been established to ensure that new policies are approved and there is a regular review process for all policies.	2014 🗸
	What: New information systems and streamlined processes, including finance	New budget planning tool introduced to first group of schools (229)* to support increased authority to manage staffing and finance.	2013 🗸
	and human resources transactions. When: 2015	Further development underway to provide all NSW public schools with the tools to better manage increased authority over staffing and finances.	2015 🗸
locally to jointly create administrati	What: Schools have opportunities to jointly create administrative, management and leadership structures	All NSW public schools have some capacity to jointly create administrative, management and leadership structures across schools, depending on their needs and budget.	2013 🗸
	across schools. When: 2015	Further enhancements are in development.	2015 🗸
	What: New processes and templates make it easier for schools to share staff and resources. When: 2015	Planning is underway to provide all NSW public schools with access to new processes and tools to facilitate sharing of staff and resources.	2015 🗸
What: Principals free to make more local decisions for purchases up to \$5,000. When: 2012		Changed procurement rules enable all principals to make decisions for purchases up to \$5000.	2012 🗸
	What: Local contractors will have more opportunities to gain work in local schools. When: 2012	All NSW public schools can buy locally and build relationships with local businesses and service providers.	2012 🗸
	What: Schools choose from a menu of community consultation strategies to	All NSW public schools have access to resources to help build stronger family and community partnerships. These include a principal's guide and consultative decision-making resource.	2013 🗸
	suit their contexts. When: 2013–14	An additional resource to strengthen consultative decision making has been developed and is being used by Directors Public Schools NSW to support principals. This resource enhances principals' capacity to develop a comprehensive school plan in consultation with the school community.	2014 🗸

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^{*}The 229 schools that participated in the Empowering Local Schools National Partnership.

Appendix 4

ELS Global Autonomy – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.951	1.213	1.608	.108
Treatment Period	.025	.018	1.408	.159
ELS	.477	.488	.977	.329
DID	.097	.031	3.149	.002
State - NSW	096	.807	120	.905
State - NT	.277	.811	.341	.733
State - QLD	181	.488	370	.711
State - SA	2.703	1.224	2.208	.027
State - TAS	-1.370	.853	-1.606	.108
State - VIC	297	.419	710	.478
State - WA	314	.325	964	.335
SEIFA 2	-1.651	.915	-1.805	.071
SEIFA 3	-2.699	.739	-3.653	.000
SEIFA 4	-1.412	.501	-2.816	.005
SEIFA 5	964	.530	-1.817	.069
SEIFA 6	-2.490	.855	-2.912	.004
SEIFA 7	.372	.791	.471	.638
SEIFA 8	-1.818	.578	-3.145	.002
SEIFA 9	-1.029	.578	-1.780	.075
SEIFA 10	-1.481	.757	-1.958	.050
Gender	.258	.488	.528	.597
School type Combined	-1.066	.840	-1.269	.204
School type Primary	.097	.840	.116	.908
School type Secondary	-2.719	.927	-2.932	.003
School type Special	1.220	.876	1.392	.164
Remoteness Major Cities	460	.478	963	.336
Remoteness Outer Regional	372	.430	865	.387
Remoteness Remote	-1.180	.824	-1.433	.152
Remoteness Very Remote	248	.868	286	.775

ELS Global Autonomy - Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.925	1.654	1.164	.245
Treatment Period	.009	.019	.457	.648
ELS	-1.624	.485	-3.346	.001
DID	.149	.046	3.208	.001
State - NSW	-2.797	1.232	-2.271	.023
State - NT	.023	.999	.023	.982
State - QLD	.079	.683	.116	.908
State - SA	1.892	1.199	1.577	.115
State - TAS	.947	1.511	.627	.531
State - VIC	377	.664	568	.570
State - WA	269	.558	482	.630
SEIFA 2	.819	.999	.819	.413
SEIFA 3	2.427	1.694	1.433	.152
SEIFA 4	1.340	1.222	1.097	.273
SEIFA 5	1.537	1.304	1.179	.239
SEIFA 6	.140	.875	.161	.872
SEIFA 7	2.574	.980	2.626	.009
SEIFA 8	.841	1.304	.645	.519
SEIFA 9	1.469	1.211	1.213	.225
SEIFA 10	1.767	1.221	1.446	.148
Gender	.272	.483	.564	.573
School type Combined	606	1.156	524	.601
School type Primary	-2.281	.966	-2.361	.018
School type Secondary	-2.614	1.063	-2.460	.014
School type Special	-1.045	1.074	973	.331
Remoteness Major Cities	811	.664	-1.222	.222
Remoteness Outer Regional	413	.441	937	.349
Remoteness Remote	-3.962	1.750	-2.264	.024
Remoteness Very Remote	453	1.127	402	.688

ELS Global Autonomy - Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.766	1.358	.564	.573
Treatment Period	028	.018	-1.580	.114
ELS	.612	.550	1.112	.266
DID	.070	.036	1.965	.049
State - NSW	1.268	1.001	1.266	.206
State - NT	.843	.855	.986	.324
State - QLD	250	.572	436	.663
State - SA	2.289	1.373	1.668	.095
State - TAS	-1.405	.860	-1.632	.103
State - VIC	370	.414	895	.371
State - WA	314	.317	988	.323
SEIFA 2	-3.126	1.142	-2.737	.006
SEIFA 3	-2.796	.758	-3.689	.000
SEIFA 4	-1.398	.526	-2.656	.008
SEIFA 5	-1.004	.545	-1.841	.066
SEIFA 6	-3.042	.909	-3.347	.001
SEIFA 7	.061	.852	.072	.943
SEIFA 8	-1.858	.590	-3.151	.002
SEIFA 9	-1.134	.611	-1.856	.063
SEIFA 10	-1.452	.822	-1.766	.077
Gender	.389	.550	.708	.479
School type Combined	.296	1.001	.296	.767
School type Primary	1.460	1.074	1.360	.174
School type Secondary	-1.137	.828	-1.374	.169
School type Special	2.657	1.147	2.318	.021
Remoteness Major Cities	531	.471	-1.128	.259
Remoteness Outer Regional	496	.426	-1.164	.244
Remoteness Remote	-1.318	.867	-1.520	.128
Remoteness Very Remote	490	.914	536	.592

ELS Autonomy Decision Making - Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.650	1.164	1.417	.156
Treatment Period	.065	.024	2.718	.007
ELS	.656	.660	.994	.320
DID	.119	.042	2.866	.004
State - NSW	-1.813	.794	-2.285	.022
State - NT	-3.046	.959	-3.175	.002
State - QLD	-1.736	.908	-1.912	.056
State - SA	833	.696	-1.196	.232
State - TAS	-2.574	1.009	-2.551	.011
State - VIC	.104	1.033	.100	.920
State - WA	-1.480	.696	-2.127	.033
SEIFA 2	950	.730	-1.302	.193
SEIFA 3	1.744	1.033	1.689	.091
SEIFA 4	.183	.661	.277	.782
SEIFA 5	922	.824	-1.120	.263
SEIFA 6	.300	.623	.482	.630
SEIFA 7	-2.894	1.009	-2.870	.004
SEIFA 8	1.075	.730	1.473	.141
SEIFA 9	530	.623	852	.394
SEIFA 10	599	.582	-1.029	.303
Gender	-1.240	1.123	-1.104	.270
School type Combined	291	1.033	282	.778
School type Primary	021	.122	168	.867
School type Secondary	124	.122	-1.013	.311
School type Special	.043	.130	.329	.742
Remoteness Major Cities	.026	.020	1.295	.195
Remoteness Outer Regional	018	.026	698	.485
Remoteness Remote	.014	.046	.310	.756
Remoteness Very Remote	066	.057	-1.152	.249

ELS Autonomy Decision Making - Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	2.657	2.198	1.209	.227
Treatment Period	.047	.025	1.850	.064
ELS	-2.120	.645	-3.287	.001
DID	.175	.061	2.851	.004
State - NSW	-2.774	1.636	-1.695	.090
State - NT	.314	1.328	.236	.813
State - QLD	.372	.908	.410	.682
State - SA	3.343	1.594	2.098	.036
State - TAS	.341	2.007	.170	.865
State - VIC	166	.882	189	.850
State - WA	080	.741	108	.914
SEIFA 2	.053	1.328	.040	.968
SEIFA 3	2.825	2.251	1.255	.209
SEIFA 4	.694	1.623	.428	.669
SEIFA 5	.976	1.733	.563	.573
SEIFA 6	524	1.162	450	.652
SEIFA 7	2.748	1.302	2.111	.035
SEIFA 8	1.196	1.733	.690	.490
SEIFA 9	1.224	1.609	.761	.447
SEIFA 10	1.409	1.623	.868	.386
Gender	.107	.642	.166	.868
School type Combined	840	1.536	547	.585
School type Primary	-2.330	1.284	-1.815	.070
School type Secondary	-3.275	1.412	-2.320	.020
School type Special	-1.705	1.427	-1.195	.232
Remoteness Major Cities	-1.451	.882	-1.646	.100
Remoteness Outer Regional	736	.586	-1.255	.209
Remoteness Remote	-4.095	2.325	-1.761	.078
Remoteness Very Remote	836	1.497	558	.577

ELS Autonomy Decision Making – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.819	1.829	.448	.654
Treatment Period	013	.024	545	.586
ELS	.906	.741	1.224	.221
DID	.102	.048	2.105	.035
State - NSW	1.230	1.349	.912	.362
State - NT	1.010	1.152	.877	.381
State - QLD	159	.771	206	.836
State - SA	2.220	1.849	1.201	.230
State - TAS	-1.514	1.159	-1.306	.192
State - VIC	271	.557	486	.627
State - WA	094	.427	220	.826
SEIFA 2	-3.460	1.538	-2.249	.025
SEIFA 3	-3.371	1.021	-3.301	.001
SEIFA 4	-1.913	.709	-2.698	.007
SEIFA 5	979	.734	-1.332	.183
SEIFA 6	-3.316	1.224	-2.708	.007
SEIFA 7	516	1.147	450	.653
SEIFA 8	-1.626	.794	-2.048	.041
SEIFA 9	-1.280	.823	-1.556	.120
SEIFA 10	-1.366	1.107	-1.234	.217
Gender	.339	.741	.458	.647
School type Combined	.402	1.348	.298	.765
School type Primary	1.625	1.447	1.123	.261
School type Secondary	-1.163	1.115	-1.043	.297
School type Special	2.572	1.544	1.665	.096
Remoteness Major Cities	707	.634	-1.116	.265
Remoteness Outer Regional	744	.574	-1.297	.195
Remoteness Remote	-1.390	1.167	-1.191	.234
Remoteness Very Remote	771	1.232	626	.531

ELS Autonomy Managing Staff – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.318	1.827	.721	.471
Treatment Period	023	.027	865	.387
ELS	.476	.735	.647	.518
DID	.139	.046	3.012	.003
State - NSW	.775	1.216	.638	.524
State - NT	1.118	1.221	.915	.360
State - QLD	.004	.735	.005	.996
State - SA	3.714	1.843	2.015	.044
State - TAS	-1.020	1.284	794	.427
State - VIC	.216	.630	.342	.732
State - WA	202	.490	413	.680
SEIFA 2	-2.133	1.378	-1.548	.122
SEIFA 3	-2.595	1.113	-2.332	.020
SEIFA 4	-1.513	.755	-2.004	.045
SEIFA 5	-1.166	.799	-1.460	.144
SEIFA 6	-3.315	1.288	-2.574	.010
SEIFA 7	.698	1.191	.586	.558
SEIFA 8	-1.650	.870	-1.896	.058
SEIFA 9	840	.871	965	.335
SEIFA 10	-1.871	1.139	-1.642	.101
Gender	.637	.735	.867	.386
School type Combined	888	1.264	703	.482
School type Primary	.455	1.264	.360	.719
School type Secondary	-2.883	1.397	-2.064	.039
School type Special	1.203	1.319	.912	.362
Remoteness Major Cities	454	.719	631	.528
Remoteness Outer Regional	245	.648	379	.705
Remoteness Remote	-1.947	1.240	-1.570	.117
Remoteness Very Remote	142	1.308		.914

ELS Autonomy Managing Staff – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.939	2.500	.775	.438
Treatment Period	062	.029	-2.156	.031
ELS	-2.517	.734	-3.431	.001
DID	.202	.070	2.899	.004
State - NSW	-4.275	1.861	-2.297	.022
State - NT	.394	1.511	.261	.794
State - QLD	002	1.032	002	.998
State - SA	1.720	1.813	.949	.343
State - TAS	2.202	2.283	.965	.335
State - VIC	508	1.003	506	.613
State - WA	413	.843	490	.624
SEIFA 2	1.946	1.510	1.289	.198
SEIFA 3	5.163	2.560	2.017	.044
SEIFA 4	3.212	1.847	1.740	.082
SEIFA 5	2.989	1.971	1.517	.129
SEIFA 6	.849	1.322	.642	.521
SEIFA 7	4.550	1.481	3.072	.002
SEIFA 8	2.457	1.971	1.247	.213
SEIFA 9	3.108	1.830	1.698	.090
SEIFA 10	3.462	1.846	1.875	.061
Gender	.674	.730	.923	.356
School type Combined	233	1.748	133	.894
School type Primary	-3.558	1.460	-2.437	.015
School type Secondary	-2.981	1.606	-1.856	.064
School type Special	-2.296	1.623	-1.414	.157
Remoteness Major Cities	-1.001	1.003	998	.318
Remoteness Outer Regional	396	.667	594	.552
Remoteness Remote	-7.052	2.645	-2.666	.008
Remoteness Very Remote	741	1.703	435	.664

ELS Autonomy Managing Staff – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.338	2.055	.165	.869
Treatment Period	019	.027	690	.490
ELS	.696	.833	.836	.403
DID	.100	.054	1.841	.066
State - NSW	1.966	1.516	1.297	.195
State - NT	1.596	1.294	1.233	.218
State - QLD	190	.866	219	.826
State - SA	2.867	2.078	1.380	.168
State - TAS	937	1.303	719	.472
State - VIC	.124	.626	.198	.843
State - WA	202	.480	421	.674
SEIFA 2	-3.468	1.729	-2.006	.045
SEIFA 3	-2.670	1.148	-2.326	.020
SEIFA 4	-1.538	.797	-1.930	.054
SEIFA 5	-1.228	.825	-1.488	.137
SEIFA 6	-3.819	1.376	-2.775	.006
SEIFA 7	.079	1.289	.061	.951
SEIFA 8	-1.713	.893	-1.919	.055
SEIFA 9	926	.925	-1.001	.317
SEIFA 10	-1.736	1.244	-1.395	.163
Gender	.848	.833	1.019	.308
School type Combined	.294	1.515	.194	.846
School type Primary	1.642	1.626	1.010	.312
School type Secondary	-1.253	1.253	-1.000	.317
School type Special	2.464	1.736	1.420	.156
Remoteness Major Cities	539	.713	757	.449
Remoteness Outer Regional	365	.645	566	.571
Remoteness Remote	-2.217	1.312	-1.690	.091
Remoteness Very Remote	497	1.384	359	.719

ELS Autonomy Managing Resources - Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.693	1.537	1.101	.271
Treatment Period	.062	.023	2.740	.006
ELS	.318	.619	.515	.607
DID	.098	.039	2.525	.012
State - NSW	.234	1.023	.229	.819
State - NT	.663	1.028	.645	.519
State - QLD	.324	.618	.524	.601
State - SA	3.182	1.551	2.051	.040
State - TAS	-1.160	1.081	-1.073	.283
State - VIC	.011	.531	.021	.983
State - WA	045	.412	108	.914
SEIFA 2	-1.822	1.159	-1.571	.116
SEIFA 3	-2.949	.937	-3.149	.002
SEIFA 4	-1.443	.635	-2.272	.023
SEIFA 5	-1.053	.672	-1.567	.117
SEIFA 6	-2.554	1.084	-2.357	.018
SEIFA 7	167	1.002	166	.868
SEIFA 8	-2.081	.733	-2.840	.005
SEIFA 9	-1.235	.733	-1.686	.092
SEIFA 10	-1.479	.959	-1.542	.123
Gender	.237	.619	.383	.702
School type Combined	991	1.064	932	.352
School type Primary	.252	1.064	.237	.813
School type Secondary	-2.686	1.175	-2.286	.022
School type Special	1.506	1.110	1.357	.175
Remoteness Major Cities	565	.605	933	.351
Remoteness Outer Regional	588	.545	-1.078	.281
Remoteness Remote	-1.135	1.044	-1.088	.277
Remoteness Very Remote	365	1.101	332	.740

ELS Autonomy Managing Resources – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.544	2.112	.258	.797
Treatment Period	.051	.024	2.079	.038
ELS	-1.279	.620	-2.065	.039
DID	.137	.059	2.315	.021
State - NSW	-1.130	1.572	718	.473
State - NT	.840	1.276	.658	.510
State - QLD	.941	.872	1.080	.280
State - SA	2.811	1.531	1.836	.066
State - TAS	1.428	1.929	.740	.459
State - VIC	.578	.847	.682	.495
State - WA	.284	.712	.399	.690
SEIFA 2	.248	1.276	.194	.846
SEIFA 3	1.419	2.162	.656	.512
SEIFA 4	.568	1.560	.364	.716
SEIFA 5	1.038	1.665	.624	.533
SEIFA 6	233	1.117	209	.835
SEIFA 7	1.134	1.251	.907	.365
SEIFA 8	.343	1.665	.206	.837
SEIFA 9	.900	1.546	.582	.561
SEIFA 10	1.247	1.559	.800	.424
Gender	.247	.617	.401	.689
School type Combined	304	1.476	206	.837
School type Primary	-1.246	1.233	-1.010	.313
School type Secondary	-2.060	1.356	-1.519	.129
School type Special	237	1.371	173	.863
Remoteness Major Cities	670	.847	791	.429
Remoteness Outer Regional	544	.563	967	.334
Remoteness Remote	-2.015	2.234	902	.367
Remoteness Very Remote	.040	1.439	.028	.978

ELS Autonomy Managing Resources – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.341	1.729	.197	.844
Treatment Period	074	.023	-3.239	.001
ELS	.548	.700	.782	.434
DID	.074	.046	1.614	.107
State - NSW	1.891	1.275	1.483	.138
State - NT	1.486	1.089	1.365	.172
State - QLD	.234	.729	.321	.748
State - SA	2.881	1.748	1.648	.099
State - TAS	-1.332	1.096	-1.215	.224
State - VIC	116	.527	221	.825
State - WA	045	.404	111	.912
SEIFA 2	-3.661	1.455	-2.517	.012
SEIFA 3	-3.136	.966	-3.247	.001
SEIFA 4	-1.452	.671	-2.166	.030
SEIFA 5	-1.108	.694	-1.596	.111
SEIFA 6	-3.384	1.158	-2.923	.003
SEIFA 7	305	1.085	281	.779
SEIFA 8	-2.136	.751	-2.844	.004
SEIFA 9	-1.430	.778	-1.838	.066
SEIFA 10	-1.444	1.047	-1.379	.168
Gender	.466	.700	.665	.506
School type Combined	.665	1.275	.522	.602
School type Primary	1.909	1.368	1.395	.163
School type Secondary	-1.040	1.054	987	.324
School type Special	3.259	1.460	2.232	.026
Remoteness Major Cities	692	.600	-1.154	.248
Remoteness Outer Regional	762	.542	-1.404	.160
Remoteness Remote	-1.352	1.104	-1.225	.221
Remoteness Very Remote	776	1.165	667	.505

ELS Autonomy Working with the Community – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	3.711	1.382	2.686	.007
Treatment Period	010	.020	503	.615
ELS	.692	.556	1.244	.213
DID	.081	.035	2.310	.021
State - NSW	-1.109	.920	-1.206	.228
State - NT	219	.923	237	.813
State - QLD	-1.181	.556	-2.125	.034
State - SA	1.586	1.394	1.138	.255
State - TAS	-2.530	.972	-2.604	.009
State - VIC	-1.212	.477	-2.541	.011
State - WA	961	.370	-2.595	.009
SEIFA 2	-1.859	1.042	-1.784	.074
SEIFA 3	-3.006	.842	-3.571	.000
SEIFA 4	-1.495	.571	-2.618	.009
SEIFA 5	-1.162	.604	-1.925	.054
SEIFA 6	-2.829	.974	-2.905	.004
SEIFA 7	.673	.901	.748	.455
SEIFA 8	-2.601	.658	-3.950	.000
SEIFA 9	-1.155	.658	-1.755	.079
SEIFA 10	-1.325	.862	-1.537	.124
Gender	.329	.556	.591	.555
School type Combined	-1.760	.956	-1.841	.066
School type Primary	416	.956	435	.663
School type Secondary	-3.256	1.056	-3.082	.002
School type Special	1.437	.998	1.440	.150
Remoteness Major Cities	707	.544	-1.300	.194
Remoteness Outer Regional	592	.490	-1.207	.227
Remoteness Remote	-1.477	.938	-1.574	.116
Remoteness Very Remote	505	.989	511	.610

ELS Autonomy Working with the Community – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	3.407	1.869	1.823	.068
Treatment Period	019	.022	873	.383
ELS	-1.783	.548	-3.251	.001
DID	.146	.052	2.794	.005
State - NSW	-4.696	1.391	-3.375	.001
State - NT	891	1.129	789	.430
State - QLD	-1.109	.772	-1.437	.151
State - SA	.592	1.355	.437	.662
State - TAS	.468	1.707	.274	.784
State - VIC	-1.574	.750	-2.099	.036
State - WA	-1.078	.630	-1.711	.087
SEIFA 2	1.547	1.129	1.370	.171
SEIFA 3	2.644	1.914	1.381	.167
SEIFA 4	1.871	1.380	1.356	.175
SEIFA 5	2.259	1.473	1.534	.125
SEIFA 6	.716	.988	.725	.469
SEIFA 7	3.326	1.107	3.004	.003
SEIFA 8	.330	1.473	.224	.823
SEIFA 9	1.946	1.368	1.422	.155
SEIFA 10	2.245	1.380	1.627	.104
Gender	.336	.546	.615	.539
School type Combined	971	1.306	743	.458
School type Primary	-3.163	1.091	-2.898	.004
School type Secondary	-2.908	1.200	-2.422	.015
School type Special	761	1.213	628	.530
Remoteness Major Cities	828	.750	-1.105	.269
Remoteness Outer Regional	551	.498	-1.105	.269
Remoteness Remote	-5.045	1.977	-2.552	.011
Remoteness Very Remote	734	1.273	577	.564

ELS Autonomy Working with the Community – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	2.474	1.549	1.597	.110
Treatment Period	030	.020	-1.485	.138
ELS	.685	.627	1.092	.275
DID	.049	.041	1.206	.228
State - NSW	.151	1.142	.133	.895
State - NT	.200	.975	.205	.838
State - QLD	-1.057	.653	-1.619	.106
State - SA	1.619	1.566	1.034	.301
State - TAS	-2.478	.982	-2.524	.012
State - VIC	-1.252	.472	-2.652	.008
State - WA	961	.362	-2.655	.008
SEIFA 2	-3.112	1.303	-2.389	.017
SEIFA 3	-3.069	.865	-3.548	.000
SEIFA 4	-1.351	.601	-2.249	.025
SEIFA 5	-1.118	.622	-1.796	.072
SEIFA 6	-3.104	1.037	-2.993	.003
SEIFA 7	.667	.972	.687	.492
SEIFA 8	-2.556	.673	-3.799	.000
SEIFA 9	-1.227	.697	-1.761	.078
SEIFA 10	-1.404	.938	-1.497	.134
Gender	.319	.627	.508	.611
School type Combined	502	1.142	439	.660
School type Primary	.844	1.225	.689	.491
School type Secondary	-1.887	.944	-1.999	.046
School type Special	2.756	1.308	2.107	.035
Remoteness Major Cities	746	.537	-1.388	.165
Remoteness Outer Regional	728	.486	-1.498	.134
Remoteness Remote	-1.388	.989	-1.404	.160
Remoteness Very Remote	488	1.043	468	.640

LSLD Global Autonomy – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.561	.797	1.958	.051
Treatment Period	026	.058	453	.651
LSLD	654	.788	830	.407
DID	.231	.074	3.098	.002
SEIFA 2	252	.415	607	.544
SEIFA 3	323	.678	477	.634
SEIFA 4	910	.887	-1.026	.305
SEIFA 5	-1.189	.635	-1.873	.061
SEIFA 6	.141	.679	.208	.836
SEIFA 7	323	.499	647	.518
SEIFA 8	-1.363	.615	-2.217	.027
SEIFA 9	364	.474	768	.443
SEIFA 10	041	.320	128	.898
Gender	918	1.046	878	.380
School type Combined	-1.679	.679	-2.475	.014
School type Primary	494	.554	892	.373
School type Secondary	704	.919	766	.444
Remoteness Major Cities	.576	.554	1.040	.299
Remoteness Outer Regional	.908	.415	2.186	.029
Remoteness Remote	-1.463	1.046	-1.399	.162
Remoteness Very Remote	.163	.797	.205	.838

LSLD Autonomy Decision Making - Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.805	1.093	1.651	.099
Treatment Period	056	.079	706	.480
LSLD	-2.116	1.080	-1.959	.050
DID	.302	.102	2.958	.003
SEIFA 2	.443	.570	.778	.437
SEIFA 3	568	.930	611	.541
SEIFA 4	601	1.215	495	.621
SEIFA 5	984	.870	-1.132	.258
SEIFA 6	.792	.930	.851	.395
SEIFA 7	894	.685	-1.306	.192
SEIFA 8	-2.024	.843	-2.402	.016
SEIFA 9	546	.649	841	.400
SEIFA 10	399	.439	908	.364
Gender	774	1.433	540	.589
School type Combined	-1.414	.930	-1.520	.129
School type Primary	148	.759	195	.845
School type Secondary	361	1.259	287	.774
Remoteness Major Cities	1.412	.759	1.860	.063
Remoteness Outer Regional	.703	.570	1.235	.217
Remoteness Remote	-2.819	1.433	-1.966	.050
Remoteness Very Remote	330	1.093	302	.763

LSLD Autonomy Managing Staff - Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	2.071	1.251	1.656	.098
Treatment Period	134	.090	-1.484	.138
LSLD	893	1.236	723	.470
DID	.386	.117	3.306	.001
SEIFA 2	621	.652	953	.341
SEIFA 3	686	1.064	644	.520
SEIFA 4	-1.110	1.391	798	.425
SEIFA 5	-1.607	.996	-1.614	.107
SEIFA 6	.072	1.064	.067	.946
SEIFA 7	660	.783	842	.400
SEIFA 8	-1.956	.964	-2.028	.043
SEIFA 9	-1.172	.743	-1.577	.115
SEIFA 10	288	.503	573	.566
Gender	942	1.640	575	.566
School type Combined	-1.716	1.064	-1.613	.107
School type Primary	331	.869	381	.703
School type Secondary	807	1.441	560	.576
Remoteness Major Cities	.714	.869	.822	.411
Remoteness Outer Regional	1.283	.652	1.969	.049
Remoteness Remote	-1.900	1.640	-1.159	.247
Remoteness Very Remote	247	1.250	197	.844

LSLD Autonomy Managing Resources – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.602	.983	.612	.540
Treatment Period	.094	.071	1.326	.185
LSLD	.280	.971	.289	.773
DID	.198	.092	2.161	.031
SEIFA 2	501	.512	977	.329
SEIFA 3	534	.836	639	.523
SEIFA 4	.320	1.093	.293	.770
SEIFA 5	460	.782	588	.557
SEIFA 6	665	.836	795	.427
SEIFA 7	.330	.616	.535	.592
SEIFA 8	668	.758	882	.378
SEIFA 9	.267	.584	.457	.648
SEIFA 10	.304	.395	.769	.442
Gender	.579	1.289	.449	.654
School type Combined	-1.466	.836	-1.753	.080
School type Primary	210	.683	308	.758
School type Secondary	-1.755	1.132	-1.550	.122
Remoteness Major Cities	283	.683	415	.679
Remoteness Outer Regional	.653	.512	1.275	.203
Remoteness Remote	.036	1.289	.028	.978
Remoteness Very Remote	.747	.983	.761	.447

LSLD Autonomy Working with the Community – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	2.100	.896	2.342	.019
Treatment Period	063	.065	977	.329
LSLD	481	.886	543	.587
DID	.172	.084	2.042	.041
SEIFA 2	345	.467	740	.460
SEIFA 3	.212	.763	.277	.782
SEIFA 4	-2.618	.997	-2.627	.009
SEIFA 5	-1.745	.714	-2.445	.015
SEIFA 6	.430	.763	.564	.573
SEIFA 7	149	.562	265	.791
SEIFA 8	-1.467	.691	-2.122	.034
SEIFA 9	084	.533	158	.874
SEIFA 10	069	.360	191	.849
Gender	-2.632	1.176	-2.239	.025
School type Combined	-2.393	.763	-3.136	.002
School type Primary	-1.041	.623	-1.672	.095
School type Secondary	.278	1.033	.269	.788
Remoteness Major Cities	.779	.623	1.251	.211
Remoteness Outer Regional	1.352	.467	2.894	.004
Remoteness Remote	-1.858	1.176	-1.581	.114
Remoteness Very Remote	.506	.896	.564	.573

ELS Burnout – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	-2.007	1.645	-1.220	.222
Treatment Period	073	.024	-3.017	.003
ELS	.671	.662	1.013	.311
DID	.013	.042	.304	.761
State - NSW	.570	1.095	.521	.603
State - NT	2.218	1.099	2.018	.044
State - QLD	-1.403	.662	-2.121	.034
State - SA	-4.680	1.660	-2.820	.005
State - TAS	1.410	1.157	1.219	.223
State - VIC	.914	.568	1.610	.107
State - WA	151	.441	342	.732
SEIFA 2	.165	1.241	.133	.894
SEIFA 3	2.749	1.002	2.744	.006
SEIFA 4	1.902	.680	2.798	.005
SEIFA 5	1.348	.719	1.874	.061
SEIFA 6	.975	1.159	.841	.400
SEIFA 7	-1.248	1.072	-1.164	.244
SEIFA 8	1.765	.784	2.253	.024
SEIFA 9	1.790	.784	2.284	.022
SEIFA 10	3.487	1.026	3.399	.001
Gender	.847	.662	1.280	.201
School type Combined	1.662	1.139	1.460	.144
School type Primary	.662	1.138	.582	.561
School type Secondary	2.727	1.257	2.168	.030
School type Special	-1.715	1.188	-1.444	.149
Remoteness Major Cities	.027	.648	.041	.967
Remoteness Outer Regional	585	.584	-1.002	.316
Remoteness Remote	-1.446	1.117	-1.295	.195
Remoteness Very Remote	204	1.178	173	.863

ELS Burnout - Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.079	2.183	.036	.971
Treatment Period	084	.025	-3.323	.001
ELS	.199	.640	.310	.756
DID	041	.061	676	.499
State - NSW	-1.282	1.625	789	.430
State - NT	027	1.319	021	.983
State - QLD	-1.746	.901	-1.938	.053
State - SA	-2.029	1.583	-1.282	.200
State - TAS	-1.623	1.993	814	.415
State - VIC	-1.172	.876	-1.338	.181
State - WA	652	.736	886	.376
SEIFA 2	807	1.318	612	.541
SEIFA 3	1.410	2.235	.631	.528
SEIFA 4	2.007	1.612	1.245	.213
SEIFA 5	.400	1.721	.233	.816
SEIFA 6	162	1.154	141	.888
SEIFA 7	.479	1.293	.371	.711
SEIFA 8	.386	1.721	.224	.822
SEIFA 9	.294	1.598	.184	.854
SEIFA 10	1.604	1.612	.995	.320
Gender	.860	.638	1.349	.177
School type Combined	2.868	1.526	1.880	.060
School type Primary	1.620	1.275	1.271	.204
School type Secondary	2.176	1.402	1.552	.121
School type Special	.691	1.417	.487	.626
Remoteness Major Cities	-1.181	.876	-1.348	.178
Remoteness Outer Regional	389	.582	669	.503
Remoteness Remote	-3.641	2.309	-1.577	.115
Remoteness Very Remote	-3.806	1.487	-2.559	.011

ELS Burnout - Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	-1.612	1.860	867	.386
Treatment Period	.119	.024	4.861	.000
ELS	.370	.753	.491	.624
DID	.041	.049	.842	.400
State - NSW	371	1.371	270	.787
State - NT	1.867	1.171	1.594	.111
State - QLD	943	.784	-1.204	.229
State - SA	-3.695	1.880	-1.965	.049
State - TAS	1.673	1.179	1.420	.156
State - VIC	1.076	.567	1.898	.058
State - WA	151	.435	347	.728
SEIFA 2	1.516	1.564	.969	.332
SEIFA 3	2.834	1.038	2.729	.006
SEIFA 4	2.207	.721	3.061	.002
SEIFA 5	1.601	.747	2.143	.032
SEIFA 6	1.636	1.245	1.314	.189
SEIFA 7	632	1.167	541	.588
SEIFA 8	2.018	.808	2.499	.012
SEIFA 9	1.881	.836	2.249	.025
SEIFA 10	3.280	1.126	2.913	.004
Gender	.551	.753	.732	.464
School type Combined	.724	1.371	.528	.598
School type Primary	279	1.471	190	.850
School type Secondary	1.551	1.134	1.369	.171
School type Special	-2.759	1.570	-1.757	.079
Remoteness Major Cities	.186	.645	.289	.773
Remoteness Outer Regional	480	.583	824	.410
Remoteness Remote	829	1.187	698	.485
Remoteness Very Remote	.503	1.253	.402	.688

ELS Job Satisfaction - Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	532	1.351	394	.694
Treatment Period	.018	.020	.905	.365
ELS	113	.543	209	.835
DID	.069	.034	2.015	.044
State - NSW	1.222	.899	1.360	.174
State - NT	.280	.903	.310	.757
State - QLD	183	.543	337	.736
State - SA	2.349	1.363	1.724	.085
State - TAS	.202	.950	.213	.832
State - VIC	.325	.466	.698	.485
State - WA	172	.362	474	.635
SEIFA 2	271	1.019	266	.790
SEIFA 3	723	.823	878	.380
SEIFA 4	737	.558	-1.321	.187
SEIFA 5	458	.590	775	.438
SEIFA 6	-1.646	.952	-1.729	.084
SEIFA 7	.406	.880	.461	.645
SEIFA 8	721	.644	-1.121	.262
SEIFA 9	305	.644	474	.635
SEIFA 10	550	.842	653	.514
Gender	173	.543	318	.751
School type Combined	720	.935	770	.441
School type Primary	.288	.935	.308	.758
School type Secondary	-1.185	1.032	-1.148	.251
School type Special	1.266	.975	1.298	.194
Remoteness Major Cities	.676	.532	1.270	.204
Remoteness Outer Regional	1.066	.479	2.225	.026
Remoteness Remote	.587	.917	.640	.522
Remoteness Very Remote	1.678	.967	1.735	.083

ELS Job Satisfaction - Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.238	1.764	.701	.483
Treatment Period	.004	.020	.206	.837
ELS	.598	.518	1.155	.248
DID	.038	.049	.780	.435
State - NSW	-1.908	1.314	-1.452	.147
State - NT	040	1.066	037	.970
State - QLD	.004	.729	.006	.996
State - SA	755	1.279	590	.555
State - TAS	1.378	1.611	.855	.392
State - VIC	251	.708	355	.723
State - WA	.124	.595	.208	.835
SEIFA 2	1.333	1.066	1.251	.211
SEIFA 3	.645	1.807	.357	.721
SEIFA 4	1.663	1.303	1.276	.202
SEIFA 5	1.173	1.391	.843	.399
SEIFA 6	263	.933	282	.778
SEIFA 7	.551	1.045	.528	.598
SEIFA 8	1.196	1.391	.860	.390
SEIFA 9	1.448	1.292	1.121	.262
SEIFA 10	1.729	1.303	1.327	.185
Gender	160	.515	311	.756
School type Combined	-1.011	1.233	819	.413
School type Primary	-2.521	1.031	-2.447	.014
School type Secondary	-2.252	1.133	-1.987	.047
School type Special	941	1.146	822	.411
Remoteness Major Cities	223	.708	315	.752
Remoteness Outer Regional	.975	.470	2.073	.038
Remoteness Remote	-1.049	1.867	562	.574
Remoteness Very Remote	.331	1.202	.275	.783

ELS Job Satisfaction - Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	120	1.526	078	.937
Treatment Period	.030	.020	1.484	.138
ELS	006	.618	010	.992
DID	.095	.040	2.350	.019
State - NSW	1.127	1.126	1.001	.317
State - NT	.390	.961	.406	.685
State - QLD	384	.643	597	.550
State - SA	1.776	1.543	1.151	.250
State - TAS	008	.967	008	.993
State - VIC	.293	.465	.630	.529
State - WA	172	.357	481	.630
SEIFA 2	458	1.284	356	.722
SEIFA 3	886	.852	-1.040	.298
SEIFA 4	996	.592	-1.682	.093
SEIFA 5	707	.613	-1.153	.249
SEIFA 6	-2.016	1.022	-1.972	.049
SEIFA 7	184	.958	192	.848
SEIFA 8	970	.663	-1.464	.143
SEIFA 9	459	.687	669	.504
SEIFA 10	599	.924	649	.517
Gender	067	.618	108	.914
School type Combined	814	1.125	723	.470
School type Primary	.194	1.207	.161	.872
School type Secondary	-1.022	.930	-1.098	.272
School type Special	1.213	1.289	.941	.347
Remoteness Major Cities	.643	.529	1.215	.224
Remoteness Outer Regional	1.044	.479	2.181	.029
Remoteness Remote	.352	.974	.361	.718
Remoteness Very Remote	1.290	1.028	1.255	.210

LSLD Burnout - Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	873	1.065	820	.412
Treatment Period	175	.077	-2.274	.023
LSLD	2.896	1.053	2.751	.006
DID	054	.100	546	.585
SEIFA 2	-1.880	.555	-3.388	.001
SEIFA 3	-2.944	.906	-3.249	.001
SEIFA 4	3.412	1.185	2.881	.004
SEIFA 5	1.267	.848	1.494	.136
SEIFA 6	-2.983	.907	-3.290	.001
SEIFA 7	1.873	.667	2.808	.005
SEIFA 8	2.376	.821	2.893	.004
SEIFA 9	2.226	.633	3.517	.000
SEIFA 10	-1.467	.428	-3.428	.001
Gender	4.925	1.397	3.525	.000
School type Combined	.311	.906	.343	.732
School type Primary	690	.740	933	.351
School type Secondary	-3.429	1.227	-2.795	.005
Remoteness Major Cities	-3.256	.740	-4.400	.000
Remoteness Outer Regional	789	.555	-1.422	.155
Remoteness Remote	4.064	1.397	2.909	.004
Remoteness Very Remote	-1.118	1.065	-1.049	.294

LSLD Job Satisfaction – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	2.701	.827	3.266	.001
Treatment Period	.004	.060	.065	.948
LSLD	836	.817	-1.023	.307
DID	.207	.077	2.677	.008
SEIFA 2	495	.431	-1.149	.251
SEIFA 3	.914	.704	1.299	.194
SEIFA 4	-3.633	.920	-3.950	.000
SEIFA 5	-2.586	.658	-3.928	.000
SEIFA 6	1.193	.704	1.695	.090
SEIFA 7	-1.468	.518	-2.833	.005
SEIFA 8	-2.081	.638	-3.263	.001
SEIFA 9	-1.099	.491	-2.236	.026
SEIFA 10	.304	.332	.915	.360
Gender	-3.777	1.085	-3.482	.001
School type Combined	-1.850	.704	-2.628	.009
School type Primary	823	.575	-1.432	.152
School type Secondary	.547	.953	.574	.566
Remoteness Major Cities	1.454	.575	2.531	.012
Remoteness Outer Regional	.503	.431	1.167	.243
Remoteness Remote	-3.282	1.085	-3.026	.003
Remoteness Very Remote	197	.827	238	.812

ELS Global Job Demands – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	594	.546	-1.090	.276
Treatment Period	.007	.008	.920	.358
ELS	.218	.220	.993	.321
DID	.003	.014	.222	.824
State - NSW	240	.363	661	.509
State - NT	.165	.365	.453	.650
State - QLD	455	.219	-2.075	.038
State - SA	-1.545	.550	-2.806	.005
State - TAS	.556	.384	1.449	.147
State - VIC	.165	.188	.878	.380
State - WA	286	.146	-1.957	.050
SEIFA 2	.537	.411	1.304	.192
SEIFA 3	.828	.332	2.493	.013
SEIFA 4	.748	.225	3.315	.001
SEIFA 5	.733	.238	3.075	.002
SEIFA 6	.573	.385	1.491	.136
SEIFA 7	533	.356	-1.499	.134
SEIFA 8	.665	.260	2.560	.011
SEIFA 9	.506	.260	1.944	.052
SEIFA 10	.669	.340	1.967	.049
Gender	.045	.220	.205	.837
School type Combined	.366	.378	.970	.332
School type Primary	.214	.378	.568	.570
School type Secondary	1.174	.417	2.815	.005
School type Special	471	.394	-1.195	.232
Remoteness Major Cities	014	.215	067	.947
Remoteness Outer Regional	146	.194	752	.452
Remoteness Remote	009	.370	024	.981
Remoteness Very Remote	.872	.391	2.232	.026

ELS Global Job Demands – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.142	.734	.193	.847
Treatment Period	.015	.008	1.789	.074
ELS	047	.215	220	.826
DID	029	.020	-1.395	.163
State - NSW	.169	.546	.310	.757
State - NT	423	.443	955	.340
State - QLD	673	.303	-2.221	.026
State - SA	134	.532	252	.801
State - TAS	-1.041	.670	-1.553	.121
State - VIC	313	.295	-1.064	.287
State - WA	591	.247	-2.388	.017
SEIFA 2	552	.443	-1.245	.213
SEIFA 3	247	.752	329	.742
SEIFA 4	160	.542	296	.767
SEIFA 5	368	.579	637	.524
SEIFA 6	398	.388	-1.025	.305
SEIFA 7	219	.435	503	.615
SEIFA 8	679	.579	-1.174	.240
SEIFA 9	701	.537	-1.304	.192
SEIFA 10	603	.542	-1.112	.266
Gender	.040	.214	.185	.853
School type Combined	.257	.513	.500	.617
School type Primary	1.051	.429	2.452	.014
School type Secondary	.809	.471	1.715	.086
School type Special	.787	.477	1.651	.099
Remoteness Major Cities	165	.295	562	.574
Remoteness Outer Regional	124	.196	633	.527
Remoteness Remote	.340	.776	.437	.662
Remoteness Very Remote	.500	.500	.999	.318

ELS Global Job Demands – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	164	.611	269	.788
Treatment Period	007	.008	834	.404
ELS	.311	.248	1.256	.209
DID	.015	.016	.906	.365
State - NSW	720	.451	-1.597	.110
State - NT	.334	.385	.867	.386
State - QLD	534	.258	-2.072	.038
State - SA	-1.682	.618	-2.721	.007
State - TAS	.604	.387	1.559	.119
State - VIC	.170	.186	.912	.362
State - WA	286	.143	-2.004	.045
SEIFA 2	1.087	.514	2.115	.034
SEIFA 3	.879	.341	2.576	.010
SEIFA 4	.812	.237	3.425	.001
SEIFA 5	.802	.245	3.268	.001
SEIFA 6	.471	.409	1.151	.250
SEIFA 7	528	.383	-1.378	.168
SEIFA 8	.734	.265	2.766	.006
SEIFA 9	.559	.275	2.035	.042
SEIFA 10	.816	.370	2.205	.028
Gender	.140	.248	.565	.572
School type Combined	111	.451	247	.805
School type Primary	264	.483	547	.585
School type Secondary	.658	.373	1.766	.077
School type Special	903	.516	-1.750	.080
Remoteness Major Cities	011	.212	054	.957
Remoteness Outer Regional	138	.192	722	.470
Remoteness Remote	087	.390	222	.824
Remoteness Very Remote	.848	.412	2.060	.039

ELS Quantitative Demands – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.324	1.171	.276	.782
Treatment Period	015	.017	896	.370
ELS	.472	.471	1.001	.317
DID	.020	.030	.675	.500
State - NSW	-1.358	.779	-1.742	.081
State - NT	.761	.783	.972	.331
State - QLD	-1.500	.471	-3.184	.001
State - SA	-2.878	1.182	-2.436	.015
State - TAS	.845	.823	1.026	.305
State - VIC	724	.404	-1.792	.073
State - WA	489	.314	-1.558	.119
SEIFA 2	.769	.883	.871	.384
SEIFA 3	1.304	.713	1.827	.068
SEIFA 4	1.160	.484	2.396	.017
SEIFA 5	.883	.512	1.725	.085
SEIFA 6	127	.825	153	.878
SEIFA 7	.550	.763	.720	.471
SEIFA 8	060	.558	107	.914
SEIFA 9	.349	.558	.626	.531
SEIFA 10	1.611	.730	2.206	.027
Gender	1.093	.471	2.320	.020
School type Combined	.382	.811	.472	.637
School type Primary	048	.810	059	.953
School type Secondary	102	.895	114	.909
School type Special	987	.846	-1.167	.243
Remoteness Major Cities	.172	.461	.373	.709
Remoteness Outer Regional	530	.415	-1.276	.202
Remoteness Remote	-1.429	.795	-1.797	.072
Remoteness Very Remote	412	.838	491	.623

ELS Quantitative Demands – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	-3.104	1.555	-1.996	.046
Treatment Period	005	.018	303	.762
ELS	-1.138	.456	-2.494	.013
DID	013	.043	290	.771
State - NSW	-2.851	1.158	-2.462	.014
State - NT	.482	.940	.513	.608
State - QLD	-2.123	.642	-3.305	.001
State - SA	-1.519	1.128	-1.347	.178
State - TAS	3.256	1.420	2.292	.022
State - VIC	870	.624	-1.395	.163
State - WA	-1.006	.524	-1.919	.055
SEIFA 2	3.289	.939	3.501	.000
SEIFA 3	5.168	1.593	3.245	.001
SEIFA 4	2.708	1.149	2.358	.018
SEIFA 5	3.385	1.226	2.761	.006
SEIFA 6	2.453	.822	2.983	.003
SEIFA 7	1.979	.921	2.147	.032
SEIFA 8	1.622	1.226	1.323	.186
SEIFA 9	2.412	1.139	2.118	.034
SEIFA 10	1.406	1.148	1.224	.221
Gender	1.086	.454	2.390	.017
School type Combined	3.030	1.087	2.787	.005
School type Primary	1.014	.908	1.116	.264
School type Secondary	3.030	.999	3.033	.002
School type Special	075	1.010	075	.940
Remoteness Major Cities	1.096	.624	1.756	.079
Remoteness Outer Regional	586	.415	-1.413	.158
Remoteness Remote	-2.167	1.645	-1.317	.188
Remoteness Very Remote	1.327	1.060	1.252	.211

ELS Quantitative Demands - Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.505	1.332	.379	.705
Treatment Period	.031	.018	1.768	.077
ELS	.519	.540	.962	.336
DID	.031	.035	.871	.384
State - NSW	-1.494	.982	-1.521	.128
State - NT	.590	.839	.704	.481
State - QLD	-1.417	.561	-2.524	.012
State - SA	-2.704	1.347	-2.008	.045
State - TAS	.751	.844	.890	.373
State - VIC	818	.406	-2.016	.044
State - WA	489	.311	-1.572	.116
SEIFA 2	.832	1.120	.743	.458
SEIFA 3	1.190	.744	1.600	.110
SEIFA 4	1.157	.516	2.241	.025
SEIFA 5	.904	.535	1.690	.091
SEIFA 6	.040	.892	.045	.964
SEIFA 7	.757	.836	.905	.365
SEIFA 8	039	.578	068	.946
SEIFA 9	.239	.599	.399	.690
SEIFA 10	1.549	.806	1.921	.055
Gender	1.141	.539	2.115	.034
School type Combined	.246	.982	.250	.803
School type Primary	185	1.054	176	.861
School type Secondary	382	.812	470	.638
School type Special	-1.001	1.125	890	.373
Remoteness Major Cities	.078	.462	.169	.866
Remoteness Outer Regional	602	.418	-1.440	.150
Remoteness Remote	-1.439	.850	-1.692	.091
Remoteness Very Remote	533	.897	594	.552

ELS Cognitive Demands – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	353	1.050	336	.737
Treatment Period	.010	.015	.672	.502
ELS	.834	.423	1.974	.048
DID	.008	.027	.301	.764
State - NSW	480	.699	687	.492
State - NT	.291	.702	.415	.678
State - QLD	899	.422	-2.127	.033
State - SA	-3.017	1.060	-2.848	.004
State - TAS	.745	.738	1.009	.313
State - VIC	.269	.362	.743	.457
State - WA	782	.282	-2.776	.006
SEIFA 2	.655	.792	.827	.408
SEIFA 3	.816	.640	1.275	.202
SEIFA 4	.899	.434	2.071	.038
SEIFA 5	.878	.459	1.913	.056
SEIFA 6	.655	.740	.884	.377
SEIFA 7	-1.505	.684	-2.198	.028
SEIFA 8	.635	.500	1.268	.205
SEIFA 9	.816	.500	1.631	.103
SEIFA 10	1.015	.655	1.549	.121
Gender	070	.423	167	.868
School type Combined	052	.727	072	.942
School type Primary	.082	.727	.113	.910
School type Secondary	1.431	.803	1.783	.075
School type Special	361	.758	476	.634
Remoteness Major Cities	030	.414	072	.943
Remoteness Outer Regional	161	.373	431	.666
Remoteness Remote	.239	.713	.335	.737
Remoteness Very Remote	1.834	.752	2.440	.015

ELS Cognitive Demands - Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.135	1.425	.796	.426
Treatment Period	.029	.016	1.773	.076
ELS	215	.418	513	.608
DID	063	.040	-1.592	.112
State - NSW	680	1.061	641	.522
State - NT	-1.024	.861	-1.189	.235
State - QLD	-1.417	.589	-2.408	.016
State - SA	953	1.033	922	.356
State - TAS	-1.873	1.302	-1.438	.150
State - VIC	846	.572	-1.479	.139
State - WA	-1.399	.481	-2.911	.004
SEIFA 2	823	.861	956	.339
SEIFA 3	.084	1.460	.058	.954
SEIFA 4	037	1.053	035	.972
SEIFA 5	633	1.124	563	.573
SEIFA 6	648	.754	859	.390
SEIFA 7	248	.844	293	.769
SEIFA 8	-1.464	1.124	-1.303	.193
SEIFA 9	745	1.043	714	.475
SEIFA 10	426	1.053	405	.685
Gender	085	.416	204	.838
School type Combined	.101	.996	.101	.920
School type Primary	1.202	.832	1.444	.149
School type Secondary	1.002	.916	1.095	.274
School type Special	1.966	.925	2.124	.034
Remoteness Major Cities	562	.572	982	.326
Remoteness Outer Regional	117	.380	308	.758
Remoteness Remote	.196	1.508	.130	.897
Remoteness Very Remote	.573	.971	.590	.555

ELS Cognitive Demands – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.097	1.179	.083	.934
Treatment Period	017	.016	-1.068	.286
ELS	1.005	.477	2.105	.035
DID	.034	.031	1.091	.275
State - NSW	-1.055	.869	-1.214	.225
State - NT	.506	.742	.682	.495
State - QLD	-1.009	.497	-2.031	.042
State - SA	-3.272	1.192	-2.745	.006
State - TAS	.857	.747	1.148	.251
State - VIC	.278	.359	.773	.439
State - WA	782	.275	-2.837	.005
SEIFA 2	1.394	.991	1.406	.160
SEIFA 3	.907	.658	1.378	.168
SEIFA 4	1.045	.457	2.287	.022
SEIFA 5	1.038	.473	2.194	.028
SEIFA 6	.588	.789	.745	.456
SEIFA 7	-1.498	.739	-2.027	.043
SEIFA 8	.795	.512	1.553	.121
SEIFA 9	.915	.530	1.726	.084
SEIFA 10	1.284	.714	1.799	.072
Gender	.104	.477	.219	.827
School type Combined	624	.869	718	.473
School type Primary	492	.932	527	.598
School type Secondary	.824	.718	1.147	.251
School type Special	869	.995	873	.383
Remoteness Major Cities	024	.409	060	.952
Remoteness Outer Regional	143	.370	386	.700
Remoteness Remote	.129	.752	.172	.864
Remoteness Very Remote	1.824	.794	2.297	.022

ELS Emotional Demands – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	-1.691	1.234	-1.370	.171
Treatment Period	.021	.018	1.172	.241
ELS	.406	.497	.818	.414
DID	.012	.031	.367	.713
State - NSW	413	.822	502	.616
State - NT	.215	.825	.261	.794
State - QLD	-1.052	.497	-2.119	.034
State - SA	-3.437	1.246	-2.759	.006
State - TAS	1.202	.868	1.385	.166
State - VIC	.342	.426	.804	.422
State - WA	579	.331	-1.750	.080
SEIFA 2	1.183	.931	1.271	.204
SEIFA 3	1.989	.752	2.645	.008
SEIFA 4	1.752	.510	3.435	.001
SEIFA 5	1.759	.540	3.259	.001
SEIFA 6	1.368	.870	1.573	.116
SEIFA 7	-1.154	.805	-1.435	.151
SEIFA 8	1.617	.588	2.749	.006
SEIFA 9	1.172	.588	1.992	.046
SEIFA 10	1.484	.770	1.928	.054
Gender	.161	.497	.324	.746
School type Combined	1.158	.854	1.356	.175
School type Primary	.729	.854	.854	.393
School type Secondary	3.006	.944	3.186	.001
School type Special	904	.892	-1.014	.311
Remoteness Major Cities	023	.486	048	.962
Remoteness Outer Regional	239	.438	545	.586
Remoteness Remote	080	.838	095	.924
Remoteness Very Remote	1.855	.884	2.099	.036

ELS Emotional Demands – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.086	1.663	.052	.959
Treatment Period	.038	.019	1.960	.050
ELS	.012	.488	.025	.980
DID	056	.046	-1.210	.226
State - NSW	.828	1.238	.669	.504
State - NT	987	1.005	982	.326
State - QLD	-1.449	.687	-2.111	.035
State - SA	242	1.206	200	.841
State - TAS	-2.477	1.519	-1.631	.103
State - VIC	594	.667	891	.373
State - WA	-1.159	.561	-2.068	.039
SEIFA 2	-1.476	1.004	-1.469	.142
SEIFA 3	848	1.703	498	.618
SEIFA 4	474	1.228	386	.700
SEIFA 5	927	1.311	707	.479
SEIFA 6	-1.022	.879	-1.162	.245
SEIFA 7	746	.985	757	.449
SEIFA 8	-1.481	1.311	-1.130	.258
SEIFA 9	-1.695	1.217	-1.393	.164
SEIFA 10	-1.528	1.228	-1.245	.213
Gender	.150	.486	.309	.758
School type Combined	.659	1.162	.567	.571
School type Primary	2.559	.971	2.635	.008
School type Secondary	1.978	1.068	1.853	.064
School type Special	1.741	1.080	1.612	.107
Remoteness Major Cities	371	.667	556	.578
Remoteness Outer Regional	159	.443	358	.720
Remoteness Remote	1.024	1.759	.582	.560
Remoteness Very Remote	1.054	1.133	.930	.352

ELS Emotional Demands - Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	611	1.386	441	.660
Treatment Period	015	.018	797	.426
ELS	.579	.561	1.032	.302
DID	.036	.037	.973	.330
State - NSW	-1.584	1.022	-1.550	.121
State - NT	.593	.873	.680	.497
State - QLD	-1.159	.584	-1.984	.047
State - SA	-3.556	1.402	-2.537	.011
State - TAS	1.296	.878	1.475	.140
State - VIC	.355	.422	.840	.401
State - WA	579	.324	-1.788	.074
SEIFA 2	2.497	1.166	2.141	.032
SEIFA 3	2.049	.774	2.647	.008
SEIFA 4	1.882	.537	3.501	.000
SEIFA 5	1.893	.557	3.401	.001
SEIFA 6	1.123	.928	1.210	.226
SEIFA 7	-1.047	.870	-1.204	.229
SEIFA 8	1.751	.602	2.909	.004
SEIFA 9	1.239	.623	1.987	.047
SEIFA 10	1.723	.839	2.054	.040
Gender	.339	.561	.603	.546
School type Combined	009	1.022	009	.993
School type Primary	440	1.096	401	.688
School type Secondary	1.670	.845	1.977	.048
School type Special	-1.977	1.171	-1.689	.091
Remoteness Major Cities	014	.481	030	.976
Remoteness Outer Regional	226	.435	519	.604
Remoteness Remote	184	.885	208	.836
Remoteness Very Remote	1.819	.934	1.949	.051

ELS Demand for Hiding Emotions – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.084	.884	.095	.924
Treatment Period	005	.013	407	.684
ELS	134	.356	378	.706
DID	008	.022	365	.715
State - NSW	399	.588	678	.498
State - NT	.789	.591	1.335	.182
State - QLD	.315	.356	.886	.376
State - SA	496	.892	556	.578
State - TAS	.955	.622	1.536	.125
State - VIC	.652	.305	2.137	.033
State - WA	083	.237	350	.726
SEIFA 2	.907	.667	1.361	.174
SEIFA 3	.762	.539	1.416	.157
SEIFA 4	.692	.365	1.895	.058
SEIFA 5	.556	.386	1.439	.150
SEIFA 6	.807	.623	1.295	.195
SEIFA 7	209	.576	363	.717
SEIFA 8	.950	.421	2.256	.024
SEIFA 9	.376	.421	.893	.372
SEIFA 10	.553	.551	1.003	.316
Gender	436	.356	-1.227	.220
School type Combined	482	.612	788	.431
School type Primary	637	.612	-1.041	.298
School type Secondary	.350	.676	.518	.604
School type Special	-1.762	.639	-2.760	.006
Remoteness Major Cities	131	.348	377	.706
Remoteness Outer Regional	619	.314	-1.973	.049
Remoteness Remote	.441	.600	.735	.462
Remoteness Very Remote	1.261	.633	1.993	.046

ELS Demand for Hiding Emotions – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.229	1.207	1.018	.309
Treatment Period	.001	.014	.040	.968
ELS	105	.354	297	.766
DID	052	.034	-1.558	.119
State - NSW	.232	.899	.258	.796
State - NT	041	.729	056	.956
State - QLD	020	.498	040	.968
State - SA	1.151	.875	1.316	.188
State - TAS	-1.568	1.102	-1.423	.155
State - VIC	208	.484	430	.667
State - WA	708	.407	-1.740	.082
SEIFA 2	760	.729	-1.042	.298
SEIFA 3	-1.316	1.236	-1.065	.287
SEIFA 4	896	.891	-1.005	.315
SEIFA 5	-1.118	.951	-1.175	.240
SEIFA 6	730	.638	-1.144	.253
SEIFA 7	.230	.715	.322	.747
SEIFA 8	-1.201	.951	-1.262	.207
SEIFA 9	-1.762	.883	-1.995	.046
SEIFA 10	-1.207	.891	-1.354	.176
Gender	438	.353	-1.242	.214
School type Combined	712	.844	844	.399
School type Primary	.747	.705	1.059	.290
School type Secondary	404	.775	521	.602
School type Special	.178	.784	.227	.821
Remoteness Major Cities	191	.484	395	.693
Remoteness Outer Regional	757	.322	-2.354	.019
Remoteness Remote	.326	1.277	.256	.798
Remoteness Very Remote	.929	.822	1.129	.259

ELS Demand for Hiding Emotions – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.367	.998	.368	.713
Treatment Period	014	.013	-1.074	.283
ELS	.138	.404	.342	.733
DID	.012	.026	.449	.653
State - NSW	798	.736	-1.085	.278
State - NT	1.172	.628	1.865	.062
State - QLD	228	.421	543	.587
State - SA	-1.730	1.009	-1.715	.086
State - TAS	1.073	.632	1.697	.090
State - VIC	.677	.304	2.227	.026
State - WA	083	.233	356	.722
SEIFA 2	1.451	.839	1.729	.084
SEIFA 3	1.149	.557	2.062	.039
SEIFA 4	.795	.387	2.055	.040
SEIFA 5	.678	.401	1.693	.090
SEIFA 6	.531	.668	.794	.427
SEIFA 7	805	.626	-1.286	.199
SEIFA 8	1.072	.433	2.475	.013
SEIFA 9	.768	.449	1.712	.087
SEIFA 10	1.217	.604	2.015	.044
Gender	161	.404	397	.691
School type Combined	878	.736	-1.194	.233
School type Primary	-1.035	.789	-1.311	.190
School type Secondary	.366	.608	.602	.548
School type Special	-2.078	.842	-2.466	.014
Remoteness Major Cities	109	.346	314	.753
Remoteness Outer Regional	578	.313	-1.846	.065
Remoteness Remote	083	.637	131	.896
Remoteness Very Remote	1.129	.672	1.680	.093

ELS Global Job Resources – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.351	.538	.652	.514
Treatment Period	.040	.008	5.000	.000
ELS	.171	.216	.791	.429
DID	.026	.014	1.920	.055
State - NSW	037	.358	104	.918
State - NT	666	.360	-1.853	.064
State - QLD	021	.216	099	.921
State - SA	1.534	.543	2.826	.005
State - TAS	372	.378	984	.325
State - VIC	227	.186	-1.221	.222
State - WA	179	.144	-1.241	.215
SEIFA 2	226	.406	558	.577
SEIFA 3	-1.247	.328	-3.805	.000
SEIFA 4	444	.222	-1.997	.046
SEIFA 5	298	.235	-1.265	.206
SEIFA 6	648	.379	-1.710	.087
SEIFA 7	.381	.351	1.088	.277
SEIFA 8	795	.256	-3.101	.002
SEIFA 9	555	.256	-2.165	.030
SEIFA 10	-1.084	.336	-3.230	.001
Gender	125	.216	575	.565
School type Combined	322	.372	865	.387
School type Primary	.136	.372	.365	.715
School type Secondary	-1.056	.411	-2.568	.010
School type Special	.799	.389	2.056	.040
Remoteness Major Cities	.266	.212	1.254	.210
Remoteness Outer Regional	.373	.191	1.952	.051
Remoteness Remote	.113	.365	.309	.757
Remoteness Very Remote	.350	.385	.910	.363

ELS Global Job Resources – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.833	.720	1.157	.247
Treatment Period	.036	.008	4.354	.000
ELS	048	.211	227	.821
DID	.046	.020	2.308	.021
State - NSW	464	.536	865	.387
State - NT	689	.435	-1.584	.113
State - QLD	.309	.297	1.038	.299
State - SA	.880	.522	1.686	.092
State - TAS	006	.658	010	.992
State - VIC	100	.289	345	.730
State - WA	.073	.243	.301	.764
SEIFA 2	002	.435	005	.996
SEIFA 3	626	.737	849	.396
SEIFA 4	054	.532	101	.919
SEIFA 5	068	.568	120	.904
SEIFA 6	294	.381	772	.440
SEIFA 7	.668	.427	1.565	.118
SEIFA 8	309	.568	545	.586
SEIFA 9	321	.527	609	.543
SEIFA 10	035	.532	066	.947
Gender	123	.210	584	.559
School type Combined	720	.503	-1.431	.153
School type Primary	699	.421	-1.663	.096
School type Secondary	-1.659	.463	-3.587	.000
School type Special	120	.468	256	.798
Remoteness Major Cities	.056	.289	.195	.845
Remoteness Outer Regional	.351	.192	1.826	.068
Remoteness Remote	846	.762	-1.111	.267
Remoteness Very Remote	.101	.491	.206	.837

ELS Global Job Resources - Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	602	.606	993	.321
Treatment Period	.011	.008	1.408	.159
ELS	.116	.245	.471	.638
DID	.018	.016	1.097	.273
State - NSW	1.085	.447	2.427	.015
State - NT	388	.382	-1.016	.310
State - QLD	.032	.255	.126	.900
State - SA	1.697	.613	2.769	.006
State - TAS	439	.384	-1.144	.253
State - VIC	244	.185	-1.322	.186
State - WA	179	.142	-1.264	.206
SEIFA 2	-1.476	.510	-2.896	.004
SEIFA 3	-1.354	.338	-4.002	.000
SEIFA 4	561	.235	-2.386	.017
SEIFA 5	410	.243	-1.684	.092
SEIFA 6	-1.045	.406	-2.575	.010
SEIFA 7	.396	.380	1.040	.298
SEIFA 8	907	.263	-3.447	.001
SEIFA 9	664	.273	-2.436	.015
SEIFA 10	-1.250	.367	-3.406	.001
Gender	182	.245	743	.458
School type Combined	.799	.447	1.787	.074
School type Primary	1.258	.479	2.623	.009
School type Secondary	.015	.369	.041	.967
School type Special	1.997	.512	3.902	.000
Remoteness Major Cities	.249	.210	1.186	.235
Remoteness Outer Regional	.362	.190	1.902	.057
Remoteness Remote	.151	.387	.390	.696
Remoteness Very Remote	.280	.408	.686	.493

ELS Possibilities for Development – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.474	.864	.548	.583
Treatment Period	.026	.013	2.066	.039
ELS	.304	.347	.873	.382
DID	.008	.022	.375	.708
State - NSW	.162	.575	.282	.778
State - NT	-1.040	.577	-1.801	.072
State - QLD	.044	.347	.125	.900
State - SA	2.058	.871	2.362	.018
State - TAS	972	.607	-1.601	.109
State - VIC	379	.298	-1.271	.204
State - WA	232	.232	-1.003	.316
SEIFA 2	584	.651	897	.370
SEIFA 3	-1.505	.526	-2.861	.004
SEIFA 4	486	.357	-1.361	.173
SEIFA 5	339	.377	898	.369
SEIFA 6	779	.609	-1.280	.201
SEIFA 7	.775	.563	1.377	.169
SEIFA 8	-1.110	.411	-2.697	.007
SEIFA 9	919	.411	-2.233	.026
SEIFA 10	-1.609	.539	-2.988	.003
Gender	116	.347	333	.739
School type Combined	353	.598	590	.555
School type Primary	.326	.598	.545	.585
School type Secondary	-1.411	.660	-2.137	.033
School type Special	1.200	.624	1.924	.054
Remoteness Major Cities	.265	.340	.781	.435
Remoteness Outer Regional	.393	.306	1.282	.200
Remoteness Remote	.122	.586	.208	.835
Remoteness Very Remote	.466	.618	.753	.451

ELS Possibilities for Development – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.839	1.156	.726	.468
Treatment Period	.019	.013	1.439	.150
ELS	.314	.339	.926	.354
DID	.037	.032	1.144	.253
State - NSW	339	.861	394	.694
State - NT	798	.698	-1.143	.253
State - QLD	.532	.477	1.115	.265
State - SA	.806	.838	.962	.336
State - TAS	181	1.056	171	.864
State - VIC	134	.464	289	.772
State - WA	.153	.390	.393	.695
SEIFA 2	131	.698	188	.851
SEIFA 3	878	1.184	742	.458
SEIFA 4	.095	.854	.111	.912
SEIFA 5	.124	.911	.136	.892
SEIFA 6	209	.611	342	.733
SEIFA 7	.763	.685	1.114	.265
SEIFA 8	308	.911	338	.735
SEIFA 9	544	.846	643	.520
SEIFA 10	024	.853	028	.978
Gender	112	.338	333	.739
School type Combined	799	.808	989	.323
School type Primary	740	.675	-1.096	.273
School type Secondary	-2.105	.742	-2.835	.005
School type Special	108	.750	144	.885
Remoteness Major Cities	.106	.464	.228	.820
Remoteness Outer Regional	.340	.308	1.104	.270
Remoteness Remote	-1.047	1.223	856	.392
Remoteness Very Remote	.307	.787	.390	.697

ELS Possibilities for Development – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	555	.983	565	.572
Treatment Period	.060	.013	4.627	.000
ELS	.073	.398	.183	.854
DID	.000	.026	001	.999
State - NSW	1.498	.724	2.068	.039
State - NT	-1.010	.619	-1.632	.103
State - QLD	.178	.414	.429	.668
State - SA	2.571	.993	2.589	.010
State - TAS	-1.205	.623	-1.935	.053
State - VIC	444	.299	-1.484	.138
State - WA	232	.230	-1.012	.312
SEIFA 2	-2.219	.827	-2.685	.007
SEIFA 3	-1.641	.549	-2.992	.003
SEIFA 4	760	.381	-1.996	.046
SEIFA 5	574	.395	-1.456	.145
SEIFA 6	-1.086	.658	-1.651	.099
SEIFA 7	.984	.616	1.597	.110
SEIFA 8	-1.345	.427	-3.153	.002
SEIFA 9	-1.057	.442	-2.392	.017
SEIFA 10	-1.979	.595	-3.327	.001
Gender	349	.398	877	.380
School type Combined	.982	.724	1.355	.175
School type Primary	1.662	.777	2.138	.033
School type Secondary	221	.599	369	.712
School type Special	2.705	.830	3.260	.001
Remoteness Major Cities	.201	.341	.591	.555
Remoteness Outer Regional	.369	.308	1.197	.231
Remoteness Remote	.193	.627	.308	.758
Remoteness Very Remote	.400	.662	.605	.546

ELS Social Support from Colleagues – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	-1.913	1.438	-1.330	.184
Treatment Period	.092	.021	4.368	.000
ELS	128	.579	221	.825
DID	.097	.036	2.661	.008
State - NSW	.997	.957	1.041	.298
State - NT	-1.101	.961	-1.145	.252
State - QLD	946	.579	-1.635	.102
State - SA	1.108	1.451	.764	.445
State - TAS	1.009	1.011	.998	.318
State - VIC	069	.496	139	.890
State - WA	087	.386	226	.821
SEIFA 2	028	1.085	026	.979
SEIFA 3	594	.876	678	.498
SEIFA 4	075	.594	127	.899
SEIFA 5	399	.629	634	.526
SEIFA 6	127	1.014	125	.901
SEIFA 7	1.221	.937	1.303	.193
SEIFA 8	.209	.685	.305	.760
SEIFA 9	.014	.685	.020	.984
SEIFA 10	.292	.897	.326	.745
Gender	.503	.579	.869	.385
School type Combined	1.265	.995	1.271	.204
School type Primary	1.132	.995	1.137	.255
School type Secondary	.026	1.099	.024	.981
School type Special	1.258	1.039	1.211	.226
Remoteness Major Cities	1.008	.566	1.780	.075
Remoteness Outer Regional	1.109	.510	2.173	.030
Remoteness Remote	.083	.976	.085	.932
Remoteness Very Remote	268	1.030	260	.795

ELS Social Support from Colleagues – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	-2.612	1.982	-1.318	.188
Treatment Period	.104	.023	4.551	.000
ELS	.088	.582	.152	.879
DID	.113	.055	2.045	.041
State - NSW	-1.164	1.476	789	.430
State - NT	-1.256	1.198	-1.048	.295
State - QLD	576	.819	704	.481
State - SA	-1.051	1.437	731	.465
State - TAS	3.426	1.811	1.892	.059
State - VIC	.417	.796	.524	.600
State - WA	.462	.668	.691	.489
SEIFA 2	1.994	1.198	1.665	.096
SEIFA 3	1.153	2.030	.568	.570
SEIFA 4	2.095	1.464	1.431	.153
SEIFA 5	1.601	1.563	1.025	.306
SEIFA 6	2.058	1.048	1.963	.050
SEIFA 7	.901	1.175	.767	.443
SEIFA 8	2.598	1.563	1.663	.096
SEIFA 9	2.176	1.451	1.499	.134
SEIFA 10	2.280	1.464	1.557	.120
Gender	.492	.579	.850	.395
School type Combined	1.511	1.386	1.090	.276
School type Primary	666	1.158	575	.565
School type Secondary	.399	1.273	.313	.754
School type Special	830	1.287	645	.519
Remoteness Major Cities	.973	.796	1.223	.221
Remoteness Outer Regional	1.052	.529	1.991	.047
Remoteness Remote	459	2.097	219	.827
Remoteness Very Remote	374	1.351	277	.782

ELS Social Support from Colleagues – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	-4.012	1.595	-2.515	.012
Treatment Period	030	.021	-1.441	.150
ELS	.064	.646	.099	.921
DID	.075	.042	1.782	.075
State - NSW	3.050	1.176	2.593	.010
State - NT	423	1.005	421	.674
State - QLD	775	.672	-1.153	.249
State - SA	1.106	1.613	.686	.493
State - TAS	1.457	1.011	1.441	.150
State - VIC	003	.486	007	.995
State - WA	087	.373	234	.815
SEIFA 2	-1.916	1.342	-1.428	.153
SEIFA 3	853	.891	957	.338
SEIFA 4	140	.619	227	.820
SEIFA 5	302	.641	472	.637
SEIFA 6	872	1.068	817	.414
SEIFA 7	1.078	1.001	1.078	.281
SEIFA 8	.305	.693	.441	.659
SEIFA 9	249	.718	348	.728
SEIFA 10	.217	.966	.225	.822
Gender	.689	.646	1.067	.286
School type Combined	3.316	1.176	2.819	.005
School type Primary	3.186	1.262	2.525	.012
School type Secondary	2.069	.972	2.128	.033
School type Special	3.283	1.347	2.437	.015
Remoteness Major Cities	1.076	.553	1.945	.052
Remoteness Outer Regional	1.341	.500	2.680	.007
Remoteness Remote	.324	1.018	.318	.750
Remoteness Very Remote	289	1.075	269	.788

ELS Self-efficacy – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.378	1.241	.305	.761
Treatment Period	.166	.018	9.089	.000
ELS	119	.499	238	.812
DID	002	.031	076	.939
State - NSW	-1.680	.826	-2.034	.042
State - NT	-1.705	.829	-2.056	.040
State - QLD	.621	.499	1.245	.213
State - SA	1.947	1.252	1.555	.120
State - TAS	1.365	.873	1.564	.118
State - VIC	197	.428	461	.645
State - WA	293	.333	881	.379
SEIFA 2	2.412	.936	2.577	.010
SEIFA 3	-1.815	.756	-2.401	.016
SEIFA 4	356	.513	695	.487
SEIFA 5	.120	.542	.221	.825
SEIFA 6	.351	.875	.401	.688
SEIFA 7	924	.809	-1.142	.253
SEIFA 8	898	.591	-1.519	.129
SEIFA 9	262	.591	443	.658
SEIFA 10	-2.184	.774	-2.822	.005
Gender	-1.481	.499	-2.965	.003
School type Combined	-1.259	.859	-1.466	.143
School type Primary	-1.046	.859	-1.218	.223
School type Secondary	838	.949	883	.377
School type Special	.197	.896	.220	.826
Remoteness Major Cities	1.295	.489	2.649	.008
Remoteness Outer Regional	1.607	.440	3.651	.000
Remoteness Remote	2.109	.843	2.503	.012
Remoteness Very Remote	2.041	.888	2.297	.022

ELS Self-efficacy – Difference-in-Differences Prospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	4.132	1.670	2.475	.013
Treatment Period	.174	.019	9.045	.000
ELS	.380	.490	.775	.439
DID	.008	.047	.171	.865
State - NSW	1.597	1.243	1.284	.199
State - NT	-2.430	1.009	-2.409	.016
State - QLD	1.181	.689	1.712	.087
State - SA	3.524	1.211	2.911	.004
State - TAS	-3.358	1.525	-2.202	.028
State - VIC	245	.670	366	.715
State - WA	.077	.563	.137	.891
SEIFA 2	-2.191	1.009	-2.172	.030
SEIFA 3	-6.658	1.710	-3.894	.000
SEIFA 4	-4.378	1.233	-3.551	.000
SEIFA 5	-4.500	1.316	-3.419	.001
SEIFA 6	-3.819	.883	-4.326	.000
SEIFA 7	823	.989	832	.405
SEIFA 8	-4.941	1.316	-3.754	.000
SEIFA 9	-4.614	1.222	-3.775	.000
SEIFA 10	-4.447	1.233	-3.607	.000
Gender	-1.489	.488	-3.053	.002
School type Combined	-4.100	1.167	-3.513	.000
School type Primary	141	.975	145	.885
School type Secondary	-4.278	1.072	-3.989	.000
School type Special	1.353	1.084	1.248	.212
Remoteness Major Cities	.428	.670	.639	.523
Remoteness Outer Regional	1.709	.445	3.838	.000
Remoteness Remote	1.756	1.766	.994	.320
Remoteness Very Remote	.645	1.137	.567	.571

ELS Self-efficacy – Difference-in-Differences Retrospective Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	-1.357	1.419	956	.339
Treatment Period	071	.019	-3.805	.000
ELS	060	.575	105	.917
DID	005	.037	140	.889
State - NSW	.239	1.046	.228	.820
State - NT	451	.894	505	.614
State - QLD	.551	.598	.922	.357
State - SA	2.004	1.435	1.397	.163
State - TAS	1.343	.899	1.494	.135
State - VIC	056	.432	130	.897
State - WA	293	.332	883	.377
SEIFA 2	.480	1.194	.402	.688
SEIFA 3	-1.958	.792	-2.471	.014
SEIFA 4	338	.550	614	.539
SEIFA 5	035	.570	061	.952
SEIFA 6	887	.950	934	.350
SEIFA 7	-1.093	.890	-1.228	.219
SEIFA 8	-1.053	.616	-1.708	.088
SEIFA 9	404	.638	633	.527
SEIFA 10	-2.270	.859	-2.642	.008
Gender	-1.423	.575	-2.476	.013
School type Combined	.660	1.046	.631	.528
School type Primary	.874	1.122	.778	.436
School type Secondary	.898	.865	1.038	.299
School type Special	2.097	1.198	1.750	.080
Remoteness Major Cities	1.436	.492	2.918	.004
Remoteness Outer Regional	1.577	.445	3.543	.000
Remoteness Remote	2.179	.906	2.406	.016
Remoteness Very Remote	1.970	.956	2.062	.039

LSLD Global Job Demands – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	191	.347	550	.582
Treatment Period	012	.025	463	.643
LSLD	1.170	.343	3.415	.001
DID	003	.032	087	.930
SEIFA 2	612	.181	-3.386	.001
SEIFA 3	-1.203	.295	-4.078	.000
SEIFA 4	1.632	.385	4.235	.000
SEIFA 5	.016	.276	.059	.953
SEIFA 6	-1.060	.295	-3.592	.000
SEIFA 7	.341	.217	1.569	.117
SEIFA 8	.742	.267	2.775	.006
SEIFA 9	.213	.206	1.033	.302
SEIFA 10	340	.139	-2.444	.015
Gender	2.005	.455	4.411	.000
School type Combined	272	.295	923	.356
School type Primary	416	.241	-1.728	.084
School type Secondary	-2.011	.399	-5.036	.000
Remoteness Major Cities	-1.074	.241	-4.460	.000
Remoteness Outer Regional	154	.181	855	.393
Remoteness Remote	1.307	.455	2.874	.004
Remoteness Very Remote	.059	.347	.169	.866

LSLD Quantitative Demands - Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	.245	.767	.320	.749
Treatment Period	051	.055	917	.359
LSLD	1.025	.758	1.352	.177
DID	.025	.072	.344	.731
SEIFA 2	597	.400	-1.492	.136
SEIFA 3	942	.653	-1.442	.150
SEIFA 4	.879	.853	1.030	.303
SEIFA 5	465	.611	762	.446
SEIFA 6	.000	.653	.001	.999
SEIFA 7	.878	.481	1.828	.068
SEIFA 8	1.184	.592	2.001	.046
SEIFA 9	.470	.456	1.031	.303
SEIFA 10	-1.402	.308	-4.548	.000
Gender	2.039	1.006	2.026	.043
School type Combined	540	.653	828	.408
School type Primary	-1.003	.533	-1.882	.060
School type Secondary	-2.337	.884	-2.644	.008
Remoteness Major Cities	787	.533	-1.476	.140
Remoteness Outer Regional	.166	.400	.415	.678
Remoteness Remote	.451	1.006	.448	.654
Remoteness Very Remote	262	.767	342	.732

LSLD Cognitive Demands – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	368	.670	550	.583
Treatment Period	033	.048	676	.499
LSLD	2.218	.662	3.351	.001
DID	021	.063	335	.738
SEIFA 2	-1.225	.349	-3.509	.000
SEIFA 3	-1.925	.570	-3.379	.001
SEIFA 4	2.286	.745	3.069	.002
SEIFA 5	.097	.533	.181	.856
SEIFA 6	-1.539	.570	-2.700	.007
SEIFA 7	.321	.420	.765	.444
SEIFA 8	1.172	.516	2.270	.023
SEIFA 9	.347	.398	.872	.384
SEIFA 10	258	.269	957	.339
Gender	2.895	.878	3.295	.001
School type Combined	774	.570	-1.358	.175
School type Primary	630	.465	-1.354	.176
School type Secondary	-3.172	.772	-4.110	.000
Remoteness Major Cities	-1.837	.465	-3.948	.000
Remoteness Outer Regional	125	.349	359	.720
Remoteness Remote	1.879	.878	2.139	.033
Remoteness Very Remote	.418	.670	.624	.533

LSLD Emotional Demands – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	746	.783	952	.341
Treatment Period	018	.057	313	.755
LSLD	2.670	.774	3.449	.001
DID	.004	.073	.054	.957
SEIFA 2	-1.318	.408	-3.228	.001
SEIFA 3	-2.676	.666	-4.016	.000
SEIFA 4	3.809	.871	4.372	.000
SEIFA 5	.200	.624	.320	.749
SEIFA 6	-2.398	.667	-3.596	.000
SEIFA 7	.922	.491	1.880	.060
SEIFA 8	1.823	.604	3.019	.003
SEIFA 9	.620	.465	1.333	.183
SEIFA 10	699	.315	-2.219	.027
Gender	4.571	1.027	4.450	.000
School type Combined	327	.667	491	.624
School type Primary	735	.544	-1.351	.177
School type Secondary	-4.362	.903	-4.833	.000
Remoteness Major Cities	-2.426	.544	-4.458	.000
Remoteness Outer Regional	397	.408	973	.331
Remoteness Remote	3.130	1.027	3.046	.002
Remoteness Very Remote	.172	.783	.220	.826

LSLD Demand for Hiding Emotions – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.478	.571	2.590	.010
Treatment Period	022	.041	522	.602
LSLD	.538	.564	.954	.340
DID	045	.054	836	.403
SEIFA 2	596	.297	-2.006	.045
SEIFA 3	-1.515	.485	-3.121	.002
SEIFA 4	1.731	.634	2.728	.006
SEIFA 5	817	.454	-1.799	.072
SEIFA 6	-1.664	.486	-3.427	.001
SEIFA 7	363	.357	-1.015	.310
SEIFA 8	223	.440	507	.612
SEIFA 9	661	.339	-1.949	.052
SEIFA 10	782	.229	-3.412	.001
Gender	2.241	.748	2.995	.003
School type Combined	-1.234	.486	-2.542	.011
School type Primary	-1.371	.396	-3.459	.001
School type Secondary	-2.951	.657	-4.489	.000
Remoteness Major Cities	994	.396	-2.508	.012
Remoteness Outer Regional	189	.297	635	.526
Remoteness Remote	.947	.748	1.266	.206
Remoteness Very Remote	549	.570	963	.336

LSLD Global Resources – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.171	.345	3.393	.001
Treatment Period	.030	.025	1.208	.227
LSLD	144	.341	422	.673
DID	.070	.032	2.163	.031
SEIFA 2	109	.180	604	.546
SEIFA 3	002	.294	007	.995
SEIFA 4	317	.384	825	.410
SEIFA 5	-1.119	.275	-4.072	.000
SEIFA 6	.188	.294	.639	.523
SEIFA 7	368	.216	-1.704	.089
SEIFA 8	595	.266	-2.236	.026
SEIFA 9	371	.205	-1.808	.071
SEIFA 10	.271	.139	1.953	.051
Gender	746	.453	-1.648	.100
School type Combined	-1.212	.294	-4.126	.000
School type Primary	748	.240	-3.119	.002
School type Secondary	873	.398	-2.196	.028
Remoteness Major Cities	.314	.240	1.309	.191
Remoteness Outer Regional	.369	.180	2.052	.040
Remoteness Remote	801	.453	-1.770	.077
Remoteness Very Remote	022	.345	063	.950

LSLD Possibilities for Development – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	1.456	.557	2.617	.009
Treatment Period	.033	.040	.830	.407
LSLD	.118	.550	.214	.831
DID	.087	.052	1.669	.095
SEIFA 2	152	.290	524	.600
SEIFA 3	.391	.473	.826	.409
SEIFA 4	569	.619	919	.358
SEIFA 5	-1.611	.443	-3.637	.000
SEIFA 6	.370	.474	.781	.435
SEIFA 7	331	.349	949	.343
SEIFA 8	440	.429	-1.026	.305
SEIFA 9	210	.331	636	.525
SEIFA 10	.769	.224	3.438	.001
Gender	-1.619	.730	-2.218	.027
School type Combined	-1.822	.474	-3.846	.000
School type Primary	-1.140	.387	-2.949	.003
School type Secondary	-1.163	.641	-1.814	.070
Remoteness Major Cities	.487	.387	1.260	.208
Remoteness Outer Regional	.704	.290	2.429	.015
Remoteness Remote	924	.730	-1.266	.206
Remoteness Very Remote	.111	.556	.199	.843

LSLD Social Support from Colleagues – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	570	.910	626	.531
Treatment Period	.091	.066	1.386	.166
LSLD	1.451	.899	1.613	.107
DID	030	.085	350	.726
SEIFA 2	125	.474	263	.792
SEIFA 3	-1.356	.774	-1.751	.080
SEIFA 4	1.162	1.012	1.148	.251
SEIFA 5	457	.724	631	.528
SEIFA 6	.027	.774	.035	.972
SEIFA 7	.455	.570	.799	.424
SEIFA 8	.984	.702	1.403	.161
SEIFA 9	115	.541	213	.831
SEIFA 10	397	.366	-1.086	.278
Gender	1.303	1.193	1.092	.275
School type Combined	370	.774	477	.633
School type Primary	491	.632	777	.437
School type Secondary	-1.137	1.048	-1.085	.278
Remoteness Major Cities	673	.632	-1.065	.287
Remoteness Outer Regional	-1.368	.474	-2.885	.004
Remoteness Remote	1.318	1.193	1.104	.270
Remoteness Very Remote	1.279	.910	1.406	.160

LSLD Self-efficacy – Difference-in-Differences Analysis Results

Coefficients	Estimate	Std. Error	t value	p value
Intercept	3.749	.813	4.614	.000
Treatment Period	.129	.059	2.198	.028
LSLD	-2.147	.803	-2.673	.008
DID	.033	.076	.436	.663
SEIFA 2	.006	.423	.014	.989
SEIFA 3	070	.691	101	.920
SEIFA 4	466	.904	515	.606
SEIFA 5	-2.305	.647	-3.564	.000
SEIFA 6	.109	.692	.158	.875
SEIFA 7	-2.138	.509	-4.201	.000
SEIFA 8	-2.906	.626	-4.638	.000
SEIFA 9	-2.123	.483	-4.397	.000
SEIFA 10	111	.327	339	.735
Gender	464	1.066	435	.663
School type Combined	-1.765	.692	-2.552	.011
School type Primary	-1.542	.564	-2.732	.006
School type Secondary	-1.856	.936	-1.983	.048
Remoteness Major Cities	.824	.564	1.460	.145
Remoteness Outer Regional	.591	.423	1.395	.163
Remoteness Remote	-3.076	1.066	-2.887	.004
Remoteness Very Remote	-1.898	.812	-2.337	.020

Appendix 5 – Chapter 2

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Part A – Occupational Wellbeing Theories

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- A5. The Vitamin Model

Part A - Occupational Wellbeing Theories

Numerous occupational wellbeing theories exist to try explain the antecedents of employee wellbeing. Below I briefly discuss a number of these theories, and why I have come to the conclusion in adopting the Job Demands Resources Theory, effectively a theory encompassing all the other occupational wellbeing theories.

A1. The Job Characteristics Model

Developed by Hackman and Oldman (see Hackman et al., 1975), the Job

Characteristics Model (JCM) consists of five core job dimensions theorised responsible for
employee job enrichment (Heery & Noon, 2017). The first three dimensions – skill variety,
task identity, and task significance – represent how meaningful the job is to the employee.

The fourth dimension is autonomy, representing the extent the employee feels responsible for
the outcomes of his or her work. The final dimension is feedback, tied to the extent the
employee is able to appreciate his or her efforts. The Motivational Potential Score (MPS),
used as a tool to ascertain the capability of particular job and also current jobs to assist with
job redesign, is calculated with the follow equation consisting of each dimension:

MPS = ((Skill variety + Task Variety + Task Significance)/3) * Autonomy * feedback

The greater the MPS, the greater the motivation, quality of performance, job satisfaction, and the lower the absenteeism and turnover (Heery & Noon, 2017).

A2. The Michigan Organisational Stress Model

The Michigan Organisational Stress Model (MOSM), a sociologically based theorem, focuses on the understanding that stress results in disease. The Key mitigating factor is support available to an employee, and the type and extent of support influences an employee's stress directly, the relationship of employee stress on disease, and disease directly (House, 1981).

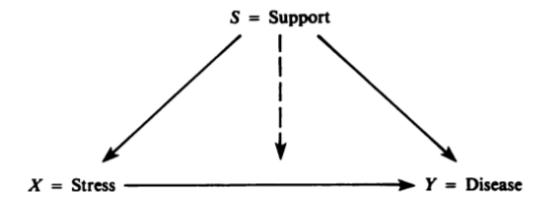


Figure A1. Graph on influence of social support on stress and disease (House, 1981).

More broadly, the MOSM, posits individual differences and perceptions have an impact on affective, cognitive, behavioural, and physiological outcomes (Jones, Smith, & Johnson, 2005).

A3. The Demand-Control-(Support) Model

The Job Demand-Control Model designed by Karasek (1979), then expanded to the Job Demand-Control Support Model (JDCS) by Johnson and Hall (1988), has three core components: job demands, job control, and job strain. Job demands relate to independent factors which are deemed sources of stress, job control refers to the extent an employee is able to influence his or her work activities, and job strain refers to the symptoms of the combination of the former two components, predominately relating to mental strain resulting in poor psychological and physiological well-being (Snyder et al., 2008). In summary, job positions which are high in demands and low in control are theorised to result in high strain on the employee. The support component of model refers to factors which assist with job demands, thus alleviating, or mitigating some or all the strain associated with specific job demands.

A4. The Effort-Reward-Imbalance Model

The Effort-Reward-Imbalance Model (ERI) posits an imbalance between the extent of effort, both extrinsic and intrinsic, exerted by an employee versus the rewards they receive, results in poor psychological and physiological wellbeing (Siegrist & Quick, 1996). As

displayed in figure A2, extrinsic efforts encompass aspects such as job demands, whereas intrinsic efforts encompass aspects such as emotional demands of the position. Rewards also encompass both tangible and intangible components, such as money, status and esteem. The greater the needed effort needed to perform the role, the greater the reward needed to be provided to an employee for positive wellbeing.

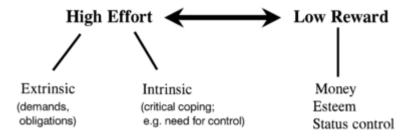


Figure A2. The effort-reward imbalance model at work.

A5. The Vitamin Model

Warr (1994) created the conceptual framework known at the Vitamin Model, which focuses on how environmental components influence affective well-being. First, the framework posits affective well-being is measured along three principal axes: Displeased to Pleased, Anxious to Comfortable, and Depressed to Enthusiastic (figure A3).

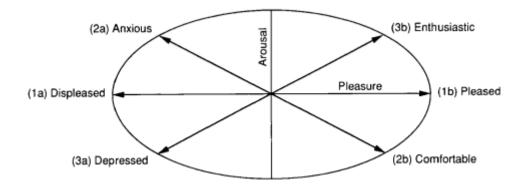


Figure A3. The Vitamin Model.

The model consists of 9 environmental components theorised to influence an employee's affective wellbeing: opportunity for control, opportunity for skill use, externally generated goals, variety, environmental clarity, availability of money, physical security, opportunity for interpersonal contact, and valued social position.

Appendix 6 – Chapter 6

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Part A – Cross-Sectional Model Figures, Methodology, and Results

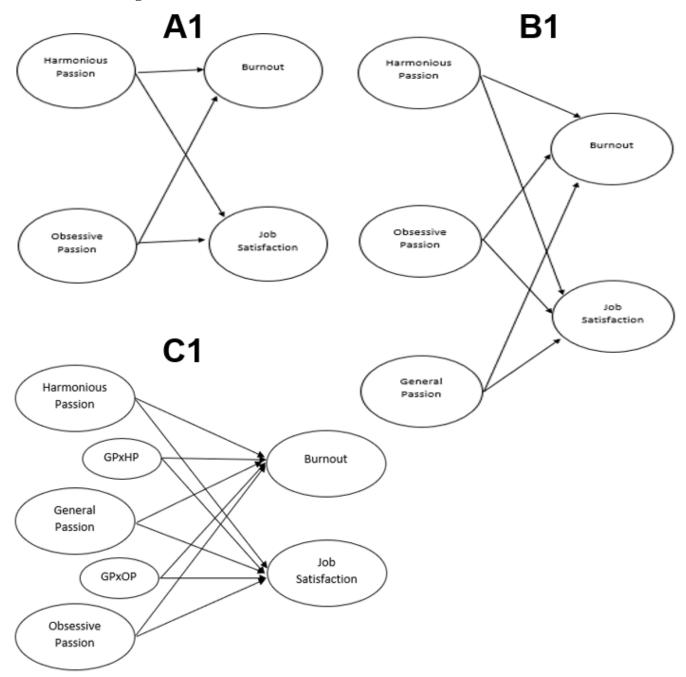
- A1. Figure 1 cross-sectional models.
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Part B – Model Structures and Justifications

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Part A – Cross-Sectional Model Figures, Methodology, and Results

A1. Figure 1 - cross-sectional models.



Note. Traditional Dualistic Model of Passion (A1), the Supplemented Dualistic Model of Passion (B1), and the Supplemented Model with General Passion Interactions (C1).

A2. Methodology.

Using the 2015 data, we tested the traditional DMP (A1) using the typical CFA-SEM structure, and the Set-ESEM structure to compare goodness of fit. We then tested our supplemented DMP model (B1 and C1) to address research questions 1 - 3. We also used the 2016 data for model C to confirm the replication of the findings between two sets of data.

A3. Factor Structure.

The cross-sectional CFA on the DMP exhibited poor fit (CFI = .882; TLI = 0.863; RMSEA = .085; SRMR = 0.097). Using Set-ESEM, however, yielded good fit (CFI = .949; TLI = 0.937; RMSEA = .055; SRMR = 0.034). Further, the G-DMP using Set-ESEM also yielded good fit (CFI = .947; TLI = 0.933; RMSEA = .052; SRMR = 0.031). Therefore, all models going forward will be using the Set-ESEM structure.

A4. Table 1 –models A1, B1, and C1 regressions (2015).

	Model	A1		В	81	C1		
	Variable	ВО	JS	ВО	JS	BO	JS	
	OP	.283*	.033	.305*	129*	.3*	141*	
	HP	469*	.598*	489*	.414*	482*	.409*	
	GP			.005	.347*	008	.35*	
(GPxHP					009	017	
(GPxOP					.007	.052*	

Note. * = p < 0.05

A5. Table 2 – model C1 regressions (2016).

Model	С					
Variable	ВО	JS				
OP	0.268*	-0.135*				
HP	-0.503*	0.455*				
GP	0.005	0.28*				
GPxHP	0.02	-0.018				
GPxOP	-0.029	-0.012				

Note. * = p < 0.05

Part B – Model Structures and Justifications

B1. Longitudinal model structure descriptions and justification.

Using confirmatory factor analysis (CFA) with the Dualistic Model of Passion has typically yielded poor psychometric results when compared with exploratory structural equation modelling (ESEM), due to the highly correlated nature of harmonious and obsessive passion (Marsh et al., 2013).

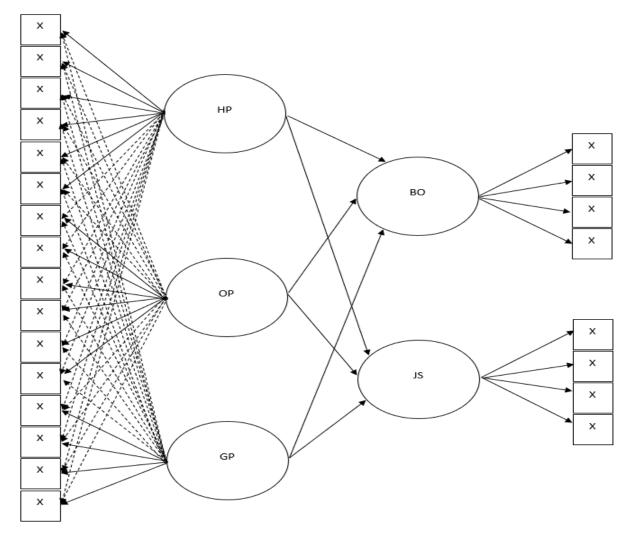
On the other hand, although the use of exploratory structural equation modelling (ESEM; modelling that allows cross-loadings between all indicators of every latent variable) on the Dualistic Model of Passion has resulted in good fit (Marsh et al., 2013, Toth-Kiraly, Bothe, Rigo, & Orosz, 2017), pure ESEM models lack parsimony. In addition, an ESEM approach would go against a priori theory, as the passion factor indicators are not theoretically associated with the other latent or observed variables (i.e., burnout and job satisfaction). We therefore adopted a Set-ESEM structure to our model, effectively a combination of both traditional CFA, and ESEM methods (see Dicke et al., 2018), where we allowed all indicators of general, harmonious, and obsessive passion to cross-load on each other, but not on the other latent variables (B2). This Set-ESEM structure should not only provide the model with good fit and parsimony, but align it with the a priori theory when compared with CFA or ESEM structures. In our Set-ESEM model, we fixed all factor loadings between T1 and T2 (i.e., the factors were time invariant). We hypothesise the model will still yield an adequate fit pursuant to the time invariant findings of Marsh et al. (2013).

Our analysis has been conducted in Mplus (Muthen & Muthen). Considering the recent adoption of Set-ESEM methods, at the time of writing, Mplus (7.1) does not have the capability to run such model structures in conjunction with latent variable interactions (Mplus does not allow interaction terms in models with an ESEM structure). Thus, to explore the moderating influence of general passion on obsessive and harmonious passion, we adopted

the extension ESEM model proposed by Morin, Marsh, and Nagengast (2013), called ESEM-within-CFA (EwC), specifically designed to circumvent such issues. We fixed the factor loadings in our EwC model to those sourced from the Set-ESEM reciprocal effects model (our model without the interaction terms). For additional psychometric scrutiny, we fixed the indicator loadings over time. Regarding the efficacy of this EwC, Morin, Marsh, and Nagengast (2013) confirmed:

"The EwC solution will have the same degrees of freedom and, within rounding error, the same chi-square, goodness of fit statistics, and most importantly parameter estimates as the ESEM solution. Standard errors will also be highly similar, but might be slightly inflated, suggesting that caution still needs to be exerted in the interpretation of marginally nonsignificant results."

To review the Mplus syntax we used, please refer to B3 below.



B2. Figure 2 – Set-ESEM G-DMP on burnout and job satisfaction.

Note. x = indicator variables, HP = Harmonious Passion, OP = Obsessive Passion, GP = General Passion, BO = Burnout, JS = Job Satisfaction. Dotted arrows represent ~0 loading aim specified.

B3 – Table 3 A and B Regressions.

Model	Variable	OP T2	HP T2	BO T2	JS T2	GP T2
	OP T1	0.733*	-0.036	0.028	0.048	
A2	HP T1	-0.013	0.607*	-0.072*	0.074*	
AL	BO T1	0.019	-0.081*	0.645*	0.037	
	JS T1	0.005	0.104*	-0.023	0.590*	
	GP T1	0.107*	0.040	0.013	0.114*	0.595*
	OP T1	0.732*	-0.038	0.020	0.039	0.016
B2	HP T1	-0.026	0.567*	-0.092*	0.076*	0.055
	BO T1	0.018	-0.080*	0.645*	0.031	0.019
	JS T1	-0.041	0.062	-0.028	0.564*	0.078*

Note. * = p < 0.05

 $\label{lem:table 1-Psychometric and Invariance Testing Results of the CFA and set-ESEM \\ Longitudinal Models$

Model	χ^2	df	CFI	TLI	RMSEA	SRMR	$\Delta \chi^2$ (df)	p	ΔCFI
CFA-SEM									
Configural	3726.806	440	0.864	0.844	0.074	0.091			
Metric	3876.489	458	0.859	0.844	0.074	0.094	150.033 (18)	<.001	0.005
Scalar	4519.451	476	0.833	0.822	0.079	0.101	743.059 (36)	<.001	0.031
set-ESEM									
Configural	1690.002	392	0.946	0.931	0.05	0.034			
Metric	1839.223	434	0.942	0.932	0.049	0.041	153.617 (42)	<.001	0.004
Scalar	1937.164	452	0.939	0.931	0.049	0.043	248.269 (60)	<.001	0.007

 $\label{lem:condition} \textbf{Table 2-Target Loadings and Correlation Matrix of the Set-ESEM Scalar Invariance Model}$

Variable	GP T1	OP T1	HP T1	BO T1	JS T1	GP T2	OP T2	HP T2	BO T2	JS T2
Target Loadings										
Item 1	.719	.742	.877	.944	.758	.719	.742	.877	.944	.758
Item 2	.889	.859	.518	.894	.507	.889	.859	.518	.894	.507
Item 3	.833	.576	.436	.753	.846	.833	.576	.436	.753	.846
Item 4	.741	.467	.502	.863	.846	.741	.467	.502	.863	.846
Item 5		.550	.795				.550	.795		
Item 6		.572	.867				.572	.867		
Correlatio	Correlation Matrix									
GP T1	1									
OP T1	.328	1								
HP T1	.457	234	1							
BO T1	126	.403	552	1						
JS T1	.493	117	.605	453	1					
GP T2	.685	.278	.340	090	.403	1				
OP T2	.258	.756	191	.319	071	.324	1			
HP T2	.358	187	.700	522	.494	.457	202	1		
BO T2	078	.300	414	.682	303	138	.363	552	1	
JS T2	.373	106	.461	343	.654	.457	122	.603	421	1
α	.868	.784	.848	.917	.814	.878	.783	.845	.919	.836

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